PCLS Lakewood Libraries Feasibility Study

CAC Presentation to PCLS Board of Trustees & Lakewood City Council | November 17, 2022



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Review of CAC Charge

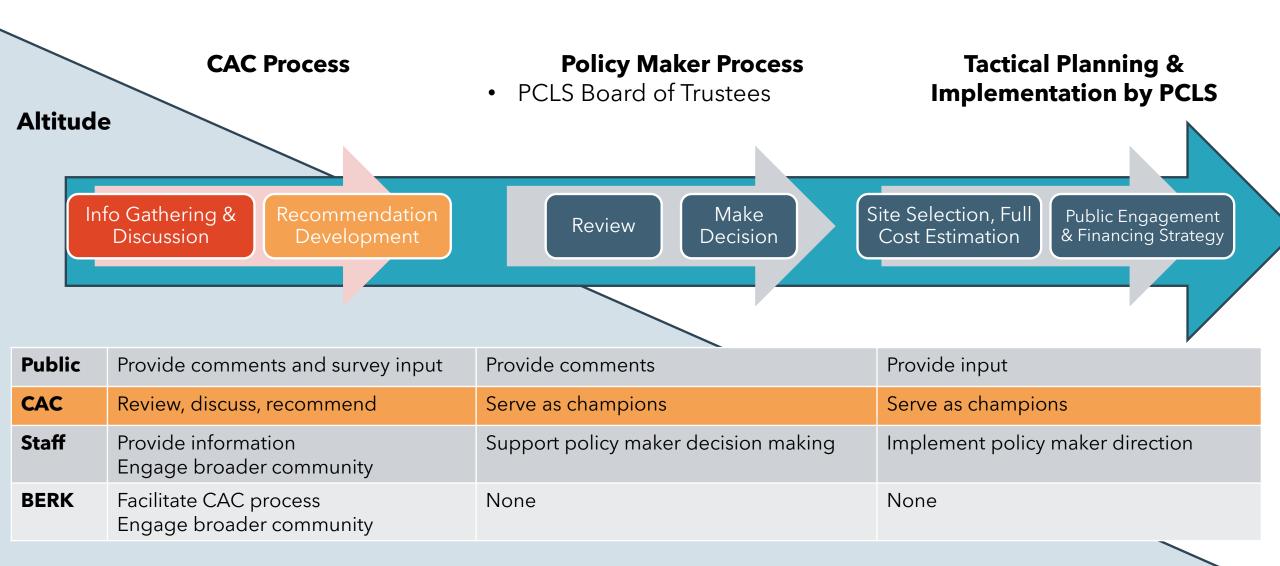


Advise on how the Library System can provide quality services in a safe, welcoming space for Lakewood and Tillicum residents.

- Review existing community input and additional public engagement efforts.
- Review facility history and current conditions of both the Lakewood Library and the Tillicum Library.
- Develop an Evaluative Framework and decisionmaking process for considering long-term facility options.
- Make directional recommendations to the Lakewood City Council and the Pierce County Library System's Board of Trustees in the fall of 2022.



Phases of Work



2022 July September October June August TASK 1 **Project** Management Ongoing Project Coordination and Communication TASK 2 **Evaluation & recommendations** development Meeting Design and Facilitation Tillicum Tour **Advisory Committee** Meeting #2 Meeting #5 Meeting #3 Meeting #4 Kickoff Prioritization Community Input • Evaluative Framework of criteria City considerations Cost analysis Contemporary libraries • Options identification and initial evaluation TASK 3 Data Gathering and Cost Evaluation **Financial Scenarios** Summary of Findings TASK 4 11/17 **Community** Draft and Finalize Community Outreach **Engagement** and Recommendations & Engagement Review Additional Report Presentation of Development Community Input Recommendations

What we heard from the Lakewood community



Engagement Methods

Community Survey

- Received 2,061 responses
- Open July 22 August 19
- Advertised on social media, a mailer, email marketing, and news media, including:
 - → Patch
 - → The News Tribune
 - > The Senior Scene
 - → The Suburban Times

How can we provide quality library services in safe, welcoming spaces for Lakewood and Tillicum residents?

The Pierce County Library System and the City of Lakewood want to hear from you! Scan the QR code or visit **lakewoodcac.pcls.us** to take this 5-minute survey.



Help us provide library services to local residents. Take a short survey at lakewoodcac.pcls.us.

Ayúdenos a brindar servicios de la biblioteca a los residentes locales. Realice una breve encuesta en lakewoodcac.pcls.us

지역 주민들에게 도서관 서비스를 제공할 수 있도록 도와주세요. Lakewoodcac.pcls.us 에서 간단한 설문 조사에 참여하십시오.





- Interviews with organizations, including:
 - Boys & Girls Club
 - Emergency Food Network
 - Lakewood Community Senior Center
 - The Rainbow Center
 - Pierce College
 - Nourish

Stakeholder input is integrated into the following slides.

Tabling and Presenting at Events

- SummerFEST
- Lakewood Farmers Market
- Clover Park Rotary Club presentation
- Lakewood Rotary Club presentation
- Lakewood Youth Council presentation



Community Priorities

More than 2,000 survey responses, tabling at local events, and interviews with multiple organizations.

Community Priorities

- Desire for spaces with updated technology and additional programming for all ages.
- A convenient location accessible via Pierce County Transit and with adequate parking, integrated in the community and near underserved and lower-income neighborhoods.
- A well-maintained, safe, clean library with adequate lighting.
- Some interest in the preservation of the existing Downtown Library and the "big log."

"I love having a local, **easily accessed** library that is connected to a bigger system."

"Ideally better
integrated within
Lakewood
community, close to
City Hall in Town
Center."

"Better connections to transit and walking access."

"The dense, urban nature of the current location provides **more people with** access to library resources."



Desires for Library Services

- Contemporary library design focused on equity, access, and inspiration
- Flexibility of spaces for all ages and abilities, adapting to many uses
- Changing library space requirements, due to the shift in mobile computing and eBooks







A summary of what matters most: overall



What matters most: availability of services to serve the Lakewood community

- Lakewood should continue to be served by a **Downtown** Library and a Tillicum Library.
- To do this, the CAC supports a substantial investment:
 - The CAC would like to see **fundraising efforts** that would reduce this cost to taxpayers.
 - A bond between \$17.2 million and \$26.5 million (in 2022 dollars) may be required to support investment in both locations. This would cost the average Lakewood homeowner between \$6 and \$8 per month or \$72 and \$96 per year*.
- Sustainable maintenance of the building and robust operating hours are critical to serving the community well.
- Partnerships with other providers may offer a cost-effective way to provide additional services for the good of the community.

"Libraries are an incredibly important **community resource**."

"I'd like to see **libraries in both places**; they're invaluable to

education and continued selfimprovement."

"I would like attention paid to use of space and sustainability."

* Will depend heavily on property costs, construction costs, bond rates, etc. at the time of issuance and underwriter verification.



Evaluative Criteria

Service Suitability

- 1. Service suitability for contemporary library services
- 2. Service suitability for senior services
- Flexibility to adapt to future service models

Location

- 1. Accessibility by foot or transit
- 2. Parking capacity
- 3. Stimulus to economy and investment in the neighborhood

Practical Feasibility

- Implementation timeline (how quickly it could be done)
- 2. Ownership of the building by the Library System (as opposed to leasing)

Cost

- 1. Affordable capital cost
- 2. Affordable operating costs
 - Robust operating hours
 - Maintenance and sustainabilty



What matters most: community values

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"Service Suitability is the criteria I value most. The services a library offers are the heart of why people use it."



Recommendations: Downtown



What matters most: Downtown

- The **Downtown library** is valued for:
 - Its location: central to the Downtown and accessible by foot or transit.
 - Its long tradition of providing library services to the community.
 - The character of the building, to which many have an emotional attachment.

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"Better connections to transit and walking access."

"The dense, urban nature of the current location provides more people with access to library resources."

"[The Library] is in a great location and serves the needs of the community."



Recommendations

The CAC's preference is to keep the library at the same location, building a new library on the current site.

- New construction is cost-effective compared to renovation.
- A new building best supports contemporary library services and future flexibility.
- The centrality and accessibility of the current site are valued.
- The Library System owns the property.
- Retention of elements of the existing building's character would be desirable.

If this is not possible

The CAC recommends building a new library in an equally accessible location.



Recommendations: Tillicum



What matters most: Tillicum

- The Tillicum library is valued for:
 - Services provided to an otherwise underserved community.
 - The proximity to Tillicum Elementary School and other locations within the Tillicum business district.
 - The mix of services currently provided in one location.

"Having a Tillicum library is **essential** to an underserved community."

"We have a **desperate need** for a new building in Tillicum." - Nourish

"The location in Tillicum library is **perfect for school kids** to use after school let out for the day. The Tillicum library is inside the community center which is **ideal for senior citizens.** I am a senior citizen I do not have ride the bus to another library."

"A library in Tillicum . . . gives
access to the members of
that community that may not
have a way to reach a library
in Lakewood proper. The
community is locked by the
base and the freeway so
residents without vehicle
access are dependent on
resources located in their
community."



Recommendations: Tillicum

If the property where the library is currently located can be acquired

The CAC recommends renovating the existing building or rebuilding on the existing site.

Strive to retain space for other service providers.

If this is not financially or practically feasible

The CAC recommends pursuing a location near the existing library.

Seek opportunities to co-locate with other service providers.

The CAC recommends building on the parcel currently owned by the City.

- Make investments to improve safe access, which is a concern to CAC members.
- Seek opportunities to co-locate with other service providers.



Thank you!

