# PCLS Lakewood Libraries Feasibility Study

Community Advisory Committee | Meeting #2 | August 12, 2022



### Welcome!

#### **Community Advisory Committee Members**

David Anderson

Sherwanda Beck-Atkinson

Amelia Escobedo

Bob Estrada

Ron Irwin

Lianna Olds

Josette Parker

Darwin Peters II

Ginny Rawlings

Tim Rhee

Chelsey Tschosik

Bob Warfield

#### Pierce County Library System

Mary Getchell, PCLS Marketing and Communications Director & Project Manager

Connie Behe, PCLS Customer Experience Deputy Director

#### **City of Lakewood**

Becky Newton, City of Lakewood Economic Development Manager

#### **Consultant Team**

Brian Murphy, Project Manager

Rebecca Fornaby, Engagement Lead

Michelle Ellsworth, Meeting and Engagement Support

Jason Hennessy, Financial Analyst (not present)

#### **BUILDINGWORK (Architecture Firm)**

Matt Aalfs, AIA, Principal

Kate Weiland, AIA, Associate Principal

# Agenda

Time	Торіс	Lead
2:00	Welcome & Introductions	All; Led by Brian Murphy, BERK
2:10	Meeting Purpose, Agenda, & Updates Downtown Library Update Community Engagement Update Follow-up to Previous Meeting Action Items Summary of Recent Public Input	Brian Mary Getchell, PCLS Rebecca Fornaby, BERK Brian Brian
2:20	Discussion: CAC Charge, Evaluative Framework & Decision-Making Process	Brian/All
2:45	Additional Context Built Environment Public Libraries: 21st Century Design and Access BUILDINGWORK Presentation: Library Spaces	Becky Newton, City of Lakewood Connie Behe, PCLS Kate Weiland, Matt Aalfs, BUILDINGWORK
3:55	Next Steps	Brian
4:00	Adjourn	



	2022				
	June	July	August	September	October
TASK 1 Project Management	<b>.</b>		Ongoing Project Coordir	nation and Communication	
TASK 2 Meeting Design and Facilitation	Advisory Cc Kickc		Meeting #2 • Evaluative Framework • Contemporary libraries	Meeting #3 • Community Input • Cost analysis	Meeting #4 Meeting #5 Evaluation & recommendations development
TASK 3 Financial Scenarios	Da ◀	ta Gathering a	nd Cost Evaluation	Presentation of Findings	
TASK 4 Community Engagement and Report Development	←	Community & Engag	ement R		raft and Finalize commendations Presentation of Recommendations

### Downtown Library Update

- The PCLS Board of Trustees has directed library administrators to negotiate a lease for temporary space.
- Next steps:
  - Library administrators are negotiating the lease.
  - When a lease is agreed upon, administrators will present it to the Board of Trustees.
  - Once a lease is signed, the Library System will share information about the location and plans for the temporary location with the Community Advisory Committee and Lakewood residents.

# Engagement Update

- Online survey open July 22-August 19
  - (<u>https://www.surveymonkey.com/r/LakewoodLibraries22</u>)
- Survey promotion
  - News release and news coverage
  - Marketing emails to Lakewood, Tillicum, Steilacoom card holders
  - Posts and boosted posts on PCLS and Lakewood social media
  - Direct mail postcard to Lakewood and Tillicum residents
  - Posted on Library and City's websites
  - Targeted emails to stakeholders who participated in 2019
- In-person events: Farmers Markets, SummerFEST
- **Interviews:** One-on-one sessions with stakeholders

Information & Imagination
Lakewood Libraries Community Survey
Welcome!
The Pierce County Library System and the City of Lakewood need to hear from you about how they can provide quality services in safe, welcoming spaces for Lakewood and Tillicum residents. Please take this 5-minute survey to share your thoughts!
This survey will help to supplement outreach conducted in 2019, prior to the pandemic. Your responses will be instrumental in understanding community priorities in 2022. <u>Learn more</u> .
If you have questions, please contact Pierce County Library System at 253-548-3300 or LakewcodCAC@pcls.us.
Thank you!
Next



# CAC Requests from Meeting 1

- Formal process for public record and communication
- Clarification of the Committee's role
- Request: Evaluative Framework & Decision Making
- Request: Zoning and Parking Information
- Tillicum Library Tour Coordination

- ✓ today: In FAQ; review input received
- ✓ today: In FAQ; discuss with Eval Framework
- ✓ today: Discuss
- ✓ today: Provide under Additional Context
- Who is interested?

### Previous Meeting Action Items: CAC and Public Input

#### How can Community Advisory Committee (CAC) participate?

• Share comments during scheduled Committee meetings.

- Engage in deliberation and express opinions during the meeting, so members take collective steps to reach a decision during scheduled meetings with other members present.
- Direct questions and comments to the project email: LakewoodCAC@pcls.us

#### • How can the public learn about and comment on the project?

• Visit the project webpage at <u>LakewoodCAC.pcls.us</u> for all meeting agendas, materials, and summaries.
• Email the Committee at <u>LakewoodCAC@pcls.us</u>. Email input will be summarized and provided verbatim to CAC.
• Listen in on the meetings via Zoom or at the Library's Administrative Center (3005 112th St. E., Tacoma).
• Share input via the online survey: <u>https://www.surveymonkey.com/r/LakewoodLibraries22</u>



# Summary of Public Input Received Since Last CAC Meeting

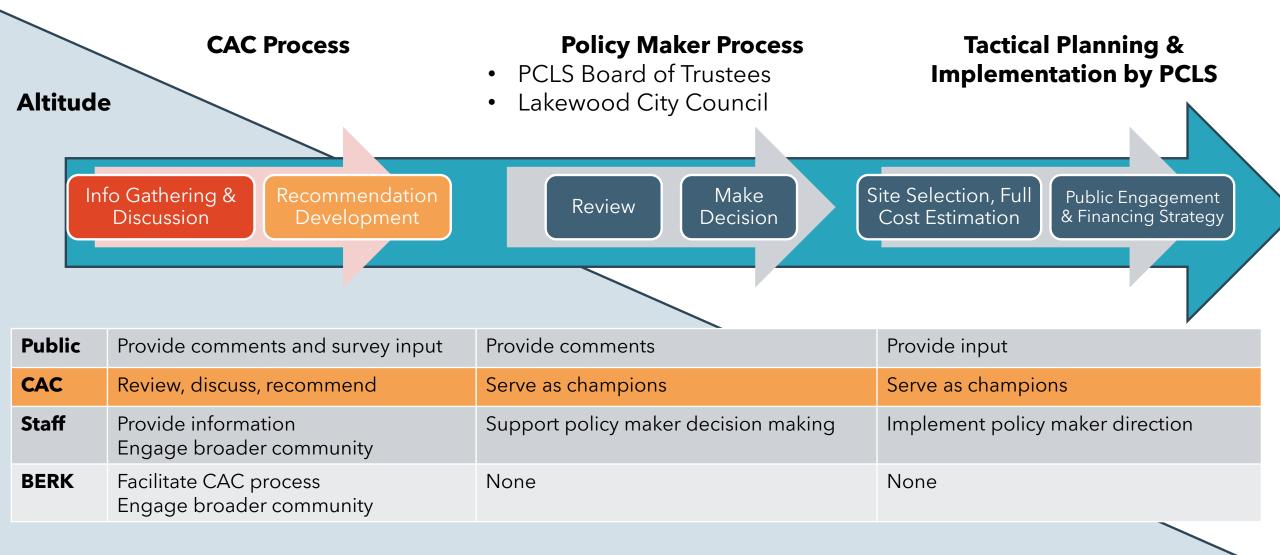
- Questions and comments sent to <u>LakewoodCAC@pcls.us</u> will be shared with the CAC each meeting and included as part of the public record.
- Input received as of August 4
  - 21 community members have asked to receive project updates (as well as 347 survey respondents)
  - A community member is interested in having the meetings recorded going forward and allowing public comment at the meetings.
  - A community member who has been using the Library for almost 20 years hopes that plans are being considered to rebuild the Lakewood Library in the same location.
  - A community member would like longer hours at Tillicum Library and would like to be able to buy books from the Friends again.
- The verbatim comments can be found on the project website at <u>LakewoodCAC.pcls.us</u>

#### Pause for questions or input

# CAC Charge, Evaluative Framework, & Decision-Making Process



### Phases of Work



### Review of CAC Charge



Advise on how the Library System can provide quality services in a safe, welcoming space for Lakewood and Tillicum residents.

- Review existing community input and additional public engagement efforts.
- Review facility history and current conditions of both the Lakewood Library and the Tillicum Library.
- Develop an Evaluative Framework and decisionmaking process for considering long-term facility options.
- Make directional recommendations to the Lakewood City Council and the Pierce County Library System's Board of Trustees in the fall of 2022.

### Key Questions to Answer

CAC recommendations are expected to address the following key questions at a directional or planning level, not an implementation level:

Lakewood Pierce County Library	Tillicum Pierce County Library
<ul> <li>Should the Downtown Library be</li> <li>Substantially renovated in the same location?</li> <li>Torn down and rebuilt in the same location?</li> <li>Rebuilt in a new location?</li> <li>Relocated to a building elsewhere that would be renovated to serve as a library?</li> </ul>	<ul> <li>Should the Tillicum Library be</li> <li>Renovated in the same location?</li> <li>Relocated and rebuilt in a new location?</li> </ul>

The Committee may opt to make **conditional recommendations** to reflect tactical details that can't be fully addressed in this phase of work. For example, the Committee could recommend a first choice if conditions can be met, backed up by an alternative if conditions cannot be met.

Pause for questions or input

### Discussion

Are we missing any important dimensions?

What specific factors should we consider?



# Proposed Evaluative Framework

- **Service Suitability**, considering the service delivery of the library, senior center, and other organizations
- Location, including accessibility and neighborhood benefit
- **Practical Feasibility**, including feasibility and time
- **Cost**, considering capital and operating costs



### Service Suitability: Library, Senior Center and Other Services

- Questions to answer as we score Service Suitability
  - Does the option meet the desires we have seen in community engagement efforts?
  - $_{\odot}$  Is the space suitable for PCLS service delivery?
  - Is the space suitable for Senior Center service delivery?
  - $_{\odot}$  Will the space allow flexibility and evolution as needs change?
  - o Other?
- Inputs to inform assessment
  - $\circ$  Community engagement summary
  - $_{\odot}$  Presentation on contemporary library services
  - $_{\odot}$  Input from PLCS administrators
  - $_{\odot}$  Input from Senior Center leadership and City staff



### Location

- Questions to answer as we score Location
  - Is the option close and convenient to current and future populations?
  - Is the option accessible by foot, transit, and by car given current and planned infrastructure?
  - Is the option suitable to equitably serving Lakewood's diverse and changing population?
  - Will the neighborhood benefit be maximized (safety and place making)?
  - o Other?
- Inputs to inform assessment

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 $\circ$  Input from City staff



#### 2019 Community Engagement Recap

- 84% of survey respondents favor new libraries in Lakewood
- Priorities: Resources, security, longer hours
- Concerns: Location and access, cost/taxes, unhoused individuals and loitering

# **Practical Feasibility**

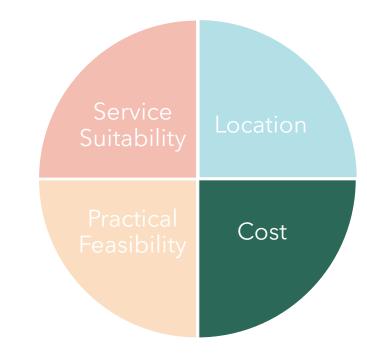
- Questions to score Practical Feasibility
  - Is securing a site feasible? Are there sites available for acquisition and/or redevelopment?
  - $_{\rm O}$  Is parking sufficient?
  - $_{\odot}$  How long will it take to open?
  - $\circ$  Other?
- Inputs to inform assessment

   Input from PCLS administration
   Input from City staff



### Cost

- Factors included in scoring Cost
  - Capital
    - Parcel acquisition (if applicable)
    - Construction or renovation
  - Operating
    - >Lease (if applicable)
    - Staffing
    - > Operations and maintenance
  - $_{\odot}$  Risk and variance in cost estimates
  - o Other?



Costs estimates will be in total dollars, without consideration of financing given unknowns (at this point) related to funding strategy, which could blend funding from multiple sources, including a capital campaign, City or partner resources, existing PCLS resources, voted measures, and others.

# Mock-up of Proposed Evaluative Framework Matrix

	Service Suitability		Location		<b>Practical Feasibility</b>		Cost		
	Library	Other Services	Accessibility	Neighborhood Benefits	Site Feasibility	Time	Capital Cost	Operating Cost	Risk / Variance
Lakewood Library									
Renovation	00000	00000	00000	00000	N/A		00000	00000	00000
Rebuild in same location	00000	00000	00000	00000	N/A		00000	00000	00000
Rebuild in <u>new</u> location	00000	00000	00000	00000	00000	00000	00000	00000	00000
Relocation	00000	00000	00000	00000	00000	00000	00000	00000	00000
Tillicum Library									
Renovation	00000	00000	00000	00000	00000	N/A	00000	00000	00000
Relocation	00000	00000	00000	00000	00000	00000	00000	00000	00000

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Кеу	N/A	Fair	Average	Good	Very Good	Excellent

### Discussion

# Proposed Decision-Making Process

- The goal will be to reach unanimous consensus meaning that all members can support, or live with, the Advisory Committee recommendations.
- If consensus cannot be reached, a majority vote will determine the CAC recommendation, with the full range of opinions described.



Pause for questions or input

# Additional Context

Built Environment: map, zoning, parking requirements Summary of Contemporary Library Best Practices and Role BUILDINGWORK Presentation: Contemporary Library Spaces

# Zoning and Parking Requirements

Use	Unit Measure	Optional Minimum (TDM program only; see <u>18A.80.060(H)</u> )	Max	Required Bicycle Parking Space
Libraries	Per 200 square feet of gross floor area.	0.5	1	1 per 20 auto stalls. Minimum of 2.

#### Zoning

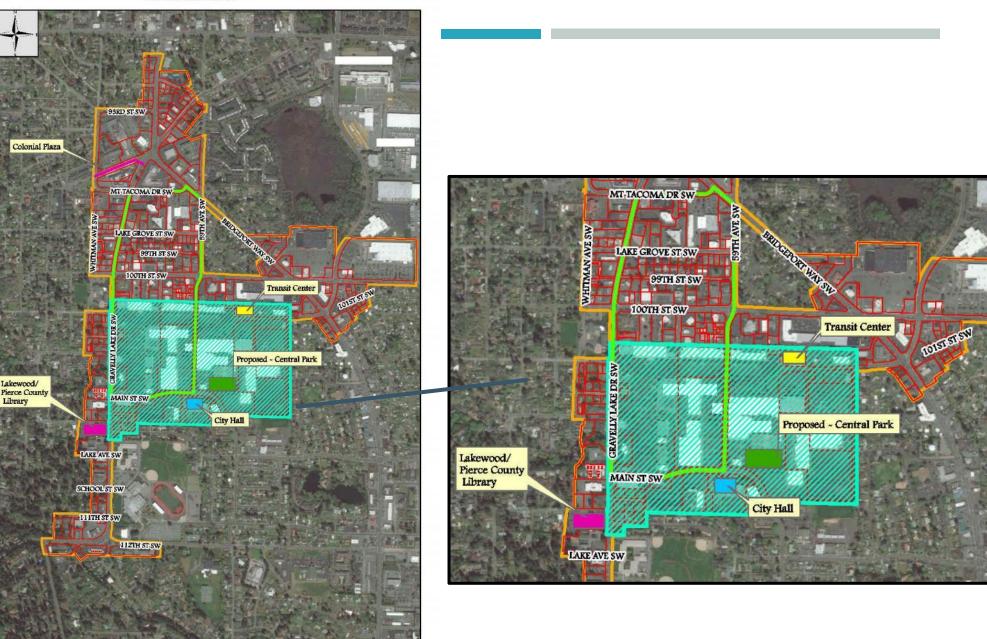
 Libraries are allowed as a primarily permitted use in the Neighborhood Commercial 1 (NC1), Neighborhood Commercial 2 (NC2), and Central Business District (CBD) zones. There is a conditional permit required for the Transit Oriented Commercial (TOC), and Commercial 2 (C2) zones.

#### **Downtown** is all CBD.

 Tillicum is a mix of zones. The current library is in Public Institution zoning. The City-owned property is located at 14702 Union Avenue SW, which is currently zoned Multifamily 1 (MF1). NC2 zoning is present along Union Avenue, adjacent to the City owned property. The City could extend NC2 zoning to accommodate this use through a zoning change.



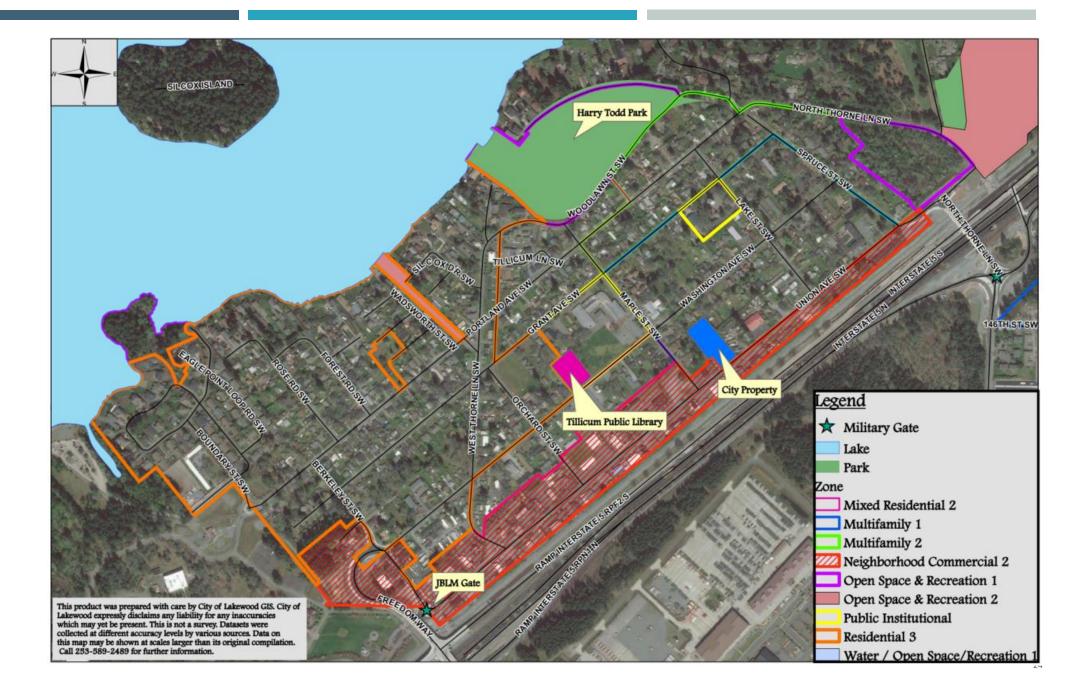
### Downtown





This product was prepared with care by City of Lakewood GIS. City of Lakewood expressly disclaims any liability for any inacouncies which may get be present. This is not a sarvey Dataseta were cullected at different accuracy levels by warious sources. Dats on this map may be shown at states larger than its original compilation. Call 233-589-2489 for further information.

### Tillicum



Public Libraries: 21st Century Design and Access





LEARNING • ENJOYMENT • COMMUNITY

# Public Libraries Equitable Access to Information

# Services

- Spaces
- Materials
- Staff
- Programs
- Technology





# Serving Every Body in the Community

- Modern libraries are design around how people use them humancentered design
- Diversity and inclusion
- ADA compliant
- Accommodate a variety of formats





# **Designed for Accessibility**

#### Diversity and Inclusion

- Spaces
- Modular
- Mobile

#### Formats

- Programs
- Technology
- Digital inclusion

#### ADA

- Parking
- Bathrooms
- Adaptive technology

Click to edit Master text styles





#### Spaces

- Universal design
- Patron experience
- Modular
- Reasonably safe

### Technology

- Flexible
- Content creation
- Infrastructure

Programs

- 21<sup>st</sup> Century Skills
- Participatory learning
- Connection, Learning, Enjoyment

#### Partnerships

- Meeting rooms
- Support organizations
- Go to where the people are



### Thank you



Information & Imagination

piercecountylibrary.org

LEARNING • ENJOYMENT • COMMUNITY

BUILDINGWORK Presentation: Contemporary Library Spaces



# Library as Place

#### Contemporary Trends in Public Library Design August 12, 2022

Kate Weiland, AIA Associate Principal BuildingWork Matt Aalfs, AIA Principal/Founder BuildingWork





#### Contemporary Library Design is about Equity, Access, and Inspiration

#### Equity :

- Library is welcoming and open to everyone
- Services tailored to specific needs of the local community

#### Access :

- Books, materials, computers, and a safe place to be
- Hours, programs, and physical building are designed for maximum access
- Spaces designed to accommodate talking and gathering, quite reading and study, and play-based learning

#### Inspiration :

- Explore new ideas through browsing and programming
- Sharing of ideas and cultures in community-centered space
- Create library spaces that are inspiring





#### How Equity, Access, and Inspiration are Translated to Building

- Natural Light and Views that are proven to aid well-being
- **Healthy Buildings** created from sustainable materials
- Accessible Buildings welcoming to those of all ages and abilities
- **Visible Spaces** a civic presence and good sight lines throughout the library
- Flexible Spaces that can be open or shut, be small or large, and adapt to many uses
- **Spaces to Sit** that cater to all bodies
- **Spaces to Gather** that can be used by anyone in the community
- **Spaces to Learn and Play** that stimulate through color, pattern, and activity







#### **Boulevard Park Library** *Transforming an Existing Library*









































**Skyway Library** *Creating a New Community Center* 













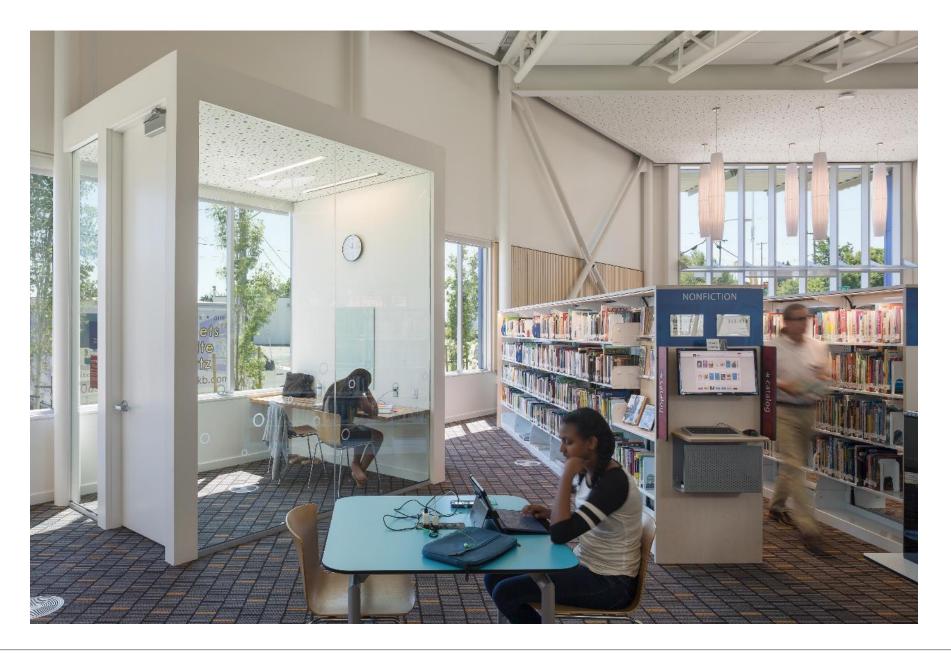






























## **Kenmore Library** *Flexibility, Transparency, & Light*







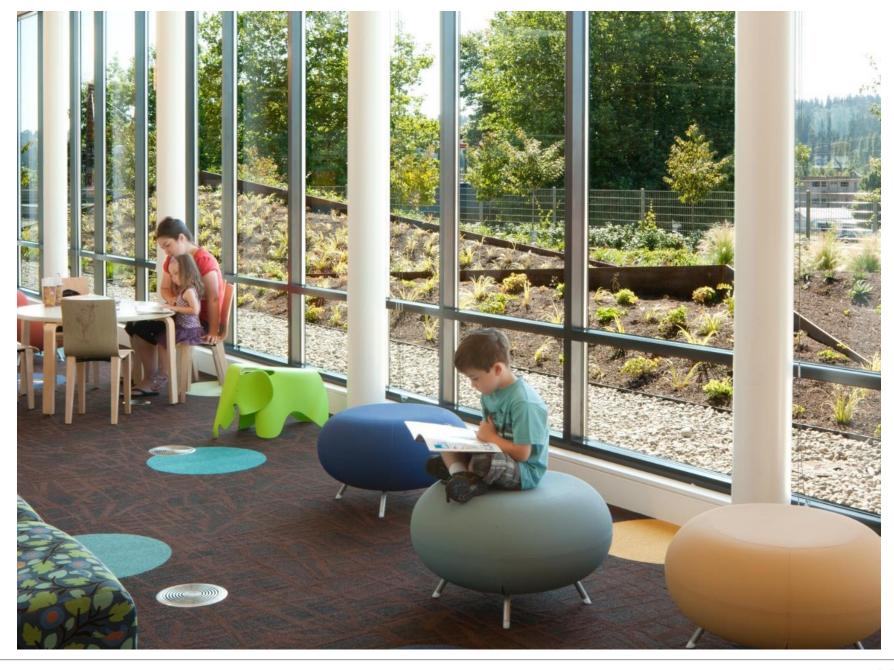
















## Meeting Close



## Next Steps

- Tillicum Tour Coordination
- Next CAC meeting

 $_{\odot}$  Review and finalization of Evaluation Framework

Review of community input

 $_{\odot}$  Review of costs

## Monthly Meeting Series

Meeting	Topics
June	<ul> <li>Introductions, Project Purpose and Committee Charge</li> <li>Presentation: Project Context, Synopsis of Community Input</li> </ul>
August	<ul> <li>Community Engagement Update</li> <li>Project Context (part 2) - Summary of contemporary library best practices in service delivery and facilities</li> <li>Discussion: Develop Evaluative Framework</li> </ul>
September	<ul> <li>Review of Additional Community Input</li> <li>Consideration of Facility Options</li> </ul>
Early October	<ul> <li>Recommendations development</li> </ul>
Late October	<ul> <li>Recommendations refinement</li> <li>Review of draft report</li> </ul>