

AGENDA Regular Meeting of the Pierce County Library System Board of Trustees June 12, 2013 3:30 – 6:00 pm

3:30 pm	02 min.	Call to Order: Linda Ishem, Chair
3:32 pm	05 min.	Public Comment : This is time set aside for members of the public to speak to the Board of Trustees. Unless the item you wish to discuss is of an emergency nature, the Board ordinarily takes matters under advisement before taking action. Please sign up at the time of the meeting to speak during the public Comment period, and limit your comments to three minutes.
3:37 pm	03 min.	Consent Agenda 1. Approval of Minutes of the May 15, 2013 Regular Meeting 2. Approval of May 2013 Payroll, Benefits and Vouchers
3:40 pm	10 min.	Board Members Report
3:50 pm	20 min.	Officers Reports 1. April Dashboard, Georgia Lomax 2. May 2013 Financial Report, Dale Hough 3. IRS Form 990, Dale Hough 4. Summer Irrigation Plan, Sally Porter Smith and Mary Getchell 5. Explorer Bookmobile Seasonal Service, Judy Nelson 6. PEW Research Center Executive Summary, Neel Parikh 7. PC Reads Final Report, Mary Getchell 8. Our Own Expressions, Judy Nelson
		Unfinished Business
4:10 pm	10 min. 30 min.	 Conflict of Interest Policy - Board, Clifford Jo Intellectual Freedom Series, Neel Parikh Library Materials and the Freedom to Read/View/Access, Lisa Bitney
		New Business
4:50 pm	20 min. 10 min. 10 min. 5 min. 10 min.	 Paul Allen Grant/Teen Summer Reading, Jennifer Patterson Improve Inter Library Loan Service, Lisa Bitney 2012 Capital Projects Year End Report, Clifford Jo 2013 Mid-Year Budget Process, Clifford Jo Leadership Succession Planning, Neel Parikh and Linda Ishem
5:45 pm	15 min.	Executive Session: At this time on the agenda, the Board of Trustees will recess to Executive Session, per RCW 42.30.110, to discuss personnel and labor relations issues.
6:00 pm	05 min.	Announcements
		Adjournment

CONSENT AGENDA



BOARD OF TRUSTEES PIERCE COUNTY LIBRARY SYSTEM REGULAR MEETING, MAY 15, 2013

CALL TO ORDER

Chair Linda Ishem called to order the regular meeting of the Pierce County Rural Library District Board of Trustees May 15, 2013, 3:34 pm. Board members present were Allen Rose, J.J. McCament and Donna Albers. Robert Allen was excused.

PUBLIC COMMENT

There was no public comment.

CONSENT AGENDA

- 1. Minutes of the April 10, 2013 Regular Meeting of the Board of Trustees
- 2. April 2013 Payroll, Benefits and Vouchers in the total amount of \$2,239,596.37
 - a. Payroll Warrants 3404-3415, dated 04/01/13 04/30/13 in the amount of \$17,103.23
 - b. Payroll Disbursement Voucher dated 04/05/13 in the amount of \$564,956.71
 - c. Payroll Disbursement Voucher dated 04/22/13 in the amount of \$726,234.17
 - d. Accounts Payable Warrants 620126 dated 04/01/13 04/30/13 in the amount of \$931,302.26
- 3. Resolution 2013-03: To Declare Equipment Surplus to Public Service Needs

Ms. McCament moved for approval of the consent agenda. Mr. Rose seconded the motion and it was passed.

BOARD MEMBER REPORT

There were no reports.

OFFICER REPORT

March Dashboard – Georgia Lomax, Deputy Director, shared the March statistics with the Board, pointing out that the drops in catalog and website figures were a result of customers going directly to the eBook catalog. Chair Ishem noted military visits were lower than normal. Sally Porter Smith, Customer Experience Director indicated this could be due to the numbers of soldiers deployed increasing and the number of soldiers going through orientation has decreased. Ms. Parikh noted that the military site launched in March 2012 and it is possible that the 2012 figures were due to initial promotion of the site. Ms. Porter Smith noted that Worksource classes may have affected the increased visits to the Job and Business Center. Mr. Rose commented the Library is able to show the value the community is getting from these services.

March 2013 Financial Report – Dale Hough reported that the April property tax allocation was received and confirmed that revenue was offset by that received in March. The unusually large March allocation was the result of the property taxes being paid early by a large mortgage company.

2013 Innovations Initiative - Ms. Parikh provided the Board with the Library's submissions for the Urban Library Council's 2013 Innovations award. Chair Ishem remarked that the submissions are a testament to the innovation and great work that comes from staff.

Learning Organization- Ms. Lomax reported that the Administrative Team has rewritten the Learning Organization document created in 2008. The intent was to reflect a more positive tone and tie it more closely to the principles of a learning organization as introduced in Peter Senge's book, <u>The Fifth Discipline</u>.

2013 Staff Budget Survey - Ms. Parikh reported that the Administrative Team produced a memo responding to questions and ideas raised in the 2013 Staff Budget Survey. As a result of ongoing labor negotiations, it was agreed that the 2014 Staff Budget Survey would not be released at this time.

Annual Report to City Councils - Ms. Parikh visited local city and county council meetings in April and May to report on Pierce County Library System, providing data specific to each community. Ms. McCament was pleased with the effort and that the reports were unique to each city. Chair Ishem questioned whether this would be an area in which the Board could participate in the future. Ms. Parikh indicated this may be useful.

Friends' Connection - Mary Getchell, Marketing and Community Relations Director, reported that quarterly Friends' Connection meetings are held and minutes will continue to be sent to the Board.

2013 WLA/OLA Annual Conference - Chair Ishem reported she and Ms. Lomax attended the Washington Library Association/Oregon Library Association conference on April 26, sitting on a panel for a session about policy setting. The discussion centered on library policies and how to make them more user-friendly. The session was well attended and enjoyable. She was pleased to see other library employees at the conference and have an opportunity to see their contributions. She also noted it is a good way to become aware of trends as well as the expertise of the staff. Ms. Parikh added that Pierce County Library has staff members who give presentations for local, regional and national organizations. Ms. Ishem requested a list of staff members who contribute to organizations throughout the year. Ms. Lomax will compile a list for the upcoming ALA conference. Ms. Lomax reported that Ms. Ishem did a fantastic job representing the Board and Pierce County Library and sharing her perspective.

Susan Anderson-Newham- Ms. Parikh shared the School Library Journal article in which Ms. Anderson-Newham was selected and featured as a "Mover & Shaker".

UNFINISHED BUSINESS

IMLS National Medal:

Ceremony

Chair Ishem reported it was a privilege and a true honor to be able to represent the Board at the Institute of Museum and Library Service National Award ceremony held in the White House on April 8, 2013. Being at the ceremony and hearing the stories from the patrons about how libraries impacted their lives was profound. She praised the Library, stating that to be included in the group of winners speaks well of the organization.

Ms. Parikh stated that IMLS is focused on the value and impact libraries have on the individual and the community. First Lady Obama thanked winners for how they make a difference and how much they do with so little. Mr. Rose stated that being the first library in Washington State to receive the award is a matter of pride. Pierce County Library gets results and can show the community it is giving them value for their tax dollars, proving you don't need to be a big city to do big things. Ms. Albers commented that at a time when revenue is reduced and the needs of the community rise, to continue to serve without cutting hours and to be innovative is impressive.

Ms. McCament asked how Joelyne Cruz, the community member, was selected. Ms. Getchell stated she contacted staff and sought out who could best tell the story of an individual impacted by the Library. Ms. Cruz was chosen by IMLS. Prior to their trip to Washington, D.C., Ms. Parikh visited Ms. Cruz at her in-home daycare facility and saw firsthand how she interacts with her kids.

Communications and Congratulations

Ms. Getchell reported news coverage has been good, social media coverage was strong and congressional delegate response was positive. The City of University Place will be recognizing Ms. Parikh for the award at the May 20 Council meeting. The Foundation sent announcements of the award to major donors and foundations. Various staff throughout the branches and in the Processing and Administrative Center viewed live streaming of the event. The framed award and medal will tour every department and each branch. Additionally, each staff member will receive a commemorative item in recognition for their efforts.

Board Self-Evaluation: Chair Ishem opened the discussion by identifying areas of Board member strengths as well as opportunities for growth.

Levy and Bond Issues - Although the levy and bond issues are infrequent it is understandable that it is a weak point. Ms. McCament noted that involvement in the 2030 Facilities Master Plan provided her with the institutional knowledge necessary to give her confidence in this area. Mr. Rose also based his rating on the process the Board underwent with the FMP and the Library. During the last levy lid lift the Library was very careful with its messages to the public and what it would accomplish with the money. Ms. Parikh noted the citizens committee chaired by Steve Albers was very helpful. Ms. McCament suggested a checklist of the processes involved during levy lid lifts.

Sharing Networks with the Library - Ms. Parikh noted examples where Mr. Allen and Ms. McCament provided effective networking and reminded the Board to remember how they can bring their connections and activities to the Library. Chair Ishem stated that there could be many possibilities within personal networks to make strategic introductions.

Studying Community Needs and Interests - Ms. Parikh was curious to hear how the Board wanted to learn this aspect of their roles. There was discussion about the FYI portion of the Board packet and a consensus that it is a worthwhile resource and helps pare the information down to what is more applicable. Further, if there is a topic the Board sees in ALA emails or Library publications on which they desire additional information, Ms. Parikh encouraged them to let her know.

Encourage and Support PCL Foundation - Ms. McCament mentioned it would be helpful for Lynne Hoffman, Foundation Director, to identify how the Board can be most useful to the Foundation. Ms. Hoffman will ask the Foundation Board members for feedback.

Ms. Parikh suggested that attending conferences is one way to stay up to date with professional trends. She provided the Board with information on the American Library Association annual conference which will be held in Chicago June 27 - July 2 and encouraged them to attend.

Visiting Libraries Every Quarter - Ms. Albers asked to see a calendar a month in advance showing what events are taking place at a particular branch as a way to schedule visits and learn about the community. Ms. Parikh informed the Board of the Early Learning space dedication for in memory of Steve Albers, which will be held at the Lakewood Library on June 8, 2013.

Chair Ishem thanked members for the discussion and will set future agendas based upon the dialogue.

Intellectual Freedom Presentation Follow-up - Ms. Lomax shared a list of policies related to Intellectual Freedom. Considering all the changes surrounding Internet filtering, she suggested it is a good time to update affected policies. PCLS is reviewing which policies are in place and ensuring they

represent what the Library does, restating them as needed. Mr. Rose stated he does not see the Library as interfering in parental relationships, adding that libraries are not censors. Ms. Lomax indicated that staff is trained to support this need and the Library provides services to suggest how the parents can successfully respond to these issues.

Ms. Lomax suggested the Board may be interested to hear from staff how they handle these concerns. Lisa Bitney, Reading and Materials Director, will provide the Board with a copy of the packet staff provides to customers which addresses the Library's policies and includes Q&A material. The Library will continue to work on these policies. Ms. Parikh stressed that it is the Library's responsibility to listen to and value the concerns of its customers.

IMLS Community Member

Susan Anderson-Newham, Early Learning Librarian, introduced community member Joelyne Cruz who accompanied Ms. Parikh and Chair Ishem to the White House. Ms. Cruz, an in-home daycare provider, is enrolled in the Early Achiever program and a member of the Ready for Reading cohort. She also started a Breakfast Club with 15-19 home daycare providers who meet once a month to share insights and support one another. Ms. Cruz stated that she started the Breakfast Club because, although she was licensed, she realized she didn't possess the skills she needed to be most effective for the children she cared for. She invited Ms. Anderson-Newham to the Club to discuss available Library resources, noting that many of her peers did not realize what the Library could provide. Ms. Cruz makes books from the Library available to her charges so to expand their access to information and broaden their knowledge base. . She also praised Ms. Anderson-Newham for her teaching style which is infused with humor and inspiration.

Ms. Cruz shared that when she received word that she would be representing Pierce County Library at the award ceremony with Ms. Parikh she was stunned. Her daycare children and the members of her Breakfast Club were watching the ceremony streaming live. The event became a teachable moment in which her children learned more about the President. She remarked that while visiting the Parkland/Spanaway branch she was stopped by patrons who recognized her from the event. First Lady Obama thanked her for what she does for the children. Ms. Cruz expressed gratitude for the experience.

Conflict of Interest Policy (Employment) - In order to identify areas where existing practices should be formalized into written policy, Ms. Lomax presented the Board with a policy specifically addressing employees. The policy allows the Library to treat staff fairly and provides ways to work through issues if they arise. The Board liked the Purpose Statement in the policy. Ms. Lomax will add a similar statement to the Conflict of Interest (Board of Trustee and Executive-Level Director) policy.

Ms. McCament moved to approve the Conflict of Interest Policy (Employment). Mr. Rose seconded the motion and it passed.

Conflict of Interest (Board of Trustee and Executive-Level Director) Ms. Lomax presented an updated and revised policy which added more definitions. Ms. McCament asked for clarification on the *De minimus gift or honorarium* definition. Ms. Lomax and Mr. Rose clarified that gifts can be accepted but for auditing purpose they should report them. Ms. Lomax will obtain legal advice on this issue.

NEW BUSINESS

2012 Year-End Financial Review

Clifford Jo, Business and Finance Director, reported on the 2012 fiscal year results. Expenditures are close to what was budgeted. Maintenance and operations expenses were higher than anticipated due to more PCs purchased for the Windows 7 upgrade.

Ms. Albers questioned how much time before he expected revenue to increase since property values are trending upward. Mr. Jo noted that tax rolls close end of May, so January's 2014 tax revenue will be based on values up to May 2013 causing an approximate 2 year lag. New construction will not provide the Library with additional revenue since the Library is already taxing at the 50 cent mill rate. Mr. Jo added that he has subscribed to Moody's Case-Schiller data, which has enabled him to see trends. This data has proven to be very accurate for the area. This year will be the most telling year to determine the Library's fiscal state. He will report Capital Expenses at the June meeting and a Mid-year budget at the July meeting. Chair Ishem thanked Mr. Jo for his report, adding that a large part of how the Board members are able to rate themselves is due to the reports he provides.

Naming Policy - As follow up to a discussion during the November 2012 meeting, Ms. Lomax presented a revised policy related to naming as donor recognition. Ms. Hoffman and Ms. Lomax worked with the Administrative Team to bring the policy up to date and include the Board's wish that it approve naming areas and branch names remain location specific. The policy is intended to reflect contributions of a financial or service, nature. Ms. Parikh recommended that the Foundation Department determine naming categories and administer the procedures and processes.

Ms. McCament moved to approve the Naming policy. Ms. Albers seconded the motion and it passed.

There was no Executive Session.	
ANNOUNCEMENTS	
There were no announcements.	
ADJOURNMENT	
The meeting was adjourned at 6:01 pm on motion	by Mr. Rose, seconded by Ms. McCament.
Neel Parikh, Secretary	Linda Ishem, Chair

EXECUTIVE SESSION

May 2013 Payroll, Benefits and Vouchers

		<u>Amount</u>
3416-3431 620325-620557	05/01/13-05/31/13 05/06/13 05/21/13 05/01/13 - 05/31/13	\$15,703.59 \$538,702.27 \$732,079.77 \$654,779.52 \$1,941,265.15
		05/06/13 05/21/13

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Check History Listing Pierce County Library System

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Check #	Bank		Date	Paid to	Status	Can/Vd Date	Pay Period Dates	Dir Dep	Amount
3416	pr	Bank of America	05/06/2013	BLACK, KAYLA			04/16/13 - 04/30/13	0.00	340.68
3417	•	Bank of America	05/06/2013	OLSON, MARTHA			04/16/13 - 04/30/13	0.00	306.47
3418	•	Bank of America	05/06/2013	MARQUEZ-ORTIZ, AMANDA			04/16/13 - 04/30/13	0.00	697.43
3419		Bank of America	05/06/2013	NGUESSAN, ROSALIND			04/16/13 - 04/30/13	0.00	1,449.55
3420		Bank of America	05/21/2013	NELSON, GRETCHEN			05/01/13 - 05/15/13	0.00	416.40
3421	•	Bank of America	05/21/2013	ADIX, MACKENZIE			05/01/13 - 05/15/13	0.00	332.11
3422	•	Bank of America	05/21/2013	OLSON, MARTHA			05/01/13 - 05/15/13	0.00	443.22
3423		Bank of America	05/21/2013	BERTRAND, HALEY			05/01/13 - 05/15/13	0.00	57.12
3424	•	Bank of America	05/21/2013	MARSHALL, TAYLOR			05/01/13 - 05/15/13	0.00	95.20
3425	•	Bank of America	05/21/2013	SCHNEIDER, DIANE			05/01/13 - 05/15/13	0.00	123.75
3426	•	Bank of America	05/21/2013	ANTES, ERIN			05/01/13 - 05/15/13	0.00	61.35
	•	Bank of America	05/21/2013	HOOVER RODRIGUEZ, BERTHA			05/01/13 - 05/15/13	0.00	61.35
3428	•	Bank of America	05/21/2013	JETTER, ROSE			05/01/13 - 05/15/13	0.00	82.09
3429	•	Bank of America	05/21/2013	MARQUEZ-ORTIZ, AMANDA			05/01/13 - 05/15/13	0.00	694.00
3430	•	Bank of America	05/21/2013	SMITH, DARLENE			05/01/13 - 05/15/13	0.00	9,884.91
3431		Bank of America	05/21/2013	TAYLOR, MARNIE			05/01/13 - 05/15/13	0.00	657.96
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Checks in report: 16

Grand Total:

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Pay Date:

<u>5/6/2013</u>

COUNTY OF PIERCE Disbu		isburse	ement	Agency No.	D.J.V. Date	D.J.V. No.					
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1	697	001	0000	237	00					FIT EE and EIC- Wire to IRS	
2	697	001	0000	237	00				1100 March 100 M	nd Medicare - Wire to IRS	\$41,930.67
3	697	001	0000	237	00					d Medicare - Wire to IRS	\$41,930.67
4	697	001	0000	237	00				DIR [DEP-file to Columbia Bank	\$393,980.36
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3	697	001	0000	237	00					d Medicare - Wire to IRS	\$43,383.92
4	697	001	0000	237	00				DIR	DEP-file to Columbia Bank	\$391,850.26
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13	697	001	0000	237	00				Kristine Deforge overpayment		(\$847.83)
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15	697	001	0000	237	00				H.S.A. Employe		\$4,890.25
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-	620325	05/01/2013	002061 SUSAN ANDERSON-NEWHAM		27.33
		05/01/2013	005572 EVERBANK COMMERCIAL FINANCE		53.78
	620327	05/01/2013	005272 GREEN EFFECTS INC		1,269.04
	620328	05/01/2013	005428 GRITTON BUILDING CO INC		415.72
		05/01/2013	004709 HAAKENSON GROUP INC		2,217.35
	620330	05/01/2013	001586 NORTHWEST DOOR INC		192.82
	620331	05/01/2013	005417 RICOH USA INC		221.56
	620332	05/01/2013	004018 STAPLES INC		376.30
	620333	05/01/2013	000497 TILLICUM COMMUNITY SERVICE CEN		6,140.74
	620334	05/01/2013	004391 WRP SURPRISE LAKE LLC		2,274.00
	620335	05/01/2013	000184 CITY TREASURER		1,755.53
	620336	05/01/2013	000377 PUGET SOUND ENERGY		4,625.50
	620337	05/01/2013	004114 MEGHAN SULLIVAN		46.33
	620338	05/03/2013	005179 CREATIVE DATAPRODUCTS		4,586.31
	620339	05/03/2013	001512 DAILY JOURNAL OF COMMERCE		88.20
	620340	05/03/2013	001467 DATA SECURITY CORP		132.50
	620341	05/03/2013	004709 HAAKENSON GROUP INC		1,118.92
	620342	05/03/2013	003985 PACIFICSOURCE ADMINISTRATORS		194.25
	620343	05/03/2013	002100 ALISON PASCONE		38.46
	620344	05/03/2013	001290 REGIONAL BUILDING SVCS CORP		507.25
	620345	05/03/2013	000079 SUPERIOR SAW		16.75
		05/03/2013	000534 WCP SOLUTIONS		642.11
	620347	05/03/2013	002061 SUSAN ANDERSON-NEWHAM		93.17
	620348	05/03/2013	000846 AUDIOGO		160.78
	620349	05/03/2013	000830 BAKER & TAYLOR		5,700.00
	620350	05/03/2013	000234 BOUND TO STAY BOUND BOOKS INC		418.35
	620351	05/03/2013	003951 DORTHY CHUBB		5.09
		05/03/2013	000094 ELMHURST MUTUAL POWER & LIGHT		1,130.70
	620353	05/03/2013	004157 MINDY EWING		39.55
	620354	05/03/2013	000195 FIRGROVE MUTUAL WATER CO		283.15
		05/03/2013	000161 CENGAGE LEARNING		125.57
	620356	05/03/2013	005055 CHRISTOPHER HAMILTON		187.81
		05/03/2013	000243 INGRAM LIBRARY SERVICES		8,927.04
		05/03/2013	004278 KAREN JARVIS		447.14
	620359	05/03/2013	005518 JULIE KRAMER		19.92
		05/03/2013	000352 MIDWEST TAPE	V	0.00
		05/03/2013	000352 MIDWEST TAPE		25,531.87
	620362	05/03/2013	003737 TONIE MONTGOMERY		93.23

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	Check #	Date	Vendor	Status	Check Total
	620363	05/03/2013	003398 MULTICULTURAL BOOKS & VIDEOS		76.80
		05/03/2013	000377 PUGET SOUND ENERGY		2,315.16
	620365	05/03/2013	000380 QUALITY BOOKS		554.78
	620366	05/03/2013	001419 RANDOM HOUSE INC		811.40
	620367	05/03/2013	000406 RECORDED BOOKS LLC		204.17
	620368	05/03/2013	000460 STEILACOOM TOWN OF		826.60
	620369	05/03/2013	002094 CHARLOTTE STRAIN		138.32
	620370	05/03/2013	000506 UNIVERSITY PLACE REFUSE SERVIC		166.87
	620371	05/06/2013	000828 AFSCME AFL-CIO	V	5,362.18
	620372	05/06/2013	000898 DEPARTMENT OF RETIREMENT SYSTE		8,932.00
		05/06/2013	005519 DYNAMIC COLLECTORS INC		115.45
		05/06/2013	000825 ING-VC3371		1,365.00
	620375	05/06/2013	003985 PACIFICSOURCE ADMINISTRATORS		2,189.90
		05/06/2013	000821 PIERCE COUNTY SUPERIOR COURT		132.03
		05/06/2013	000821 PIERCE COUNTY SUPERIOR COURT	V .	140.02
	620378	05/06/2013	001181 PIERCE CTY LIBRARY FOUNDATION		369.93
		05/06/2013	004276 STATE CENTRAL COLLECTION UNIT		151.67
		05/06/2013	000823 UNITED WAY	V	307.80
		05/06/2013	004782 US DEPARTMENT OF EDUCATION		169.40
		05/06/2013	000827 WA STATE- DEPT OF RETIREMENT S		64,269.60
		05/06/2013	000881 WASHINGTON STATE SUPPORT REGIS		612.50
		05/07/2013	000828 AFSCME AFL-CIO		5,327.24
		05/07/2013	000823 UNITED WAY		97.51
		05/10/2013	000363 ARAMARK UNIFORM SERVICES		16.41
		05/10/2013	003938 BINW		1,990.19
		05/10/2013	005578 CITY OF OXNARD		18.94
		05/10/2013	000895 COLUMBIA BANK		50.00
		05/10/2013	005277 COMPLETE OFFICE LLC		1,895.79
		05/10/2013	004585 COOS BAY PUBLIC LIBRARY		10.00
		05/10/2013	005284 DOUGLAS COUNTY LIBRARY SYS		8.99
		05/10/2013	005580 ENOCH PRATT FREE LIBRARY		12.00
		05/10/2013	005584 UNIVERSITY PLACE FRIENDS OF HOMST		50.00
		05/10/2013	000121 GENERAL BINDING CORP		741.97
		05/10/2013	005481 GREAT FALLS PUBLIC LIBRARY		5.00
		05/10/2013	005272 GREEN EFFECTS INC		447.79
		05/10/2013	004709 HAAKENSON GROUP INC		1,252.15
		05/10/2013	005582 IMWRF		36.95
		05/10/2013	005579 LONESOME PINE REGIONAL LIBRARY		21.95
	620401	05/10/2013	003833 NORTH CENTRAL REGIONAL LIBRARY		25.00

Bank code: boa					
	Check #	Date	Vendor	Status	Check Total
_	620402	05/10/2013	000370 PIERCE COUNTY		138.00
		05/10/2013	001379 SENTINEL PEST CONTROL INC		708.70
		05/10/2013	005583 STEILACOOM MARINE & SPIRITS		10.00
		05/10/2013	001369 WHATCOM CITY LIBRARY SYSTEM		10.49
	620406	05/10/2013	001936 MARCELLA ADAMS		7.53
	620407	05/10/2013	004129 MARIANNA BISSONNETTE		163.29
	620408	05/10/2013	000184 CITY TREASURER		4,950.30
	620409	05/10/2013	000184 CITY TREASURER		907.48
	620410	05/10/2013	000184 CITY TREASURER		647.92
	620411	05/10/2013	000184 CITY TREASURER		384.44
	620412	05/10/2013	000184 CITY TREASURER		37.64
	620413	05/10/2013	005581 JESSICA EHLI		22.04
	620414	05/10/2013	001958 SHARRON GRAHAM		19.21
	620415	05/10/2013	003684 JANIS HAWKES		263.29
	620416	05/10/2013	004128 LISA HEYERDAHL		71.19
	620417	05/10/2013	005550 RAYMOND JOHNSON		24.86
	620418	05/10/2013	003523 SEUNG HEE KANG		165.55
	620419	05/10/2013	001941 JUDY T NELSON		119.61
		05/10/2013	002100 ALISON PASCONE		47.14
		05/10/2013	005498 JAIME PROTHRO		70.91
	620422	05/10/2013	000377 PUGET SOUND ENERGY		807.82
		05/10/2013	005044 KATHERINE SAVAGE		20.62
		05/10/2013	003685 NAOMI SMITH		17.52
		05/10/2013	005416 WILMINGTON DRIVE HOLDINGS LLC		719.50
		05/13/2013	000846 AUDIOGO		721.91
		05/13/2013	000830 BAKER & TAYLOR		6,537.29
		05/13/2013	000189 BAKER & TAYLOR ENTERTAINMENT		744.79
		05/13/2013	000087 BLACKSTONE AUDIO BOOKS INC		165.60
		05/13/2013	000099 BRILLIANCE CORPORATION		872.72
		05/13/2013	000161 CENGAGE LEARNING		2,217.59
		05/13/2013	000093 EBSCO		21.21
		05/13/2013	000243 INGRAM LIBRARY SERVICES		14,698.39
		05/13/2013	000352 MIDWEST TAPE	V	0.00
		05/13/2013	000352 MIDWEST TAPE		24,146.30
		05/13/2013	001419 RANDOM HOUSE INC		490.29
		05/13/2013	001761 READ THE BOOKS		340.00
		05/13/2013	000406 RECORDED BOOKS LLC		365.62
		05/14/2013	000175 ASSOCIATION OF WASHINGTON CITI		500.00
	620440	05/14/2013	000895 COLUMBIA BANK		296.60

Bank code:	boa
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	Check #	Date	Vendor	Status _	Check Total
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	620442	05/14/2013	005272 GREEN EFFECTS INC		6,161.42
	620443	05/14/2013	000323 NEWS TRIBUNE		1,455.00
	620444	05/14/2013	001419 RANDOM HOUSE INC		3,750.00
	620445	05/14/2013	000487 TACOMA RUBBER STAMP		103.33
	620446	05/14/2013	003719 UNIQUE MANAGEMENT SERVICES		1,548.35
	620447	05/15/2013	004022 US BANK		31,322.87
	620448	05/15/2013	004038 ASSOCIATED BUSINESS SYSTEMS		319.64
	620449	05/15/2013	005369 BIRCH ELECTRIC LLC		745.01
	620450	05/15/2013	005283 E-RATE EXPERTISE INC		90.00
	620451	05/15/2013	004709 HAAKENSON GROUP INC		628.39
	620452	05/15/2013	005540 PATTY REYES		5,547.31
	620453	05/15/2013	004022 US BANK		29,757.41
	620454	05/15/2013	004022 US BANK		2,865.87
	620455	05/15/2013	000534 WCP SOLUTIONS		143.78
	620456	05/16/2013	005047 PATTY AMADOR		99.44
	620457	05/16/2013	000242 BUCKLEY CITY OF		216.50
	620458	05/16/2013	003423 ALEXANDER BYRNE		34.47
	620459	05/16/2013	000161 CENGAGE LEARNING		101.80
	620460	05/16/2013	005581 JESSICA EHLI		41.58
	620461	05/16/2013	001875 LINDA ESKESEN		10.45
		05/16/2013	000207 GIG HARBOR CITY OF		1,301.71
	620463	05/16/2013	002082 DALE HOUGH		719.28
	620464	05/16/2013	003497 TAMARA SAARINEN		70.76
	620465	05/16/2013	000463 SUMMIT WATER & SUPPLY CO		428.86
	620466	05/16/2013	000541 STATE OF WASHINGTON		394.36
	620467	05/17/2013	005369 BIRCH ELECTRIC LLC		256.30
		05/17/2013	000273 CARRILLO & ASSOCIATES		2,281.25
		05/17/2013	000895 COLUMBIA BANK		269.85
	620470	05/17/2013	005272 GREEN EFFECTS INC		646.05
		05/17/2013	001586 NORTHWEST DOOR INC		1,679.29
		05/17/2013	000857 PIERCE COUNTY RECYCLING		88.05
	620473	05/17/2013	003933 QUALITY BUSINESS SYSTEMS INC		1,325.67
		05/17/2013	005417 RICOH USA INC		652.29
		05/17/2013	004397 SHKS ARCHITECTS PS INC		1,061.93
		05/17/2013	005416 WILMINGTON DRIVE HOLDINGS LLC		8,233.83
		05/17/2013	005576 WORKPOINTE		70.69
		05/17/2013	000184 CITY TREASURER		734.23
	620479	05/17/2013	002050 MARY GETCHELL		35.03

06/03/2013 9:27AM

Bank code: boa

200	800 - S		200 10	
Check #	Date	Vendor	Status	Check Total
	05/17/2013	005403 SARAH JENSEN		268.11
	05/17/2013	001911 LAUREN MURPHY		208.35
	05/17/2013	002065 TRISHA MUSCHETT		178.13
	05/17/2013	000362 ORTING CITY OF		1,765.45
	05/17/2013	001886 NEEL PARIKH		691.91
	05/20/2013	000830 BAKER & TAYLOR		9,460.93
620486	05/20/2013	005300 DANGER ROOM COMICS LLC		4,049.91
620487	05/20/2013	001144 ELECTRONIC HANDBOOK PUBLISHERS		252.29
	05/20/2013	000243 INGRAM LIBRARY SERVICES		11,470.02
620489	05/20/2013	000352 MIDWEST TAPE		11,289.06
620490	05/20/2013	003398 MULTICULTURAL BOOKS & VIDEOS		1,625.00
620491	05/21/2013	003778 AFLAC		3,659.72
620492	05/21/2013	000828 AFSCME AFL-CIO		5,280.18
620493	05/21/2013	001578 COLONIAL SUPPLEMENTAL INSURANC		1,107.96
620494	05/21/2013	000898 DEPARTMENT OF RETIREMENT SYSTE		18,599.00
620495	05/21/2013	004019 GRIMM COLLECTIONS		11.52
620496	05/21/2013	000825 ING-VC3371		1,365.00
620497	05/21/2013	003985 PACIFICSOURCE ADMINISTRATORS		2,189.90
620498	05/21/2013	001181 PIERCE CTY LIBRARY FOUNDATION		368.93
620499	05/21/2013	004276 STATE CENTRAL COLLECTION UNIT		151.67
620500	05/21/2013	000823 UNITED WAY		97.51
620501	05/21/2013	004782 US DEPARTMENT OF EDUCATION		165.14
620502	05/21/2013	001355 VOLUNTARY EMPLOYEES' BENEFICIA		11,100.00
620503	05/21/2013	000827 WA STATE- DEPT OF RETIREMENT S		63,576.10
620504	05/21/2013	000881 WASHINGTON STATE SUPPORT REGIS		612.50
620505	05/21/2013	005272 GREEN EFFECTS INC		880.09
620506	05/21/2013	004056 MIKE'S DIGITAL PRODUCTIONS		112.50
620507	05/21/2013	004933 NORTHWEST HEALTH & SAFETY INC		117.85
620508	05/21/2013	002100 ALISON PASCONE		22.03
620509	05/21/2013	005417 RICOH USA INC		893.73
620510	05/23/2013	004022 US BANK		37,621.56
620511	05/24/2013	002061 SUSAN ANDERSON-NEWHAM		86.51
620512	05/24/2013	001554 ANDREW'S FIXTURE CO INC		9,080.20
620513	05/24/2013	000363 ARAMARK UNIFORM SERVICES		16.41
620514	05/24/2013	005369 BIRCH ELECTRIC LLC		947.86
620515	05/24/2013	005455 LOUIE FOXX LLC		250.00
620516	05/24/2013	005498 JAIME PROTHRO		19.14
620517	05/24/2013	003497 TAMARA SAARINEN		72.88
620518	05/24/2013	000534 WCP SOLUTIONS		359.15

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Check #	Date	Vendor	Status	Check Total
620519	05/24/2013	000830 BAKER & TAYLOR		5,096.19
	05/24/2013	000847 CENTER POINT PUBLISHING		83.88
620521	05/24/2013	000243 INGRAM LIBRARY SERVICES		9,240.16
620522	05/24/2013	000352 MIDWEST TAPE	V	0.00
620523	05/24/2013	000352 MIDWEST TAPE		18,868.21
620524	05/24/2013	001419 RANDOM HOUSE INC		131.40
620525	05/29/2013	005154 HEALTH EQUITY		224.20
620526	05/29/2013	004397 SHKS ARCHITECTS PS INC		359.15
620527	05/29/2013	005337 WELLSTEPS		25.00
620528	05/29/2013	004391 WRP SURPRISE LAKE LLC		2,274.00
620529	05/31/2013	001554 ANDREW'S FIXTURE CO INC		492.75
620530	05/31/2013	000153 ASSOCIATED PETROLEUM PRODUCTS		14,508.47
620531	05/31/2013	000895 COLUMBIA BANK		269.85
620532	05/31/2013	004674 MCHUGH MANAGEMENT CONSULTING		6,930.00
620533	05/31/2013	002100 ALISON PASCONE		55.02
620534	05/31/2013	001379 SENTINEL PEST CONTROL INC		163.65
620535	05/31/2013	000820 SOUND GLASS		521.74
620536	05/31/2013	004129 MARIANNA BISSONNETTE		172.33
620537	05/31/2013	005453 DANA BROWNFIELD		24.58
620538	05/31/2013	000184 CITY TREASURER		2,095.98
620539	05/31/2013	003379 GENEVIEVE DETTMER		85.00
620540	05/31/2013	003883 SUSAN FORDHAM		22.60
620541	05/31/2013	005275 XENIA GONZALEZ		77.06
620542	05/31/2013	001958 SHARRON GRAHAM		28.25
620543	05/31/2013	002019 ANNABEL GUIMONT		17.43
620544	05/31/2013	003499 JUDY IP		55.37
620545	05/31/2013	004772 LINDA ISHEM		149.49
620546	05/31/2013	000377 PUGET SOUND ENERGY		4,376.75
620547	05/31/2013	003685 NAOMI SMITH		110.00
620548	05/31/2013	000830 BAKER & TAYLOR		7,816.47
620549	05/31/2013	000189 BAKER & TAYLOR ENTERTAINMENT		189.37
620550	05/31/2013	000161 CENGAGE LEARNING		3,621.18
620551	05/31/2013	005604 CROSSROAD PRESS		79.96
620552	05/31/2013	000093 EBSCO		31.43
620553	05/31/2013	000243 INGRAM LIBRARY SERVICES		16,172.20
620554	05/31/2013	000352 MIDWEST TAPE	V	0.00
620555	05/31/2013	000352 MIDWEST TAPE		20,074.74
620556	05/31/2013	000907 NEW YORK TIMES		858.00
620557	05/31/2013	000406 RECORDED BOOKS LLC		364.47

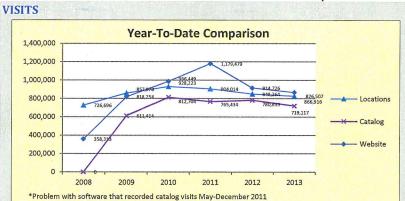
Page: 7

Check History Listing Pierce County Library System

Bank code: boa					
	Check #	Date	Vendor	Status	Check Total
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233 checl	ks in this report	t		Total Checks:	654,779.52

OFFICERS REPORT

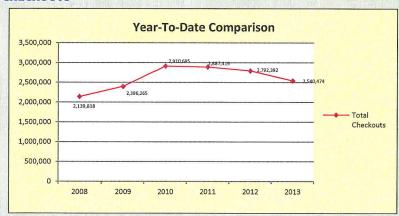
CUSTOMER SERVICE/PHILANTHROPY DASHBOARD - APRIL



	April		
	2012	2013	% Change
Door Count	200,977	209,362	4.17%
Catalog	186,382	175,667	-5.75%
Website	214,391	264,757	23.49%
Job & Business Portal	1,233	3,405	176.16%
Military Portal*	586	138	-76.45%
Total	603,569	653,329	8.24%

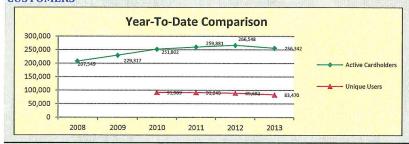
^{*}Launched March 2012

CHECKOUTS



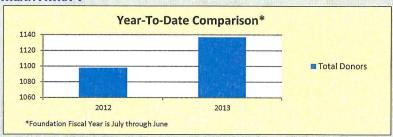
	April		
	2,012	2,013	% Change
Checkouts	606,861	589,177	-2.91%
eBook Downloads	42,798	48,873	14.19%
Total	649,659	638,050	-1.79%

CUSTOMERS



	April	April	
	2,012	2,013	% Change
Active Cardholders	266,548	256,342	-3.83%
New Cards	3,614	3,042	-15.83%
Checkout Transactions	101,591	99,899	-1.67%
Unique Users	46,679	45,417	-2.70%

PHILANTHROPY



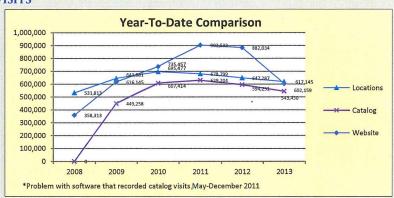
	April			
	2012		2013	% Change
Foundation Donors	149		95	-36.24%
New Foundation Donors	5		10	100.00%
\$ Raised by Foundation	\$ 39,302.49	\$	11,437.24	-70.90%
\$ Provided by Friends	0	\$	16,000.00	NA

BRANCH CLOSURES

2012			2013	
Snow Closures	1/17-1/23 (7 Days)	Key Center	1/1-2/3 (34 Days)	
Bonney Lk	2/13-2/26 (13 Days)			
Graham	3/21-4/5 (15 Days)			
South Hill	4/9-5/6 (27 Days)			
Tillicum	7/3-8/5 (33 Days)			
Sumner	7/30-9/3 (35 Days)			
Summit	9/17-9/30 (13 Days)			
Steilacoom	10/17-11/14 (28 Days)			
Bookmobile Svc. Ended	11/11			
Key Center	11/14-12/31 (47 Days)			

CUSTOMER SERVICE/PHILANTHROPY DASHBOARD - MARCH (Corrected)

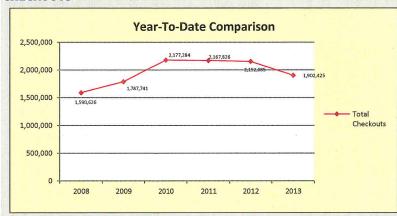
VISITS



	March		
	2012	2013	% Change
Door Count	229,880	210,171	-8.57%
Catalog	208,140	181,699	-12.70%
Website	238,391	202,939	-14.87%
Job & Business Portal	1,235	3,003	143.16%
Military Portal*	302	115	-61.92%
Total	677,948	597,927	-11.80%

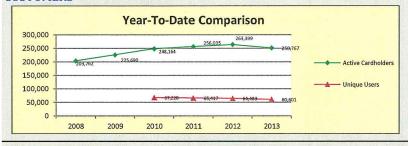
*Launched March 2012

CHECKOUTS



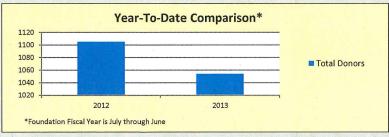
	March		
	2,012	2,013	% Change
Checkouts	706,167	592,780	-16.06%
eBook Downloads	45,356	49,953	10.14%
Total	751,523	642,733	-14.48%

CUSTOMERS



	March		
	2,012	2,013	% Change
Active Cardholders	263,399	253,465	-3.77%
New Cards	4,403	2,978	-32.36%
Checkout Transactions	116,746	99,682	-14.62%
Unique Users	50,960	46,235	-9.27%

PHILANTHROPY



		- 374 (2)		
	Mai			
	2012		2013	% Change
Foundation Donors	131		110	-16.03%
New Foundation Donors	9		11	22.22%
\$ Raised by Foundation	\$ 9,975.00	\$	26,219.00	162.85%
\$ Provided by Friends	0	\$	488.53	#DIV/0!

BRANCH CLOSURES

2012			2013	
Snow Closures	1/17-1/23 (7 Days)	Key Center	1/1-2/3 (34 Days)	
Bonney Lk	2/13-2/26 (13 Days)			
Graham	3/21-4/5 (15 Days)			
South Hill	4/9-5/6 (27 Days)			
Tillicum	7/3-8/5 (33 Days)			
Sumner	7/30-9/3 (35 Days)			
Summit	9/17-9/30 (13 Days)			
Steilacoom	10/17-11/14 (28 Days)			
Bookmobile Svc. Ended	11/11			
Key Center	11/14-12/31 (47 Days)			



Monthly Financial Reports - May 2013

This report does not include May property tax and other revenues posted by Pierce County to Pierce County Library System. Data was not available as of the publication date of this report.



Pierce County Library System Statement of Financial Position May 31, 2013 All Funds

Assets	(General Fund		Debt Service Fund	Ca	pital Improvement Projects Fund
Current Assets - Cash						
Cash	\$	1,663,628	\$	1	\$	112,109
Investments	\$	8,681,493	\$	83,494	\$	2,183,000
Total Cash	\$	10,345,121		83,495		2,295,109
Total Current Assets	\$	10,345,121	<u>\$</u>	83,495	\$	2,295,109
Liabilities and Fund Balance						
Current Liabilities						
Warrants Payable	\$	51,401	\$	-	\$	10,842
Sales Tax Payable	\$	2,282	\$	-	\$	-
Payroll Taxes and Benefits Payable	\$	99,307	\$	-	\$	
Total Current Liabilities	\$	152,989	\$	-	\$	10,842
Fund Balance						
Reserve for Encumbrances	\$	544,910	\$	-	\$	179,814
Net Excess (Deficit)	\$	245,968	\$	51	\$	(460,012)
Unreserved Fund Balance	\$	9,401,254	\$	83,444	\$	2,564,465
Total Fund Balance	<u>\$</u>	10,192,131	\$	83,495	<u>\$</u>	2,284,267
Total Liabilities and Fund Balance	\$	10,345,121	\$	83,495	<u>\$</u>	2,295,109
Anticipated Property Tax Revenue	\$	15,377,335	\$	39	\$	-



Pierce County Library System Comparative Statement of Financial Position General Fund - Rolling Comparison

(as of the listed date of the reported month)

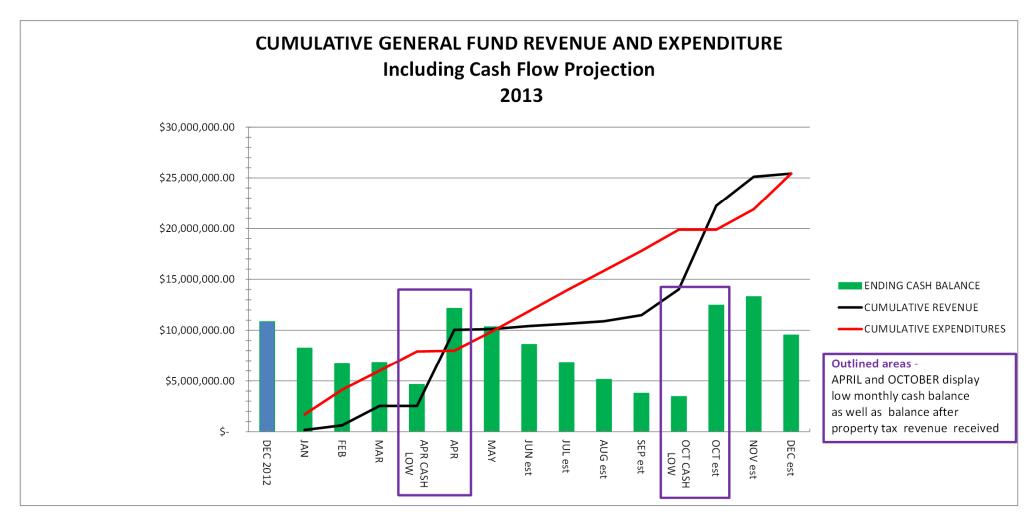
	HISTORICAL	HISTO	ORICAL	HISTORICAL		HISTORICAL	HIST	TORICAL	ı	HISTORICAL		HISTORICAL		HISTORICAL		HISTORICAL		HISTORICAL	HI.	STORICAL	(CURRENT
	6/30/2012	7/31/	/2012	8/31/2012	9	9/30/2012	10/3	31/2012	1:	1/30/2012	1	2/31/2012	1	1/31/2013	- 2	2/28/2013		3/31/2013	4/	30/2013	5	/31/2013
Assets																						
Current Assets - Cash																						
Cash	\$ 1,483,735	\$ 9,4	476,776	\$ 1,724,696	\$	2,027,981	\$ 10	0,666,037	\$	2,577,504	\$	10,858,588	\$	1,145,182	\$	1,446,874	\$	2,982,552	\$	8,833,780	\$	1,663,628
Investments	\$ 9,750,000	\$	- :	\$ 5,993,116	\$	4,200,000	\$ 2	2,764,114	\$	11,123,000	\$	-	\$	7,110,000	\$	5,300,000	\$	3,860,000	\$	3,323,000	\$	8,681,493
Total Cash	\$ 11,233,735	\$ 9,4	476,776	\$ 7,717,812	\$	6,227,981	\$ 13	3,430,151	\$	13,700,504	\$	10,858,588	\$	8,255,182	\$	6,746,874	\$	6,842,552	\$ 1	2,156,780	\$	10,345,121
T-1-1 C	ć 44 222 72F	ć 0.4	476 776	ć 7747.042	4	6 227 004	ć 43	120 151	,	12 700 504	ŕ	10.050.500	,	0.355.403		C 745 074	,	6 042 552	ć 1	2 456 700	,	10 245 121
Total Current Assets	\$ 11,233,735	\$ 9,4	476,776	\$ 7,717,812	<u>></u>	6,227,981	\$ 13	3,430,151	<u>></u>	13,700,504	<u>></u>	10,858,588	<u>></u>	8,255,182	<u> </u>	6,746,874	<u> </u>	6,842,552	\$ I	2,156,780	<u>></u>	10,345,121
Liabilities and Fund Balance																						
Current Liabilities																						
Warrants Payable	\$ 185,332	\$ 2	253,582	\$ 372,015	\$	272,110	\$	306,737	\$	355,677	\$	1,190,010	\$	290,600	\$	309,158	\$	384,070	\$	118,817	\$	51,401
Sales Tax Payable	\$ 4,286	\$	4,034	\$ 4,884	\$	4,927	\$	7,019	\$	4,142	\$	2,986	\$	3,869	\$	1,519	\$	2,496	\$	2,527	\$	2,282
Payroll Taxes and Benefits Payable	\$ 79,592	\$	78,309	\$ 78,079	\$	76,507	\$	75,204	\$	76,155	\$	79,154	\$	59,580	\$	97,776	\$	114,410	\$	91,874	\$	99,307
Total Current Liabilities	\$ 269,209	\$ 3	335,925	\$ 454,978	\$	353,544	\$	388,959	\$	435,974	\$	1,272,150	\$	354,048	\$	408,452	\$	500,976	\$	213,218	\$	152,989
Fund Balance																						
Reserve for Encumbrances	, -,-		368,216	\$ 271,299	\$	248,074	-	235,508	\$	223,152	\$	-	\$	463,130		465,957	\$	452,172		493,324	\$	544,910
Net Excess (Deficit)	, , , , , , ,	-	158,346	\$ (1,622,753)	\$	(2,987,926)		4,191,395	\$	4,427,089	\$	786,965	\$	(1,991,920)		(3,492,050)	\$	(3,461,104)		2,099,714	\$	245,968
Unreserved Fund Balance	<u> </u>		614,289	\$ 8,614,289	<u>Ş</u>	8,614,289	_	3,614,289	<u>Ş</u>	8,614,289	<u>Ş</u>	8,799,473	<u>Ş</u>	9,429,924	_	9,364,514	<u>Ş</u>	9,350,508	_	9,350,525	<u>Ş</u>	9,401,254
Total Fund Balance	\$ 10,964,526	\$ 9,1	140,850	\$ 7,262,834	\$	5,874,437	\$ 13	3,041,192	\$	13,264,529	\$	9,586,438	\$	7,901,134	\$	6,338,422	\$	6,341,576	\$ 1	1,943,562	\$	10,192,131
Total Liabilities and Fund Balance	\$ 11,233,735	\$ 9,4	476,776	\$ 7,717,812	\$	6,227,981	\$ 13	3,430,151	\$	13,700,504	\$	10,858,588	\$	8,255,182	\$	6,746,874	\$	6,842,552	\$ 1	2,156,780	\$	10,345,121
Anticipated Property Tax Revenue	\$ 13,538,899	\$ 13,4	421,521	\$ 13,278,800	\$	12,847,984	\$ 3	3,712,600	\$	1,537,464	\$	1,349,456	\$	24,973,702	\$	24,554,434	\$	22,817,140	\$ 1	5,377,335	\$	15,377,335



PIERCE COUNTY LIBRARY SYSTEM Interim Statement of Revenue and Expenditures Year to Date through May 31, 2013 no pre-encumbrances

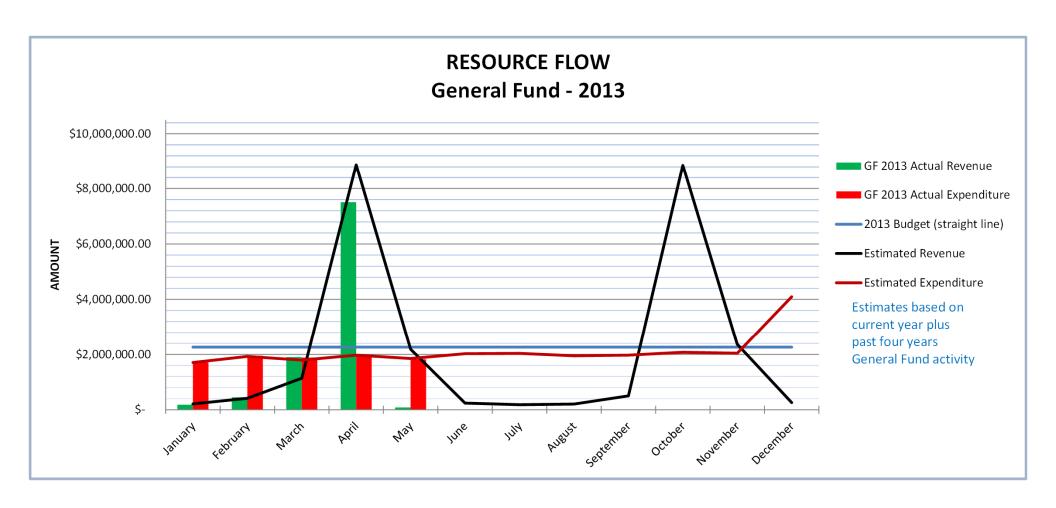
	-	р. с сс							<u>% of</u>
General Fund	2	013 Budget	Y	ear To Date	End	<u>cumbrances</u>	Bud	dget Balance	Budget
Revenue	_		_						
Property Tax/Investment Income & Other PC Revenue		24,518,927	\$	9,695,340	\$	-	\$	14,823,587	40%
Other Revenue	\$	905,000	\$	429,789	\$	<u>-</u>	\$	475,211	<u>47%</u>
Total Revenue	\$	25,423,927	\$	10,125,130	\$	-	\$	15,298,797	40%
Expenditures									
Personnel/Taxes and Benefits	1	8,544,997.00	\$	7,385,181	\$	-	\$	11,159,816	40%
Materials	\$	3,297,075	\$	1,006,812	\$	-	\$	2,290,263	31%
Maintenance and Operations	\$	3,089,520	\$	942,259	\$	544,910	\$	1,602,351	48%
Transfers Out	\$	492,335	\$	<u>-</u>	\$	<u>-</u>	\$	492,335	<u>0%</u>
Total Expenditures	\$	25,423,927	\$	9,334,252	\$	544,910	\$	15,544,765	39%
Excess/(Deficit)			\$	790,877					
(less encumbrances)				(544,910)					
Net Excess (Deficit)			\$	245,967.66					
									N/ - 1
Dobt Sarvice Fund	•	042 Dudmet	v	aar Ta Data	г		р	dest Dalamas	% of
Debt Service Fund		013 Budget		ear To Date	En	cumprances	<u> Du</u>	dget Balance	<u>Budget</u>
Revenue Property Tax/Investment Income & Other PC Revenue	\$	_	\$	51	\$	_	\$	(51)	0%
Other Revenue	\$	_	\$	-	\$	-	\$	-	0% 0%
Total Revenue	·		\$	51	\$		\$	(51)	0%
	•			•			*	(0.7	
Expenditures	\$		\$		\$		\$		<u>0%</u>
Excess/(Deficit)			\$	51					
Capital Improvement Projects									
Fund	,	013 Budget	v	ear To Date	En	oumbrances	D	dget Balance	<u>% of</u> Budget
		ors Budget		ear 10 Date	<u></u>	cumbrances	<u> Du</u>	uget balance	buuget
Revenue Use of Fund Balance	Φ	1 120 665	Φ		Φ		Φ	1,139,665	0%
Ose of Fund Balance Other Revenue	\$ \$	1,139,665	\$ \$	- 97,572	\$ \$	-	\$ \$	(97,572)	0% 0%
Transfers In	\$	492,335	э \$	91,512		-	\$ \$	492,335	0% <u>0%</u>
Total Revenue	<u> </u>	1,632,000	\$ \$	97,572	\$ \$		\$ \$	1,534,428	6%
Total Revenue	Þ	1,032,000	Ф	97,372	Þ	-	Ф	1,334,428	0%
Expenditures									
Maintenance and Operations	\$	1,632,000	\$	377,770	\$	179,814	\$	1,074,416	<u>34%</u>
Total Expenditures	\$	1,632,000	\$	377,770	\$	179,814	\$	1,074,416	34%
Excess/(Deficit)			\$	(280,198)					
(less encumbrances)				(179,814)					
Net Excess (Deficit)			\$	(460,012)					







6/3/2013



Printed on: 06/03/2013

Pierce County Library System Board Report - Budget to Actual by Object Report as of: 5/31/2013

FUND: GENERAL FUND (01)

Object	2013 Budget	May Actual	Year-To-Date Actual	Encumbrances	Balance	Expend %
REVENUE ACCOUNTS						
29150 USE OF FUND BALANCE-BUDGET	807,172.00	0.00	0.00	0.00	807,172.00	0.0
31111 PROPERTY TAXES CURRENT	22,724,764.00	0.00	9,198,879.05	0.00	13,525,884.95	40.5
31112 PROPERTY TAXES DELINQUENT	908,991.00	0.00	447,247.38	0.00	461,743.62	49.2
31130 SALE OF TAX TITLE PROPERTY	3,000.00	0.00	0.00	0.00	3,000.00	0.0
31210 PRIVATE HARVEST TAX	50,000.00	0.00	28,301.31	0.00	21,698.69	56.6
31720 LEASEHOLD EXCISE TAX	15,000.00	0.00	16,841.24	0.00	(1,841.24)	112.3
TAXES:	24,508,927.00	0.00	9,691,268.98	0.00	14,817,658.02	39.5
33533 STATE FOREST FUNDS	0.00	0.00	1,865.53	0.00	(1,865.53)	0.0
33872 CONTRACTS FEES - CITIES	0.00	810.00	1,620.00	0.00	(1,620.00)	0.0
34160 COPIER FEES	25,000.00	2,582.19	12,240.18	0.00	12,759.82	49.0
34161 GRAPHICS SERVICES CHARGES	0.00	212.41	4,390.95	0.00	(4,390.95)	0.0
34162 PRINTER FEES	60,000.00	7,197.06	31,521.27	0.00	28,478.73	52.5
34730 INTERLIBRARY LOAN FEES	0.00	0.00	127.92	0.00	(127.92)	0.0
35970 LIBRARY FINES	615,000.00	55,763.09	252,081.87	0.00	362,918.13	41.0
36110 INVESTMENT INCOME	10,000.00	0.00	4,069.38	0.00	5,930.62	40.7
36111 INTEREST - STATE FOREST FUND	0.00	0.00	0.36	0.00	(0.36)	0.0
36190 OTHER INTEREST EARNINGS	0.00	0.60	2.96	0.00	(2.96)	0.0
36200 KEY PEN HLTH DEPT FACILITY REV	0.00	0.00	419.12	0.00	(419.12)	0.0
36700 FOUNDATION DONATIONS	150,000.00	0.00	50,882.00	0.00	99,118.00	33.9
36710 FRIENDS' DONATIONS	0.00	0.00	362.11	0.00	(362.11)	0.0
36720 FRIENDS' REIMBURSEMENTS	0.00	0.00	11,510.58	0.00	(11,510.58)	0.0
36725 DONATIONS - OTHER	0.00	96.71	881.77	0.00	(881.77)	0.0
36920 BOOK SALE REVENUE	20,000.00	10.00	2,340.15	0.00	17,659.85	11.7
36990 MISCELLANEOUS REVENUE	0.00	7,915.69	23,912.63	0.00	(23,912.63)	0.0
36991 PAYMENT FOR LOST MATERIALS	25,000.00	1,252.66	7,428.14	0.00	17,571.86	29.7
36994 UNCLAIMED PROPERTY	0.00	27.00	57.22	0.00	(57.22)	0.0
36995 COLLECTION AGENCY REVENUE	0.00	120.00	341.98	0.00	(341.98)	0.0
36996 JURY DUTY REIMBURSEMENT	0.00	0.00	190.00	0.00	(190.00)	0.0
36997 PRIOR YEAR'S REFUNDS	0.00	0.00	1,582.50	0.00	(1,582.50)	0.0
36998 E RATE REIMBURSEMENT	0.00	0.00	6,020.37	0.00	(6,020.37)	0.0
36999 REBATES - PROCUREMENT CARD	10,000.00	5,419.40	16,583.60	0.00	(6,583.60)	165.8
CHARGES OTHER:	915,000.00	81,406.81	430,432.59	0.00	484,567.41	47.0
39510 SALE OF FIXED ASSETS	0.00	0.00	1.62	0.00	(1.62)	0.0
39520 INSURANCE RECOVERIES - CAPITAL ASSE	0.00	0.00	3,426.32	0.00	(3,426.32)	0.0
TOTAL FOR REVENUE ACCOUNTS	25,423,927.00	81,406.81	10,125,129.51	0.00	15,298,797.49	39.8
EXPENSE ACCOUNTS						
51100 SALARIES AND WAGES	13,681,285.00	1,093,087.70	5,321,308.86	0.00	8,359,976.14	38.9
51105 ADDITIONAL HOURS	230,600.00	17,696.93	96,290.36	0.00	134,309.64	41.8
51106 SHIFT DIFFERENTIAL	160,175.00	10,335.79		0.00	105,724.38	34.0
51107 SUBSTITUTE HOURS	299,600.00	21,385.34	54,450.62 119,265.37	0.00	180,334.63	39.8
51109 TUITION ASSISTANCE PROGRAM	3,000.00	0.00		0.00	1,589.65	47.0
51200 OVERTIME WAGES	7,500.00	1,199.29	1,410.35 2,206.58	0.00	5,293.42	29.4
51999 ADJ WAGE/SALARY TO MATCH PLAN	(435,903.00)	0.00		0.00	(435,903.00)	0.0
52001 INDUSTRIAL INSURANCE	167,861.00	14,058.88	0.00 67,403.42	0.00	100,457.58	40.2
52002 MEDICAL INSURANCE	2,139,809.00	162,040.34		0.00	1,310,332.74	38.8
52003 F.I.C.A.	1,094,384.00	85,218.40	829,476.26	0.00	674,205.40	38.4
52555 F.H.O.J.	1,004,004.00	50,210.70	420,178.60	0.00	517,200.70	30.4

Pierce County Library System Board Report - Budget to Actual by Object Report as of: 5/31/2013

FUND: GENERAL FUND (01)

Object	2013 Budget	May Actual	Year-To-Date Actual	Encumbrances	Balance	Expend %
EXPENSE ACCOUNTS						
52004 RETIREMENT	1,039,773.00	74,381.05	370,514.65	0.00	669,258.35	35.6
52005 DENTAL INSURANCE	227,556.00	17,097.68	84,387.61	0.00	143,168.39	37.1
52006 OTHER BENEFIT	9,580.00	720.00	3,920.00	0.00	5,660.00	40.9
52010 LIFE AND DISABILITY INSURANCE	25,631.00	1,968.02	9,973.16	0.00	15,657.84	38.9
52020 UNEMPLOYMENT COMPENSATION	30,500.00	0.00	4,395.52	0.00	26,104.48	14.4
52200 UNIFORMS	1,300.00	0.00	0.00	0.00	1,300.00	0.0
52999 ADJ BENEFITS TO MATCH PLAN	(137,654.00)	0.00	0.00	0.00	(137,654.00)	0.0
PERSONNEL	18,544,997.00	1,499,189.42	7,385,181.36	0.00	11,159,815.64	39.8
53100 OFFICE/OPERATING SUPPLIES	152,300.00	7,714.57	74,595.47	14,462.10	63,242.43	58.5
53101 CUSTODIAL SUPPLIES	41,000.00	5,520.61	23,365.04	0.00	17,634.96	57.0
53102 MAINTENANCE SUPPLIES	40,000.00	4,345.41	25,060.30	0.00	14,939.70	62.7
53103 AUDIOVISUAL PROCESSING SUP	25,000.00	1,370.67	10,521.18	6,065.31	8,413.51	66.3
53104 BOOK PROCESSING SUPPLIES	20,000.00	390.92	9,869.83	0.00	10,130.17	49.3
53200 FUEL	58,000.00	14,508.47	27,114.39	0.00	30,885.61	46.7
53401 ADULT MATERIALS	847,684.00	51,040.47	286,210.93	0.00	561,473.07	33.8
53403 PERIODICALS	80,000.00	935.59	4,808.97	0.00	75,191.03	6.0
53405 JUVENILE BOOKS	496,458.00	35,631.12	155,005.65	0.00	341,452.35	31.2
53406 PROFESSIONAL COLLECTION	20,000.00	387.39	1,091.60	0.00	18,908.40	5.5
53407 INTERNATIONAL COLLECTION	76,000.00	1,665.74	5,656.89	0.00	70,343.11	7.4
53408 AUDIOVISUAL MATERIALS - ADULT	816,000.00	65,516.00	344,374.72	0.00	471,625.28	42.2
53409 AUDIOVISUAL MATERIALS - JUV	102,040.00	6,155.70	34,204.37	0.00	67,835.63	33.5
53411 ELECTRONIC INFO SOURCES	170,355.00	0.00	0.00	0.00	170,355.00	0.0
53412 REFERENCE SERIALS	36,414.00	281.70	777.96	0.00	35,636.04	2.1
53413 ELECTRONIC SERVICES	244,124.00	495.74	25,169.31	0.00	218,954.69	10.3
53414 ELECTRONIC COLLECTION	255,000.00	0.00	80,268.88	0.00	174,731.12	31.5
53464 VENDOR PROCESSING SERVICES	153,000.00	12,729.16	63,747.12	0.00	89,252.88	41.7
53490 COLLECTION PROJECTS	0.00	0.00	5,155.64	0.00	(5,155.64)	0.0
53499 GIFTS - MATERIALS	0.00	0.00	339.68	0.00	(339.68)	0.0
53500 MINOR EQUIPMENT	15,300.00	0.00	2,000.00	0.00	13,300.00	13.1
53501 FURNISHINGS	50,000.00	13,997.62	23,393.76	6,752.77	19,853.47	60.3
53502 IT HARDWARE	196,200.00	3,208.89	55,191.00	0.00	141,009.00	28.1
53503 PRINTERS	20,000.00	0.00	1,220.13	0.00	18,779.87	6.1
53505 SOFTWARE	33,500.00	4,656.87	8,351.24	0.00	25,148.76	24.9
54100 PROFESSIONAL SERVICES	251,500.00	22,702.04	108,484.01	39,963.09	103,052.90	59.0
54101 LEGAL SERVICES	30,000.00	0.00	16,982.37	0.00	13,017.63	56.6
54102 COLLECTION AGENCY	33,400.00	1,548.35	8,008.09	0.00	25,391.91	24.0
54161 RESOURCE SHARING SERVICES	25,000.00	5.00	4,328.85	0.00	20,671.15	17.3
54162 BIBLIOGRAPHICS SERVICES	40,000.00	0.00	6,843.99	0.00	33,156.01	17.1
54163 PRINTING AND BINDING	2,000.00	0.00	820.67	0.00	1,179.33	41.0
54165 ILL LOST ITEM CHARGE	3,000.00	144.32	807.16	0.00	2,192.84	26.9
54200 POSTAGE	42,000.00	0.00	6,631.09	0.00	35,368.91	15.8
54201 TELEPHONE/DATA LINES	161,300.00	394.36	23,284.42	0.00	138,015.58	14.4
54300 TRAVEL	28,600.00	2,541.14	9,894.70	0.00	18,705.30	34.6
54301 MILEAGE REIMBURSEMENTS	31,050.00	3,481.36	12,239.57	0.00	18,810.43	39.4
54400 ADVERTISING	28,920.00	1,543.20	4,696.00	1,655.00	22,569.00	22.0
54501 RENTALS/LEASES - BUILDINGS	195,300.00	13,171.90	43,122.38	102,432.38	49,745.24	74.5
						105.2
54502 RENTAL/LEASE - EQUIPMENT	27,800.00	2,030.56	12,630.08	16,619.54	(1,449.62)	

Printed on: 06/03/2013

Pierce County Library System Board Report - Budget to Actual by Object Report as of: 5/31/2013

FUND: GENERAL FUND (01)

Object	2013 Budget	May Actual	Year-To-Date Actual	Encumbrances	Balance	Expend %
EXPENSE ACCOUNTS						
54600 INSURANCE	189,500.00	0.00	720.00	0.00	188,780.00	0.4
54700 ELECTRICITY	229,000.00	20,364.08	96,203.45	0.00	132,796.55	42.0
54701 NATURAL GAS	17,500.00	283.60	5,131.83	0.00	12,368.17	29.3
54702 WATER	24,500.00	1,590.60	8,104.07	0.00	16,395.93	33.1
54703 SEWER	21,000.00	1,883.99	9,002.24	0.00	11,997.76	42.9
54704 REFUSE	22,500.00	288.52	7,699.72	0.00	14,800.28	34.2
54800 GENERAL REPAIRS/MAINTENANCE	204,300.00	6,131.40	45,656.12	40,478.61	118,165.27	42.2
54801 CONTRACTED MAINTENANCE	659,200.00	9,432.65	177,591.95	303,269.69	178,338.36	72.9
54803 MAINT. TELECOM EQUIPMENT	35,000.00	0.00	21,214.45	3,981.19	9,804.36	72.0
54805 VEHICLE REPAIR - MAJOR	0.00	0.00	5,203.71	0.00	(5,203.71)	0.0
54900 REGISTRATIONS	21,700.00	852.49	8,048.14	50.00	13,601.86	37.3
54901 DUES AND MEMBERSHIPS	31,200.00	740.00	3,580.00	543.00	27,077.00	13.2
54902 TAXES AND ASSESSMENTS	30,500.00	24.30	13,835.50	0.00	16,664.50	45.4
54903 LICENSES AND FEES	36,550.00	4,025.54	13,234.88	0.00	23,315.12	36.2
54904 MISCELLANEOUS	900.00	0.00	108.44	0.00	791.56	12.0
55100 INTERGOVERMENTAL	15,000.00	0.00	0.00	0.00	15,000.00	0.0
56200 BUILDINGS & BLDG IMPROVEMENTS	0.00	0.00	7,468.74	0.00	(7,468.74)	0.0
56400 MACHINERY & EQUIPMENT	0.00	0.00	0.00	8,637.13	(8,637.13)	0.0
59700 TRANSFERS OUT	492,335.00	0.00	0.00	0.00	492,335.00	0.0
ALL OTHER EXPENSES	6,878,930.00	323,732.04	1,949,070.68	544,909.81	4,384,949.51	36.3
TOTAL FOR EXPENSE ACCOUNTS	25,423,927.00	1,822,921.46	9,334,252.04	544,909.81	15,544,765.15	38.9
NET SURPLUS / DEFICIT	0.00	(1,741,514.65)	790,877.47	(544,909.81)	(245,967.66)	0.0

Printed on: 06/03/2013

Pierce County Library System Board Report - Budget to Actual by Object Report as of: 5/31/2013

FUND: DEBT SERVICE FUND (20)

Object	2013 Budget	May Actual	Year-To-Date Actual	Encumbrances	Balance	Expend %
REVENUE ACCOUNTS						
31112 PROPERTY TAXES DELINQUENT	0.00	0.00	0.09	0.00	(0.09)	0.0
TAXES:	0.00	0.00	0.09	0.00	(0.09)	0.0
36110 INVESTMENT INCOME	0.00	0.00	51.00	0.00	(51.00)	0.0
CHARGES OTHER:	0.00	0.00	51.00	0.00	(51.00)	0.0
TOTAL FOR REVENUE ACCOUNTS	0.00	0.00	51.09	0.00	(51.09)	0.0
NET SURPLUS / DEFICIT	0.00	0.00	51.09	0.00	(51.09)	0.0

Pierce County Library System Board Report - Budget to Actual by Object Report as of: 5/31/2013

FUND: CAPITAL IMPROVEMENT PROJECTS FUND (30)

Object	2013 Budget	May Actual	Year-To-Date Actual	Encumbrances	Balance	Expend %
REVENUE ACCOUNTS						
29150 USE OF FUND BALANCE-BUDGET	1,139,665.00	0.00	0.00	0.00	1,139,665.00	0.0
36110 INVESTMENT INCOME	0.00	0.00	671.78	0.00	(671.78)	0.0
36700 FOUNDATION DONATIONS	0.00	0.00	96,900.26	0.00	(96,900.26)	0.0
CHARGES OTHER:	1,139,665.00	0	97,572.04	0.00	1,042,092.96	8.6
39700 TRANSFERS IN	492,335.00	0.00	0.00	0.00	492,335.00	0.0
TOTAL FOR REVENUE ACCOUNTS	1,632,000.00	0.00	97,572.04	0.00	1,534,427.96	6.0
EXPENSE ACCOUNTS						
53100 OFFICE/OPERATING SUPPLIES	0.00	0.00	679.75	0.00	(679.75)	0.0
53102 MAINTENANCE SUPPLIES	0.00	0.00	397.28	0.00	(397.28)	0.0
53501 FURNISHINGS	0.00	955.90	22,736.59	14.10	(22,750.69)	0.0
53502 PC HARDWARE	0.00	0.00	20,303.68	0.00	(20,303.68)	0.0
54100 PROFESSIONAL SERVICES	105,500.00	249.72	4,049.72	58,508.07	42,942.21	59.3
54101 LEGAL SERVICES	0.00	0.00	1,110.00	0.00	(1,110.00)	0.0
54800 GENERAL REPAIRS/MAINTENANCE	10,000.00	745.01	745.01	1,291.17	7,963.82	20.4
54912 CONTINGENCY/RESERVE	48,000.00	0.00	0.00	0.00	48,000.00	0.0
56200 BUILDINGS & BLDG IMPROVEMENTS	355,000.00	0.00	87,012.77	120,001.00	147,986.23	58.3
56201 CONSTRUCTION	99,500.00	0.00	112,227.18	0.00	(12,727.18)	112.8
56202 ELECTRICAL	0.00	0.00	35,800.96	0.00	(35,800.96)	0.0
56203 FLOORING	0.00	0.00	24,350.15	0.00	(24,350.15)	0.0
56400 MACHINERY & EQUIPMENT	0.00	0.00	40,241.15	0.00	(40,241.15)	0.0
56401 VEHICLES	160,000.00	0.00	0.00	0.00	160,000.00	0.0
56402 HVAC	854,000.00	0.00	28,115.80	0.00	825,884.20	3.3
TOTAL FOR EXPENSE ACCOUNTS	1,632,000.00	1,950.63	377,770.04	179,814.34	1,074,415.62	34.2
NET SURPLUS / DEFICIT	0.00	(1,950.63)	(280,198.00)	(179,814.34)	460,012.34	0.0





Date: May 17, 2013

To: Pierce County Library System Board of Trustees

From: Dale E. Hough, Finance Manager

Re: IRS tax form 990 for 2012

Pierce County Library System is a nonprofit 501(c)3 organization. We file an IRS form 990 (for nonprofits) each year. Our tax return is being compiled by PCLS staff and staff at the CPA firm, Dwyer, Pemberton and Coulson, Accountants. When complete, we will ask you to review the 2012 form 990. At that time, all Board members must each sign a statement certifying that they have reviewed the tax return. This requirement was started several years ago by the IRS.

Our CPA firm asks that you complete a questionnaire concerning Conflict of Interest and Compensation. This form, a FAQ and a copy of our Conflict of Interest policy is attached.

All statements will become integral public documents in the final tax return.

If you have any questions concerning our nonprofit tax return, always feel free to contact Dale Hough, Finance Manager, (253) 548-3452, dhough@piercecountylibrary.org or Clifford Jo, Director of Finance and IT, (253) 548-3453, cjo@piercecountylibrary.org.

ATTACHMENT 2 - (TO BE COMPLETED BY ALL DIRECTORS OF THE ORGANIZATION)

BOARD OF DIRECTORS QUESTIONNAIRE FOR THE TAX YEAR 2012

"Your Organization" is the not-for-profit organization you represent as a board member.

Please circle your answer to the following questions.

- 1. Were you compensated by your Organization as an officer or as an employee? YES NO
- 2. Were you compensated by an organization that is related (an organization with common board members, a subsidiary organization, or an organization that has control over your Organization) to your Organization? YES NO
- 3. Did you perform services or sell goods to your Organization as an independent contractor? YES NO
- 4. Did any family member receive compensation or grants from your Organization? YES NO
- 5. Do you have a family relationship or business relationship with any officer, director, or key employee of your Organization? YES NO

If you answered yes to any of the above questions please give a detailed explanation below or on the back of this form.

- 6. Can you be reached at your Organization's mailing address? YES NO If you answered **No** to question number 6 please provide an address you can be reached at.
- 7. Does your Organization have a written conflict of interest policy? YES NO (If no, skip to #10)
- 8. If the answer to question number 7 is **Yes**, were you required to disclose interests that could give rise to a conflict during the 2009 tax year? YES NO
- 9. If the answer to question number 7 is **Yes**, does your Organization regularly and consistently monitor and enforce compliance with the conflict of interest policy? YES NO
- 10. Did you vote on the compensation package for your Organization's top management officials (CEO, Executive director)? YES NO
- 11. Did you vote on the compensation for other officers and key employees? YES NO N/A

If the answer to question 10 or 11 was **Yes**, what data did you rely on in making your compensation decision? Answer on reverse of this form.

Signature	Print Name	
Title	Date	

PIERCE COUNTY RURAL LIBRARY DISTRICT BOARD OF DIRECTORS 2012 FORM 990 DOCUMENTATION PROCESS Regarding Attachment 2

Frequently Asked Questions

- 1. Is my mileage reimbursement considered compensation?
 - a. No, mileage, travel and other incidental reimbursement payments are not compensation. It is re-payment for expenditures you have made.
- 2. Does Pierce County control Pierce County Library System?
 - a. No, Pierce County Library System is an independent municipal corporation established under the Revised Code of Washington 27.12.
 - b. The Library is a junior taxing district funded from a separate property tax levy.
 - c. Pierce County provides Treasury services for the Library.
 - d. The county executive appoints trustees, and the county council approves appointments.
 - e. We create, review, approve, manage and monitor all fiscal and operational matters of the Library
- 3. Can Board Members be reached at the PCLS mailing address?
 - a. Yes, each Board Member can be reached at the PCLS Processing and Administrative Center mailing address.
- 4. Does PCLS have a written Conflict of Interest policy?
 - a. Yes. Our policy was adopted by the Board on October 17, 2007. A copy is attached.
- 5. Does the Board vote on the compensation package for PCLS top management?
 - a. Yes. Each year the Board formally reviews and votes on the compensation package for the Library's Director.
- 6. Does the Board vote on compensation for other officers and key employees?
 - a. Yes. The PCLS budget, including compensation for key employees is formally reviewed and voted on by the Board of Trustees annually. Compensation rates are based on a Class and Compensation study.

Conflict of Interest

Board Policy>> Operations (3.17)

It is the policy of the Pierce County Library System ("Library") Board of Trustees to implement and maintain a conflict of interest policy.

Definitions

Trustee- A member of the Pierce County Library System Board of Trustees.

Library Director- Executive Director of the Library System, or Deputy Director

Policy

No Trustee may use his or her position to obtain financial or other gain for his or her benefit, family, or any organization associated. No Trustee shall accept or receive, directly or indirectly, any money, anything of value, or any promise for future benefit, from any person or entity that does business with the Library.

A Trustee who recognizes an actual or potential conflict of interest is expected to disclose to the Board any financial or personal beneficial interest, direct or indirect, and abstain voluntarily from discussion, voting, or decision-making on any issue that raises such conflict of interest. If any Trustee perceives a possible conflict of interest position for any other Trustee, the possible conflict should be brought to the attention of the Board of Trustees. The Board as a whole shall determine whether the issue represents a conflict of interest, and issue a course of action mitigating such conflict of interest.

Library Responsibilities

The Library Director shall define, stipulate, make available, and enforce administrative policies that address conflict of interest for all its employees. Such policies shall be developed in accordance with Washington State law.

The Board of Trustees or Library Director shall review this conflict of interest policy periodically and amend it as deemed appropriate.

Notes

Adopted by the Board of Trustees of the Pierce County Rural Library District October 17, 2007.





Date: May 30, 2013

To: Chair Linda Ishem and members of the Board of Trustees

From: Sally Porter Smith, Customer Experience Director

Subject: Summer Lawn Irrigation

Pierce County Library System does not plan to water lawns on its properties this summer. We typically turn sprinklers on June through September each summer. Of the 19 library properties (18 libraries and the processing and administrative center), we will not water the lawn this summer at the 12 locations that have grass. Those include: Bonney Lake, Buckley, Eatonville, Fife, Graham, Lakewood, Parkland/Spanaway, South Hill, Steilacoom, Summit, and Sumner Pierce County Libraries, as well as the Processing and Administrative Center. The following locations do not have lawns to water: DuPont, Gig Harbor, Key Center, Milton/Edgewood, Orting, Tillicum, and University Place Pierce County Libraries. We will continue to water plants and shrubs at all locations as well as attend to appropriate weed and lawn maintenance.

This is a cost savings measure that we anticipate will bring \$8,300 in savings from not watering lawns and consequently mowing less. In addition to saving money we will conserve water. In the Pacific Northwest homeowners and businesses often go without watering their lawns, and the grass rebounds in the fall. Water is at the highest demand in the summer months and we will help conserve this important resource.

This change will be evaluated at the end of the summer to assess the actual cost savings and identify any unforeseen impacts before determining how we will handle lawn watering in future years.

Summer Lawn Watering Talking Points May 29, 2013

Please use the following talking points if the public asks you questions regarding summer lawn watering. For further information please contact <u>Lorie Erickson</u>, 548-3454, or <u>Mary Getchell</u>, 548-3428.

Key Messages

- 1. Pierce County Library System does not plan to water grass on its properties this summer. Of the 19 library properties (18 libraries and the main processing and administrative center), we will not water the lawn this summer at 12 locations that have grass. Those include: Bonney Lake, Buckley, Eatonville, Fife, Graham, Lakewood, Parkland/Spanaway, South Hill, Steilacoom, Summit, and Sumner Pierce County Libraries, as well as the Processing and Administrative business office.
- 2. Not watering is a cost savings to Pierce County Library System. We anticipate \$8,300 in savings from not watering and mowing less.

That's good news when we are facing a budget shortfall.

3. In addition to saving money we will save or conserve water. In the Pacific Northwest homeowners and businesses often go without watering their lawns, and the grass rebounds in the fall.

Water is at the highest demand in the summer months and we will help conserve this important resource.

Additional Messages

- 1. The following locations do not have lawns to water: DuPont, Gig Harbor, Key Center, Milton/Edgewood, Orting, Tillicum, and University Place Pierce County Libraries.
- 2. We typically turn sprinklers on June-September.
- 3. We will continue to irrigate flower beds and shrubs.

Q&A

- Q: Why is the Library not watering the grass?
- A: Not watering the lawns, and only watering the flower beds and shrubs, will save the Library System approximately \$8,300 this summer. That's good news when we are facing a budget shortfall. Also, in the Pacific Northwest homeowners and businesses often go without watering their lawns and the grass rebounds in the fall. So, this is a good water conservation step for our community, too.

- Q: Will you water the plants, shrubs?
- **A:** Yes, we will water the plants and shrubs.
- Q: Will the grass die if you don't water it?
- A: No, the grass should rebound this fall. In the Pacific Northwest, when the lawn goes fallow and brown in the summer, it generally rebounds to green in the fall. Brown is in for summer lawns!





Date: May 29, 2013

To: Neel Parikh, Executive Director, and Board of Trustees

From: Judy T Nelson, Customer Experience Manager - Youth

Subject: Explorer Bookmobile and Summer Reading

In 2012 the Explorer Bookmobile program directly serving at—risk students through schools, after-school programs and community stops was ended. In its place a new model is being developed. Sarah Durham, the Youth Services Outreach librarian has been gradually rebuilding the program formerly known as the Explorer Bookmobile program. This spring she worked with several Franklin Pierce Elementary schools, providing them with both after school visits as well as visits during the school day depending on the location and their needs. Instead of bringing the Explorer Bookmobile each week, the new program uses library vans, book carts and bags and is scheduled on a three week rotating basis. Her focus has been to reincorporate sites that received the Explorer vehicle, were part of the Franklin Pierce card project and then expand to additional sites including some that PCLS was not able to engage with using the large vehicle.

As part of the new revised service, the Explorer Bookmobile vehicle will be used for the eight weeks of the formal 2013 summer reading program to visit sites in the new program as well as free lunch sites identified as being tied to a school we are either currently working with or developing a relationship with. The vehicle will serve these sites two days each week for eight weeks starting June 22nd and running until August 17th. Materials on the vehicle will reflect the type of materials being used in the new service. The target age is preschool through 8th grade and the focus is on reading only (no viewing or music listening).

It is very important that we make sure any child involved in the summer Explorer program has a viable way to return materials after the vehicle ceases to visit so that their cards are not negatively impacted because of this temporary service. At the end of the eight week period, COS staff will continue to visit the involved sites using a library van for the remaining two weeks in August. These visits are scheduled in order to collect items checked out. Working with the nearby schools, boxes for collecting materials will be available in the school offices for the first couple of weeks after school is back in session. This will allow children who used the summer service to return any remaining items and not jeopardize their library card.



Below is the schedule for summer 2013.

Bookmobile June 24th-August 15th:

TUESDAYS:

8:45-9:20 Set-up

9:20-10 Commute

10-11 *Daffodil*

11-1130 Break (15 min to include transit time)

12-1 Christensen

1-2 LUNCH (30 minute to include transit time)

2:30-3:30 Drake Apartments

4-5 Coventry Court

Back at PAC 5:30ish

THURSDAYS:

7:30-8 set-up

8-8:30 Commute

8:30-9:30 Spanaway Lutheran Daycare

9:45-10:15 Break (15 min to include transit time)

10:30-11:30 *Thompson Elementary*

11:30-12:30 LUNCH (30 minute to include transit time)

1-2 Springbrook

2:30-3:30 Amber Court

Back at PAC 4ish

Sarah and one staff in Sprinter van visiting Centennial (Graham) Mondays June 24th-August 12th 10-11 (Set-up 9-9:15, commute 9:15-10; back at PAC 11:45ish)





Date: June 3, 2013

To: Chair Linda Ishem and members of the Board of Trustees

From: Neel Parikh, Executive Director

Subject: PEW Research "Parents, Children, Libraries and Reading"

Attached is the Executive Summary of a recent study about parents of minor children and their use of the public library. This is very interesting research showing that parents with children use the library more and are more aware of the resources of the library. This is particularly interesting when you consider the large number of families with children in our service area.



MAY 1, 2013

Parents, Children, Libraries, and Reading

Parents of minor children have a special relationship with libraries. Most believe libraries are very important for their children and provide extra resources that are not available at home. Parents are also more likely than other adults to use libraries for services ranging from book borrowing to accessing the internet to attending classes and events – and mothers are considerably more engaged with libraries than fathers.

Carolyn Miller Research Consultant, Pew Internet Project

Kathryn Zickuhr Research Analyst, Pew Internet Project

Lee Rainie Director, Pew Internet Project

Kristen Purcell Associate Director for Research, Pew Internet Project

http://libraries.pewinternet.org/2013/05/01/parents-children-libraries-and-reading/

FOR FURTHER INFORMATION, CONTACT:

Pew Research Center's Internet & American Life Project 1615 L St., N.W., Suite 700 Washington, D.C. 20036

Media Inquiries: 202,419,4500

Summary of Findings

The vast majority of parents of minor children — children younger than 18 — feel libraries are very important for their children. That attachment carries over into parents' own higher-than-average use of a wide range of library services.¹

The ties between parents and libraries start with the importance parents attach to the role of reading in their children's lives. Half of parents of children under age 12 (50%) read to their child every day and an additional 26% do so a few times a week. Those with children under age 6 are especially keen on daily reading with their child: 58% of these parents read with their child every day and another 26% read multiple times a week with their children.

The importance parents assign to reading and access to knowledge shapes their enthusiasm for libraries and their programs:

- 94% of parents say <u>libraries are important for their children</u> and 79% describe libraries as "very important." That is especially true of parents of young children (those under 6), some 84% of whom describe libraries as very important.
- 84% of these parents who say libraries are important say a major reason they want their children to have access to libraries is that <u>libraries help inculcate their children's love of reading</u> and books.
- 81% say a major reason libraries are important is that <u>libraries provide their children with</u> information and resources not available at home.
- 71% also say a major reason libraries are important is that libraries are a safe place for children.

Almost every parent (97%) says it is important for libraries to offer programs and classes for children and teens.

Library visits by children

Some 70% of parents report their child visited a public library in the past 12 months and 55% say their child has his/her own library card. Those children who are library visitors did the following:

- 87% visited the library to borrow books.
- 55% went to do <u>school work</u> and 77% of the children ages 12-17 went to the library for this reason.
- 46% went to <u>borrow DVDs or CDs</u>.

¹ Throughout this report, the word "parents" refers exclusively to those who currently have a child under age 18. We use the term "other adults" to refer to those who do not currently have a minor child – even if they do have children 18 or older. For some questions, a small share of those "other adults" are ages 16 and 17.

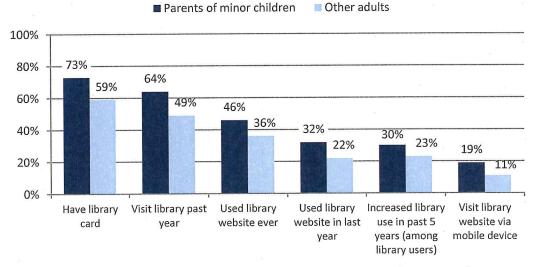
- 46% went to <u>attend a library event</u> and 53% of the children under age 12 went to the library for this reason.
- 37% went to <u>use the internet</u> and 43% of the children ages 12-17 went to the library for this reason.
- 37% went to socialize with their friends.
- 32% went to a library-sponsored book club or program.

Parents themselves are considerably more likely than other adults to use library services

These parental feelings about the importance of libraries for their children are associated with higher levels of library use by the parents themselves. Indeed, the presence of a child or a grandchild in a family is the primary reason cited by the 30% of parents who say their patronage of libraries has increased in the past five years. Compared with other adults who do not have minor children, these parents are more likely to have visited a library in the past 12 months, have a library card, to have visited a library website in the past year, and use a mobile device to connect to a library website.

Parents are more likely than other adults to use libraries

The percentage of parents and other adults who do these library activities



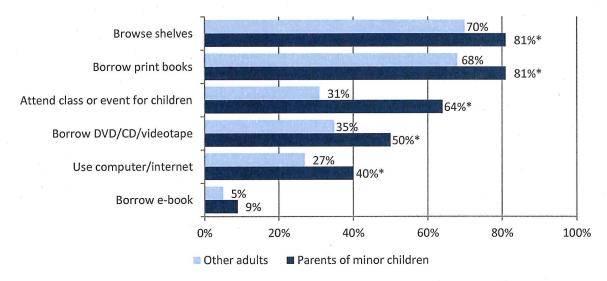
Source: Pew Research Center Internet & American Life Project Library Services Survey. October 15-November 10, 2012. N=2,252 Americans ages 16 and older. Total N for parents=584; other adults=1668. Interviews were conducted in English and Spanish and on landline and cell phones.

Note: All differences are statistically significant

Once at the library or on the library website, parents are more likely than other adults to do a notable number of activities, including browse shelves, borrow printed books, attend classes and events for children, borrow DVDs and CDs, use computers and the internet, and borrow e-books.

Among library users, parents are more likely than other adults to do library activities

The percentage of parents and other adults who used the library in the past 12 months who have done these library activities



Source: Pew Research Center Internet & American Life Project Library Services Survey. October 15-November 10, 2012. N=2,252 Americans ages 16 and older. Total N for parents=584; parents ever visited library =501; parents visited library past 12 months =375, Form A=201, Form B=174. Total N for other adultss=1668; ever visited library=1419; visited library past year=863, Form A=415, Form B=448Interviews were conducted in English and Spanish and on landline and cell phones.

*denotes places where the differences are statistically different

Parents' ties to libraries are all the more striking because parents are more likely than other adults to have computers, internet access, smartphones, and tablet computers — tools that might make them less reliant on libraries because they have access to information and media through other convenient platforms.

Parents are more likely to be interested in expanding library services and adding future tech-related services

Parents' tighter connections to libraries likely accounts for the fact that they are more aware than other adults about the array of programs and services their local libraries offer. Some 74% of parents say they know about "all" or "most" of the services and programs their library offers, compared with 65% of other adults who feel that way.

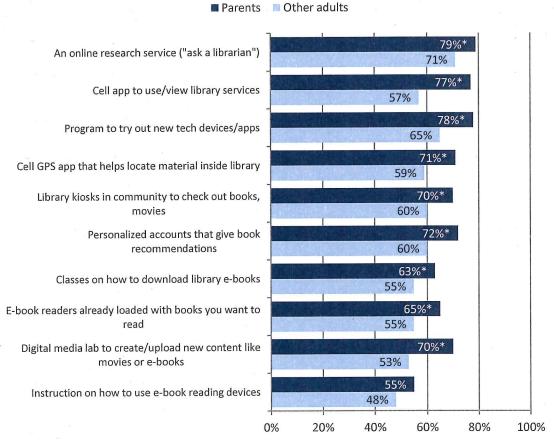
And parents are more likely to want libraries to expand their offerings. Compared with other adults, parents are more likely to say that libraries <u>should definitely offer more comfortable spaces</u> (65% vs. 56%). This attitude might stem from the fact that parents visit the library more. Parents are also more likely than other adults to think libraries <u>should definitely offer a broader selection of e-books</u> (62% vs. 49%) and <u>definitely offer more interactive learning experiences</u> (54% vs. 43%). Interestingly, other

adults are just as supportive as parents of library services for school children and these activities are supported by eight in 10 or more of both groups.

Parents express more interest than other adults in an array of tech-oriented services that are being discussed and implemented among some American libraries, including online reference services, cell phone apps to connect to library materials, tech "petting zoos" that would allow people to try out new gadgets, and library kiosks or "Redbox"-type offerings in the community to check out books and movies.

Parents are more likely than other adults to say they would use new library offerings

The percentage of parents and other adults who say they would be "very likely" or "somewhat likely" to use each service



Source: Pew Research Center Internet & American Life Project Library Services Survey. October 15-November 10, 2012. N=2,252 Americans ages 16 and older. Total N for parents=584; other adults=1668. N for Form A: parents=302; other adults=817. N for Form B: parents=282; other adults=851. Interviews were conducted in English and Spanish and on landline and cell phones.

^{*}denotes places where differences are statistically different

Mothers stand out when it comes to reading and libraries

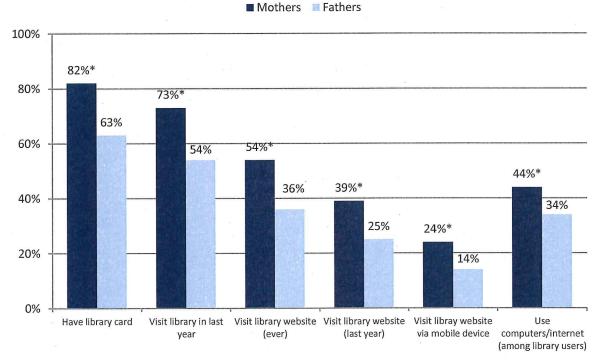
More than fathers, mothers in many respects are attached to their libraries, feel they are important for their children and their communities, and are eager to see libraries expand and add new tech-related services.

- Reading habits: Mothers are more likely than fathers to read to their children every day (55% vs. 45%).
 - Overall, mothers read books somewhat more often than fathers. In the past 12 months, mothers read an average of 14 books (mean), compared with 10 for fathers. Book-reading mothers are more likely than fathers to have read a printed book in the past year (90% vs. 82%).
 - Mothers are also more likely than fathers to feel it is very important for their children to read printed books in addition to digital content (86% vs. 74%).
- <u>Family use of library services and activities:</u> Mothers are more likely than fathers to report that their children have visited the library in the past year (74% vs. 64%).
 - When it comes to parents' use of libraries, mothers are notably more engaged than fathers. They are more likely than fathers to have a library card, to have visited a library in the last 12 months, to have visited a library website in the past year, and to have visited a library website via mobile device.

At the library, mothers are more likely than fathers to have used the computers and internet access at the library and to use those computers to take an online class or certification course (26% vs. 7%). Mothers are also more likely than fathers to have gotten help from librarians in using computers and the internet at the library (46% vs. 30%).

Mothers are more likely than fathers to engage with libraries

The percentage of parents who do these activities



Source: Pew Research Center Internet & American Life Project Library Services Survey. October 15-November 10, 2012. N=2,252 Americans ages 16 and older. Total N for mothers of minors=321; for fathers of minors=263. Interviews were conducted in English and Spanish and on landline and cell phones.

*denotes places where the differences are statistically different

Among library users, mothers visit more frequently than fathers: 21% of library-using mothers visit the library weekly, compared with 10% of library-using fathers who visit that frequently.

- <u>Importance of libraries:</u> Mothers are more likely than fathers to say libraries are important to their communities (94% vs. 87%). And they are more likely than fathers to say libraries are important to them and their families (87% vs. 80%).
 - When it comes to their own children, mothers are more likely than fathers to say a major reason why libraries are important is because libraries help children develop a love of reading and books (90% vs. 77%). Mothers also are more likely to believe libraries offer their children access to information and resources they can't get at home or school (86% vs. 75%).
- <u>Importance of library services:</u> Mothers are more likely than fathers to say it is very important for libraries to offer quiet spaces for adults and children (85% vs. 69%). They are also more likely to say it is very important for libraries to offer job, employment, and career resources (74% vs. 61%), for libraries to offer free cultural events and classes (74% vs. 60%) and libraries to offer free public meeting spaces (55% vs. 36%).

Mothers say they are better informed than fathers about what their local library offers: 32% of mothers say they are know all or most of the services and programs the library offers, compared with 21% of fathers.

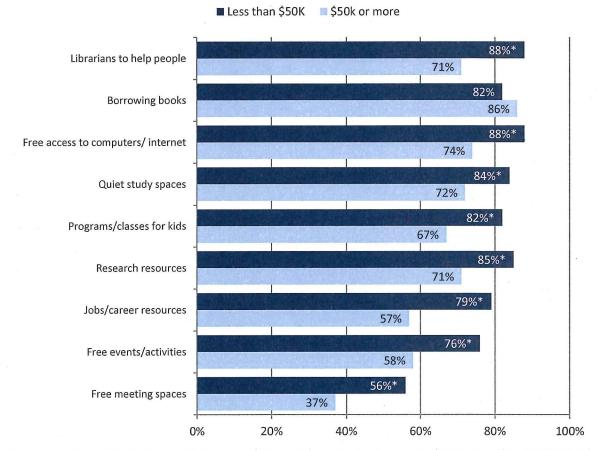
Lower income parents are more likely to view library services as very important

When it comes to newer services that libraries might create, parents living in households earning less than \$50,000 are more likely than parents in higher income households to say they would be "very likely" to take advantage of:

- classes on how to download library e-books (44% vs. 29%)
- e-readers already loaded with library content (40% vs. 22%)
- digital media lab (40% vs. 28%)
- classes on how to use e-readers (34% vs. 16%)

Lower income parents are more likely to view various library services as "very important"

Among all parents, the percentage of those living in households with income less than \$50,000 and those with \$50,000 or more who say it is "very important" for libraries to offer these services



Source: Pew Research Center Internet & American Life Project Library Services Survey. October 15-November 10, 2012. Total N for parents = 584. Total N for parents with income under \$50,000 = 273; total N for parents with income of \$50,000 or more=266. Form A parents total n=302; parents with income under \$50,000=140; parents with income \$50,000+=136. Total Form B parents = 282; Form B under \$50,000=133; Form B \$50,000+=130. Interviews were conducted in English and Spanish and on landline and cell phones.

*denotes places where the differences are statistically different

About this Research

This report explores the relationship that parents of minor children have with public libraries. In some ways, parents of minor children are similar to other Americans who do not currently have minor children ("other adults" as we refer to them throughout this report) in how they view and use the library. But there are key differences that will be highlighted and explored in this report.

This report is part of a broader effort by the Pew Research Center's Internet & American Life Project that is exploring the role libraries play in people's lives and in their communities. The research is underwritten by the Bill & Melinda Gates Foundation.

This report contains findings from a survey of 2,252 Americans ages 16 and above between October 15 and November 10, 2012. The surveys were administered half on landline phones and half on cellphones and were conducted in English and Spanish. The margin of error for the full survey is plus or minus 2.3 percentage points. The survey includes 584 interviews with parents of children under 18 years of age. The margin of error for the sample of parents is plus or minus 4.5 percentage points.

There were several long lists of activities and services in the phone survey. To minimize the burden on those taking the survey, we asked half the respondents about one set of activities and the other half of the respondents were asked about a different set of activities. These findings are representative of the population ages 16 and above, but it is important to note that the margin of error is larger when only a portion of respondents is asked a question.

There are also findings in this report that come from a survey of a non-scientific sample of librarians who volunteered to participate in Pew Internet surveys. Some 2,067 library staff members participated in the online survey between December 17 and December 27, 2012. No statistical results from that canvassing are reported here because it is based on non-probability samples of patrons and librarians intended to provide open-ended comments and other qualitative information. We highlight librarians' written answers to open-ended questions that illustrate how they are thinking about and implementing new library services.

In addition, we quote librarians and library patrons who participated in focus groups in-person and online that were devoted to discussions about library services and the future of libraries. One set of inperson focus groups was conducted in Chicago on September 19-20. Other focus groups were conducted in Denver on October 3-4 and in Charlotte, N.C. on December 11-12.

Acknowledgements

About Pew Internet

The Pew Research Center's Internet & American Life Project is an initiative of the Pew Research Center, a nonprofit "fact tank" that provides information on the issues, attitudes, and trends shaping America and the world. The Pew Internet Project explores the impact of the internet on children, families, communities, the work place, schools, health care and civic/political life. The Project is nonpartisan and takes no position on policy issues. Support for the Project is provided by The Pew Charitable Trusts. More information is available at http://libraries.pewinternet.org/.

Advisors for this research

A number of experts have helped Pew Internet in this research effort:

Daphna Blatt, Office of Strategic Planning, The New York Public Library

Richard Chabran, Adjunct Professor, University of Arizona, e-learning consultant

Larra Clark, American Library Association, Office for Information Technology Policy

Mike Crandall, Professor, Information School, University of Washington

Allison Davis, Senior Vice President, GMMB

Catherine De Rosa, Vice President, OCLC

LaToya Devezin, American Library Association Spectrum Scholar and librarian, Louisiana

Amy Eshelman, Program Leader for Education, Urban Libraries Council

Sarah Houghton, Director, San Rafael Public Library, California

Mimi Ito, Research Director of Digital Media and Learning Hub, University of California Humanities Research Institute

Patrick Losinski, Chief Executive Officer, Columbus Library, Ohio

Jo McGill, Director, Northern Territory Library, Australia

Michael Kelley, Editor-in-Chief, Library Journal

Dwight McInvaill, Director, Georgetown County Library, South Carolina

Bobbi Newman, Blogger, Librarian By Day

Carlos Manjarrez, Director, Office of Planning, Research and Evaluation, Institute of Museum and Library Services

Johana Orellana-Cabrera, American Library Association Spectrum Scholar and librarian in TX.

Mayur Patel, Vice President for Strategy and Assessment, John S. and James L. Knight Foundation

Karen Archer Perry, Senior Program Officer, Global Libraries, Bill & Melinda Gates Foundation

Gail Sheldon, Director, Oneonta Public Library (Alabama)

Sharman Smith, Executive Director, Mississippi Library Commission

11

Librarians Take Aim at Study on Parents and Libraries

A recent national report from the Pew Research Center that stated that the vast majority of parents with children under 18 consider libraries to be important for their children has attracted some criticism from the library community, which is concerned that the findings are based on a skewed sample and put too much emphasis on reading.

Three top reasons given for libraries' importance were that they helped to spark a child's love of reading and books, provided children with information and resources not available at home, and offered a secure environment for children.

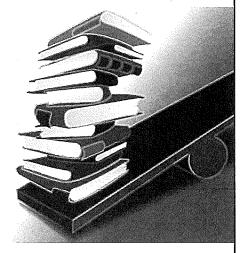
Yet critics of the report, such as Jeri Hurd, a high school library media specialist at the Western Academy of Beijing, and Buffy Hamilton, a learning strategist at the Cleveland Public Library and a 2011 Library Journal Mover & Shaker, said that the sample is skewed toward parents who are white, relatively young, and well educated and so do not represent the general population.

"I am interested in the literate practices of many families of diverse backgrounds, not

just those who have the cultural/school capital," Hamilton tweeted.

Lee Rainie, director of the Pew Research Center's Internet & American Life Project, said the report's methodology is sound and that the sample "mirrors the parent population of the United States."

The sample that Pew surveyed was 61 percent white, 54 percent under the age of 40, and 62 percent college educated. By comparison, the sample surveyed in the Census Bureau's 2011 Annual Social and Economic Supplement was 59 percent white, 58 percent under the age of 40, and 65 percent college educated.



"The ages line up, the racial compositions line up," Rainie said. He does acknowledge, however, that Pew's sample slightly overrepresented parents of younger children.

In a discussion on the LM_NET electronic discussion list, Marcia Mardis, an assistant professor at Florida State University and the associate director of the PALM Center, echoed Rainie's point about the census bureau, though she admitted that there were "substantive differences between parents of younger children and parents of older children on questions related to reading, library use, and perceptions of libraries. It seems...that the most clear caution about applying the findings broadly would be to not overstate the findings for older children."

Hamilton tweeted her concern that "advocacy efforts serve as blinders from interrogating data and pushing more representative kinds of data."

Another concern shared by Hurd and Hamilton is that the report places too much emphasis on reading, which Hurd said ends up neglecting "so many equally important services that libraries offer. It's kind of feeding into that stereotype."

"I just wonder what other literacy practices are important and don't get valued," Hamilton tweeted.

The report does measure other services. A section discussing parents' attitudes toward ebooks and interactive learning experiences showed that parents are largely in support of expanding both ebook offerings (62 percent) and interactive experiences (54 percent).

MEMO



Date: May 30, 2013

To: Chair Linda Ishem and members of the Board of Trustees

From: Mary Getchell, Marketing & Community Relations Director

Subject: Pierce County READS 2013 Results

New York Times best-selling author Paula McLain wowed a crowd of 500 at this year's culminating author event for 2013 Pierce County READS. The community one-book program again accomplished its goal to bring communities together through a shared literacy event. This year's Pierce County READS book, New York Times Best Seller "The Paris Wife" by award-winning author Paula McLain, brought people together to share, discuss, and debate.

Community partners, Pierce County Library Foundation donors, Pierce County READS' copresenter The News Tribune, and the general public praised the largest community reading event in the county. Final results:

- **4,684:** Times people checked out copies of "The Paris Wife."
- **500:** People attended author event.
- 676: People attended events at Pierce County Library and community partner locations.
- **895:** People entered drawing to win copies of "The Paris Wife."
- 193: Mass media earned impressions.
- **10:** Facebook posts; 68 likes; 10 comments.
- **68:** Flickr photos; 70 views.
- 11: Twitter tweets; 12 interactions (favorites, retweets).
- 171: Communications points by Pierce County Library READS' liaisons.
- **28:** Communications points by community partners.
- 20: Community partners who helped promote, gave programs, and provided other assistance.
- 19: KeyBank, Pierce County READS' sponsor, displayed information at 19 banking centers.
- 18: Cities, towns, and Pierce County issued proclamations.
- 12: Books sold at reduced price by Mostly Books, a READS' community partner.

Our Pierce County READS team, Lisa Bitney-Project Leader, Greg Dyer, Rose Jetter, Lourie Kelly, Tami Masenhimer, Jaime Prothro, and I as Project Sponsor, thanks the commitment and enthusiastic support of Pierce County Library Foundation and the Library's Board of Trustees. The team is also extends its gratitude to KeyBank Foundation for its generous support as the primary sponsor for Pierce County READS.

Please enjoy <u>photos</u> from the author event at Clover Park Technical College at http://www.flickr.com/photos/piercecountylibrary.

Pierce County READS Liaison Guerilla Marketing Activities 2013

Total: 171

Bonney Lake (11)

Karen Dale

I was able to place posters at the following places in Bonney Lake:

- US Post Office
- Starbucks by Walmart (staff area they are remodeling)
- Discount Tire (staff area)
- Lowes (staff area)
- Fred Meyer
- Ben Franklin (staff area)
- Starbucks across from Fred Meyer
- Safeway
- Home Depot (staff area)
- Lauren Murphy also made flyers available at the Chamber of Commerce and the Prairie Ridge Coalition meetings.

Buckley (6)

Peggie Venemon

Posters distributed to:

- Roses IGA
- Clancy's Coffee
- Queen's Ransom Antiques
- Green Door Antiques
- Village Bakery
- City Hall

Community Outreach Services (1)

Cat Taylor

• Displayed materials at Anderson Island Community Clubhouse.

DuPont (14)

Art Hoover

Judy and I went to a number of locations around DPT:

- Patriot's Landing
- City Hall
- Post Office
- DuPont Visitor's Center
- Starbuck's
- Forza's
- McNamara's
- Ferrilli's
- Seattle Tan

- Christine Dior Hair Salon
- DuPont Nail Salon
- DuPont Heath Mart Pharmacy
- DuPont Chiropractic
- Landsmark Real Estate

Eatonville (5)

Cindy Dargan and Sharron Graham

Posters:

- Key Bank
- Post Office.

Smaller flyers were posted on public bulletin boards:

- Kirks Pharmacy
- Plaza Market
- Milltown Grocery

Fife (13)

Meghan Mitchell

Places I dropped off info packets:

- Fife Flowers
- Antique mall adjacent to Fife Flowers
- Fife Starbucks
- Fife City Hall
- Fife Swimming Pool
- Fife Community Center
- Caramel Coffee House (Fife)
- WA State History Museum Cafe (Tacoma)
- Museum of Glass (Tacoma)
- University of WA Tacoma Bookstore
- Tacoma Food Coop
- Bluebeard Coffee (Tacoma)
- Satellite Coffee- Division St. & 6th Ave (Tacoma)

Gig Harbor (12)

Cheri Star

• Distributed all flyers/posters to a dozen neighborhood businesses. I was assisted by 2 coworkers.

Graham (2)

Christi Bach

• Posters to local KeyBank and nail salon.

Key Center (7)

Tracy Corrales-Diaz

 Made announcements and distributed Key Center event flyers at KP Business Association

Staff hung up posters at:

- Vaughn post office
- Lakebay post office
- Longbranch Improvement Club
- Community Center in Home

Staff left event brochures at:

- Sound Credit Union
- Blend Wine Shop

Lakewood (0)

Bonnie Cline

Milton/Edgewood (10)

Mallory Daniels

- Melaque Mexican Restaurant
- Albertsons
- North Hill Fitness
- Walgreens
- Pizza Hut
- Espresso Stop
- Fred Meyer
- Starbucks
- Les Schwab
- Beehive Bookstore

Orting(10)

Mary Jo Miller

Orting's guerilla marketing list includes:

- Cope's Pharmacy
- Dr. Amira Marcos' office
- Union Bank
- Hair Hype
- Key Bank
- Post Office
- Orting Chiropractic
- Round the Corner restaurant
- Los Pinos restaurant
- Orting Bakery

Parkland/Spanaway (19)

Margaret Murphy

- 2 KeyBanks
- Twin Star Credit Union

- ACU credit union
- Auto Licensing
- Garfield Books
- Saars
- Antique Store
- 2 Starbucks
- 2 coffee shops
- Country Rose Café
- Denny's
- Wagon Wheel
- Krickets
- Frank's Donuts
- Mary Mary Café
- Little Park Restaurant

South Hill (25)

Cyndi Parido

Guerilla marketed to:

- Asthma & Allergy Specialist
- YMCA
- Epic Donut
- Value Pet Clinic
- Pho 24
- Timberland Bank
- Mazatlan Restaurant
- Mud Bay Pet
- Safeway
- US Bank
- JoAnn's
- Tuesday Morning
- Happy Teriyaki
- Weight Watchers
- Washington Federal
- Shiny Nails
- Great Clips
- Post Office
- Arabella Business Park
- Sign Dog Media
- Propaine Connection
- Dairy Queen
- Road House

Readerboards:

• Confirmed: Timberland Bank and Road House

 Businesses said maybe: Asthma & Allergy Specialist, Dairy Queen and Arabella Business Park

Steilacoom (13)

Patti Cox

- Bank
- Community bulletin board
- Community center.
- Friends took posters around town to 10 locations.

Summit (3)

Donna Gallagher

- Starbucks on Canyon (posters)
- The senior/community center on 104th (posters and flyers)
- Terry's Berries (poster)

Sumner (9)

Kathy Runge

- Sumner Senior Center, dining room and common area
- Stafford Suites
- Windmill
- Tea Madame
- Sumner Food Bank
- Bank of America, Starbucks
- Sumner Animal Hospital
- City Hall.
- Train station, laminated poster

Tillicum (9)

Jeanine Adams

- Presentation of PC Reads and mystery title at Tillicum/Woodbrook Neighborhood Association meeting.
- Promotional gift basket constructed by Irene as a local contest to encourage reading.
- Description of programs, introduction of book, invitation to author event given at Tillicum/Woodbrook Neighborhood Association meeting.
- Brochures and posters to 7 places: Laundromat, fast food restaurants, grocery store, 2 established restaurants, gas station.
- In general, short book talks, discussions about Hemingway, dialogues to incite interest among our customers.

University Place (2)

Mejin Turner and Nancy Knott

- Frog and Kiwi Cafe
- Atrium outside Library

Coverage PC READS Community Partners 2013

Total: 28 + 19 from KeyBank

Sponsor:

KeyBank

Materials displayed at 19 KeyBank banking centers

Organizations:

Associated Ministries

Barnes & Noble

We have ordered in several copies and will be doing display's and shelf talkers March-May for Pierce County Reads.

Clover Park Technical College

Emergency Food Network

Posted online http://www.efoodnet.org/ Under news.

Garfield Book Company

Posted on Facebook https://www.facebook.com/GarfieldBookCo

The Greater Tacoma Community Foundation

King's Books

Promoted the events on website (with links) www.kingsbookstore.com

Social media (Facebook and Twitter)

Promoted through standard news sites

"Hemingway and Women," King's Books e-news, May 2013 (goes out to 2,000)

"More May Events!," King's Books e-news, May 2013 (goes out to 2,000)

Lakewood Arts Commission

Lakewood Historical Society and History Museum

"Pierce County READS" The Prairie Gazette, Lakewood Historical Society publication, Spring 2013

Lewis-McChord Library System

Posted online (link on front page) http://www.jblmmwr.com/libraries.html

Mostly Books

Link on webpage http://www.mostlybooks.com/

https://www.facebook.com/MostlyBooksWA?fref=ts

Pacific Lutheran University

Posted online http://www.plu.edu/ Home page slideshow

Materials displayed on campus library and to ASPLU for further distribution.

The library also ran a web ad on their main page to help promote the event.

Pierce College

Pierce County Library Foundation and donors

Pierce County Library Friends organizations

Puyallup Public Library

Posted on their Flash banner. http://www.cityofpuyallup.org/library/

Roy Public Library

Posted online http://roylibrary.home.comcast.net/~roylibrary/Sumner Arts Commission

Tacoma Art Museum

Pierce County READS events Tacoma Art Museum Mailing April 2013

University of Puget Sound

Open Line Faculty-Staff Newsletter for the Week of April 29, 2013

Cities/Towns:

City of Bonney Lake

City of Bonney Lake Facebook Page

City of Bonney Lake blog

March 18, https://www.facebook.com/CityBonneyLake

City of Buckley

City of DuPont

City of Edgewood

Posted to front page of website

City of Fife

City of Gig Harbor

City Counsel minutes http://www.cityofgigharbor.net/events.php?id=20651

Art commission minutes

http://www.cityofgigharbor.net/files/library/5ac685d65066eb11.pdf

City of Lakewood

City of Milton

City of Orting

City of Puyallup

City of Roy

City of Sumner

PC READS and Sumner READS events, City of Sumner Community Connect Newsletter, Spring 2013

City of University Place

City of University Place News, April 19, 2013

Pierce County

Town of Eatonville

Town of South Prairie

Homepage link

Town of Steilacoom

Town of Wilkeson

Coverage PC READS 2013 Mass Media Coverage March-May 2013

Total: 193

Articles: (6)

"Author found a friend in 1st Mrs. Hemingway," The News Tribune, Front page of South Sound Section and featured in RSS newsfeed for local news and top three headline stories, March 18, 2013

"Paris comes to Pierce County through Pierce County READS," South Puget Sound News, March 18, 2013

"Pierce County transforms to Paris during Pierce County READS event," The Suburban Times, March 20, 2013

"News Briefs," The Milton-Edgewood Signal, April 5, 2013

"Meet Pierce County READS and New York Times best selling author May 17," South Puget Sound News, May 13, 2013

"Meet Pierce County READS and New York Times best selling author: May 17," The Suburban Times, May 15, 2013

Calendar clips: (187)

The News Tribune calendar clips: 43 (online)

The Olympian clips: 43 (online) Zvents.com clips: 43 (online) The Seattle PI clips: 43 (online)

Pierce County READS - Movie and Discussion (BLK), Bonney Lake Courier-Herald (online) PC READS events (EAT, GIG, PKS, STL, PPL, GIG, UP, TIL, LWD), The News Tribune, March 31, 2013

Hemingway movie shown – Friends of the Key Center Library, Key Peninsula News, April 2013

PC READS events (PKS,STL, PPL, FIF, UP, TIL), The News Tribune, April 7, 2013

PC Book discussion (SH), The News Tribune, April 14, 2013

PC READS events (SH, DPT, BUC, UP, FIF, GIG, KC, PKS, BLK, ORT, LWD, SUM, TAM) The News Tribune, April 14, 2013

PC READS events, The News Tribune, April 21, 2013

Hemingway Movies (KC), Key Peninsula News, May 2013

Book binding Pierce County READS (GIG), The Peninsula Gateway, May 1, 2013

Discussion (King's Books), The News Tribune, May 2, 2013

PC READS events, The News Tribune, May 5, 2013

Book discussion (GHM), The News Tribune, May 5, 2013

PC READS Activities, The News Tribune, May 9, 2013

Pierce County READS activities (SMT and LWD), The News Tribune, May 12, 2013

Paula McLain, The Weekly Volcano, May 16, 2013

Articles:

Author found a friend in 1st Mrs. Hemingway

The News Tribune

She was shy, old-fashioned, a little dowdy. She'd had a traumatic youth, and no particular passion or work other than playing the piano. And she was just the first of four wives for writer Ernest Hemingway who, when Hadley Richardson met him, was a struggling Chicago journalist.

ROSEMARY PONNEKANTI; Staff writer **Published:** March 18, 2013 at 12:05 a.m. PDT 0 Comments

She was shy, old-fashioned, a little dowdy. She'd had a traumatic youth, and no particular

passion or work other than playing the piano. And she was just the first of four wives for writer Ernest Hemingway who, when Hadley Richardson met him, was a struggling Chicago journalist.

Now, though, Hadley is the quiet-spoken, long-suffering protagonist in the 2011 historical fiction novel "The Paris Wife" — chosen by the Pierce County library system as the book for this year's Pierce County Reads program. The program includes a swag of April events themed around 1920s Paris and a May visit by author Paula McClain of Cleveland.

"The Paris Wife" makes a great choice for a countywide reading program, lending itself as it does to all sorts of activities from Hemingway films to art deco jewelry-making to antique and fashion shows. It's also, as library marketing director Mary Getchell points out, a best-seller by a living author that has wide appeal and plenty of discussion topics and themes.

McClain's ode to Hemingway's retiring first wife hasn't had all-glowing critical reviews, though. The book that went on to be a New York Times best-seller was condemned by the paper's own critic as drawing a dull character with cliched dialogue in the midst of an unabashed work of "literary tourism" that flatters the reader and allows them to rub shoulders with the glamorous literary set of 1920s Paris: Gertrude Stein, Scott Fitzgerald, Ezra Pound, James Joyce.

For McClain, the book's bigger than that. Inspired by Hadley's own letters and biographies, she sees it as a way to explore deeper themes of female identity, marriage and divorce — issues that everyone can relate to.

Over the phone, McClain talked about what inspired "The Paris Wife" and the themes it passes on to readers.

Q: What got you going on Hadley Richardson in the first place?

A: Hadley was a big surprise. I hadn't even heard her name until late in 2008, when I was casting around for a big idea for my next novel. ... I was reading Hemingway's (Paris memoir) "A Moveable Feast" just at random, and I got curious. Who was Hadley Richardson? How did they meet? According to Hemingway, she makes a mean salad, she says warm, supportive things, and then along comes Pauline Pfeiffer and breaks them up. That's all in one-and-a-half pages dripping with regret. So I went to the library and read Hadley's biographies and fell in love, especially through the excerpts of her letters.

Then I learned there was a whole cache of the love letters she wrote in that 11-month period when she was living in St. Louis and he was in Chicago — two or three a day about how they got to know each other and fell in love. I got to be a fly on the wall, got to know what was pushing them.

Q: How long did all the research take?

A: The whole thing took a couple of years, but then I whipped off the first draft in just seven months — I was in love (with the subject), I quit my job and wrote all day in a little Starbucks in Cleveland, then ran for the bus to pick up my kids from school.

Q: Did you do much research in Paris or Pamplona, where most of the action is set?

A: You know, until the book was done and sold, I'd never been to either France or Spain. I read a lot about Paris, and I would go on Google Earth to find out the street turnings and locations near their apartment. I was dead broke.

Q: Do you think Hadley Richardson was misunderstood?

A: Yes. She's mostly misunderstood by Hemingway's biographers as this ditzy starter-wife — you know, what kind of idiot would lose all his manuscripts? (Richardson left them on a train early in Hemingway's career.) But Hadley's biographers are loving. It's women who see what there is to see in Hadley: a generosity of spirit, a great deal of compassion. She also has tricky bits, like why does she collude in her own destruction with Pauline? We like to say that would never happen in our marriage, but you never know until it happens.

Q: So "The Paris Wife" is bigger than just Hadley Richardson?

A: It's become a book about the rise and fall of a marriage. I've had countless women come up and say the book helped them deal with their divorce or marriage. No one really knows what's going on in a marriage, even their own.

Q: If Hadley was so conservative, why does she seem so permissive with the homosexuality and permissiveness in the Paris set at that time?

A: She had this wonderful tolerance for people that she could float next to them and not be threatened. She was rooted in herself. Hemingway was much more threatened and titillated. Like with Gertrude Stein and Alice Toklas — her point of view was that they loved each other. That's what I found over and over in her correspondence.

Q: And was Hemingway also misunderstood?

A: Well, that macho, drunk side of him is very hard to like, and that's what comes out most. But when you meet someone with a colossal ego, you don't have to scratch very hard to find insecurity and self-doubt. That's the man that Hadley knew.

Q: What will you talk about when you visit Tacoma in May?

A: I talk about my research and the surprises I had along the way, what I admire about Hadley, and I read snatches of her letters. But the reception I get — it's rare that I do an event and don't meet someone who had contact with Hemingway. ... It's the most gratifying part of what I do now, to go out into the larger world and be an ambassador for my book.

Pierce County Reads Events

Explore the world of this year's Pierce County Reads book, "The Paris Wife" – the world of 1920s Paris. Art deco jewelry workshops, Paris tourist guides, Hemingway discussions, book talks and author visits are just some of the events coming up at Pierce County libraries.

Here's the complete list. Participants are asked to bring a nonperishable food donation to any event to support the Emergency Food Network.

April 3, 1 p.m.: "The Paris Wife" book discussion. Eatonville Community Center, 305 Center St. W., Eatonville.

April 6, 10 a.m.: Art Deco Jewelry crafting. Gig Harbor Library, 4424 Point Fosdick Drive NW, Gig Harbor. 253-548-3305

April 6, 2 p.m.: Travel to Paris with travel expert Sabine Manning. Milton/Edgewood Library, Surprise Lake Square, 900 Meridian E., Suite 29, Milton. 253-548-3325

April 8, 7 p.m.: Golden Oldies Fashion Show by Goodwill. Parkland/Spanaway Library, 13718 Pacific Ave. S., Tacoma. 253-548-3304

April 10, 6:30 p.m.: "The Paris Wife" book discussion. Steilacoom Library, 2950 Steilacoom Blvd., Steilacoom. 253-548-3313

April 10, 7 p.m.: Travel to Paris with travel expert Sabine Manning. Gig Harbor Library.

April 10, 7 p.m.: French cheese tasting. Puyallup Public Library, 324 S. Meridian Ave., Puyallup. 253-841-5454

April 11, 7 p.m.: War-era news reporting – how it's changed since Hemingway's day, by reporters from The News Tribune. University Place Library, 3609 Market Place W., Suite 100, University Place. 253-548-3307

April 13, 2 p.m.: Altered Books – creative book recycling with Charlene Phinney. Tillicum Library, 14916 Washington Ave. SW, Lakewood. 253-548-3314

April 15, 7 p.m.: "The Paris Wife" book discussion. South Hill Library, 15420 Meridian E., Puyallup. 253-548-3303

April 16, 6:30 p.m.: "The Paris Wife" book discussion. Buckley Library, 123 S. River Ave., Buckley. 253-548-3310 or 360-829-0300. Also at DuPont Library, 1540 Wilmington Drive, DuPont. 253-548-3326

April 17, 6:30 p.m. Film discussion. Fife Library, 6622 20th St. E., Fife. 253-548-3323

April 17, 6:30 p.m.: "The Paris Wife" book discussion. University Place library.

April 17, 7 p.m.: French cheese tasting. Summit, Library, 5107 112th St. E., Tacoma. 253-548-3321

April 18, 2:30 p.m.: "The Paris Wife" book discussion. Gig Harbor Library.

April 18, 5-8 p.m.: Art Deco jewelry crafting. Tacoma Art Museum, 1701 Pacific Ave., Tacoma. 253-272-4258

April 18, 7 p.m.: Writing and Publishing Books. Bonney Lake Library, 18501 90th St. E., Bonney Lake. 253-548-3308

April 18, 7 p.m.: Travel to Paris with travel expert Sabine Manning. Parkland/Spanaway Library.

April 20, 1 p.m.: "The Paris Wife" book discussion. Orting Library, 202 Washington Ave. S., Orting. 253-548-3312

April 20, 2 p.m.: Paris antique galleries of the '20s, '30s and '40s. Sumner Library, 1116 Fryar Ave., Sumner. 253-548-3306

April 20, 2 p.m.: Art deco jewelry crafting. Lakewood Library, 6300 Wildaire Road SW, Lakewood. 253-548-3302

April 24, 2 p.m.: Art Deco jewelry crafting. South Hill Library.

April 24, 6 p.m.: Film discussion. Sumner Library.

April 25, 6:30 p.m.: "The Paris Wife" book discussion. Parkland/Spanaway library.

April 25, 7 p.m.: "The Paris Wife" book discussion. Bonney Lake Library.

April 25, 7 p.m.: Film discussion. Gig Harbor Library.

April 25, 7 p.m.: Travel to Paris with travel expert Sabine Manning. Key Center Library, 8905 KPN, Lakebay. 253-548-3309

April 28, 2 p.m.: Antiques identification by expert Mary Sudar. Sumner Library.

April 30, 6:30 p.m.: Travel to Paris with travel expert Sabine Manning. Lakewood Library.

May 2, 7 p.m.: Hemingway and Women discussion with author Ann Putnam. King's Books, 218 St. Helens Ave., Tacoma. 253-272-8801

May 2, 7 p.m.: Writing and Publishing Books with local authors Karen Lovett and Dick Dixon. Parkland/Spanaway Library.

May 4, 10 a.m.: Make a handmade book with Mitzi Lindgren. Gig Harbor Library.

May 6, 3 p.m.: "The Paris Wife" book discussion. Graham Library, 9202 224th St. E., Graham. 253-548-3322

May 8, 7 p.m.: Writing and Publishing Books with local authors Karen Lovett and Dick Dixon. Puyallup Library.

May 9, 6:30 p.m.: Film discussion. Parkland/Spanaway Library.

May 11, 1-3 p.m. Parisian Anniversary Party. DuPont Library.

May 12, 3 p.m.: "The Paris Wife" book discussion. Summit Library.

May 16, 7 p.m.: Author appearance by award-winning cooking memoirist Kathleen Flinn. University Place library.

May 17, noon: Author appearance by best-selling biographer Gregg Olsen. Arts and Allied Health Building, Pierce College Puyallup, 1601 39th Ave. SE, Puyallup.

May 17, 7 p.m.: Author appearance and signing by Paula McLain, author of "The Paris Wife." The McGavick Conference Center, Clover Park Technical College, 4500 Steilacoom Blvd. SW, Lakewood.

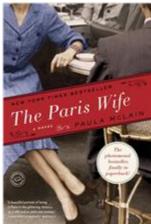
Rosemary Ponnekanti: 253-597-8568 rosemary.ponnekanti@ thenewstribune.com/ blog.thenewstribune.com/arts

 $Read\ more\ here:\ http://www.thenewstribune.com/2013/03/18/2518647/author-found-a-friend-in-1st-mrs.html \#storylink=cpy$

Paris comes to Pierce County through Pierce County READS

South Puget Sound News

March 18, 2013 By News Room Leave a Comment



Pierce County Library System is bringing Paris to Pierce County this spring with its community one book program: Pierce County READS. Now through May 17, thousands of people will come together as a community and read copies of this year's Pierce County READS' book the New York Times best seller and award-winning "The Paris Wife," by internationally known author Paula McLain.

"The Paris Wife" gives an intriguing account of one of the world's greatest authors, Ernest Hemingway, seen through the eyes of his first wife, Hadley Richardson. This book has been very hot on the best-seller's list, and with significant social media chatter, it soared and stayed at the top of the list. "The Paris Wife" garnered the Winner for Best Historical Fiction in the Goodreads Choice Awards, which is the only major book award that readers decide.

"Our libraries will be transformed with displays and events celebrating Paris—in the roaring '20s, the setting of Ernest and Hadley's whirlwind Paris adventure," said Neel Parikh, executive director, for the Library System. "We will bring post-World War I Paris to Pierce County. People can participate in 40 free events, and gain insights about Hemingway's early years as his struggles to write and find fame."

During the Pierce County READS program people may participate in <u>events</u> where they may learn how to write and get their book published, plan their trip to Paris, and make art deco jewelry.

In addition to the many hands-on activities, Pierce County READS will feature additional authors including: author and Professor Ann Putnam who will discuss the role of women in Hemingway's life and works at King's Books, Thursday, May 2, 7 p.m.; Kathleen Flinn, an

award-winning author of two memoirs with recipes, who will inspire listeners to participate in her passion for home cooking at University Place Pierce County Library, Thursday, May 16, 7 p.m.; and Gregg Olsen, a New York Times best-selling author, who will talk about how he researches and writes about the lives of others at the Arts and Allied Health Building, Pierce College Puyallup, Friday, May 17, 12 p.m.

People may meet Paula McLain at a free event and book signing at McGavick Conference Center @ Clover Park Technical College, in Lakewood, Friday, May 17, 2013, 7 p.m. She will speak and sign books.

Pierce County Library and The News Tribune present the sixth annual Pierce County READS, sponsored by KeyBank Foundation and Pierce County Library Foundation. Twenty community partners are participating in Pierce County READS.

Pierce County transforms to Paris during Pierce County READS event

The Suburban Times

Ben Sclair | March 20, 2013

By Mary Getchell, Communications Director, Pierce County Library System

Pierce County Library System is bringing Paris to Pierce County this spring with its community one book program: Pierce County READS. Now through May 17, thousands of people will come together as a community and read copies of this year's Pierce County READS' book the New York Times best seller and award-winning "The Paris Wife," by internationally known author Paula McLain.

"The Paris Wife" gives an intriguing account of one of the world's greatest authors, Ernest Hemingway, seen through the eyes of his first wife, Hadley Richardson. This book has been very hot on the best-seller's list, and with significant social media chatter, it soared and stayed at the top of the list. "The Paris Wife" garnered the Winner for Best Historical Fiction in the Goodreads Choice Awards, which is the only major book award that readers decide.

"Our libraries will be transformed with displays and events celebrating Paris—in the roaring '20s, the setting of Ernest and Hadley's whirlwind Paris adventure," said Neel Parikh, executive director, for the Library System. "We will bring post-World War I Paris to Pierce County. People can participate in 40 free events, and gain insights about Hemingway's early years as his struggles to write and find fame." During the Pierce County READS program people may participate in events where they may learn how to write and get their book published, plan their trip to Paris, and make art deco jewelry. In addition to the many hands-on activities, Pierce County READS will feature additional authors

including: author and Professor Ann Putnam who will discuss the role of women in Hemingway's life and works at King's Books, Thursday, May 2, 7 p.m.; Kathleen Flinn, an award-winning author of two memoirs with recipes, who will inspire listeners to participate in her passion for home cooking atUniversity Place Pierce County Library, Thursday, May 16, 7 p.m.; and Gregg Olsen, a New York Times best-selling author, who will talk about how he researches and writes about the lives of others at the Arts and Allied Health Building, Pierce College Puyallup, Friday, May 17, 12 p.m.

People may meet Paula McLain at a free event and book signing at McGavick Conference Center @ Clover Park Technical College, in Lakewood, Friday, May 17, 2013, 7 p.m. She will speak and sign books. Pierce County Library and The News Tribune present the sixth annual Pierce County READS, sponsored by KeyBank Foundation and Pierce County Library Foundation. Twenty community partners are participating in Pierce County READS.

Library System announces new READS program book

The Puyallup Herald

Pierce County residents will have an opportunity to participate in the Pierce County READS program by reading "The Paris Wife," written by internationally known author Paula McLain.

JOAN CRONK; Special to the Herald Published: 03/27/13 12:05 am

Pierce County residents will have an opportunity to participate in the Pierce County READS program by reading "The Paris Wife," written by internationally known author Paula McLain.

The book chronicles Ernest Hemingway's life through the eyes of his first wife, Hadley Richardson.

The Pierce County Library READS program begins now and runs through May 17.

In addition to reading and discussing the book, residents will be able to experience Paris on 40 unique levels and gain insights into Hemingway's early years, said Neel Parikh, executive director for the library system. All programs are free to the public.

Mary Getchell, communications director of the Pierce County Library System, said this is the library's sixth community one-book program. She is enthusiastic about the program and said thousands of folks throughout Pierce County can come together as a community to read the book.

Because the Emergency Food Network is one of Pierce County READS' community partners, the library system staff is asking that people attending the free events bring a donation of a non-perishable food item.

As part of the program, "The Paris Wife" author Paula McLain will give a free presentation and book signing on May 17 at 7 p.m. at Clover Park Technical College in Lakewood said Getchell.

Pierce County READS is co-presented by the Pierce County Library System and the News Tribune.

At 7 p.m. on April 11 at the University Place Pierce County Library a News Tribune reporter will explore war-era news, focusing on how technology has changed that type of reporting.

At 2 p.m. on April 24, community partner Tacoma Art Museum will be setting up shop at the South Hill Pierce County Library, according to South Hill branch manager Rose Jetter.

"We are offering this program to families and the Tacoma Art Museum will be working with anyone who attends to make craft jewelry," Jetter said. Volunteers will tailor crafts to the time period of "The Paris Wife" and participants will take their jewelry home.

A discussion of "The Paris Wife" will take place at 7 p.m. on April 15 at the South Hill Pierce County Library.

Beth Swartzbaugh, adult services librarian for the Puyallup Public Library, said the library will be hosting a cheese tasting event presented by My Cheese Shoppe at 7 p.m. on April 10 and a writing workshop at 7 p.m. on May 8.

Because the cheese tasting event has limited space, folks should register by calling the library at (253)841-5454.

A Paris antique gallery will take place at 2 p.m. on April 20 at the Sumner Pierce County Library when expert Mary Sudar will discuss options for collectors.

There will also be an opportunity for folks to bring their antiques and have them assessed on a first come first serve basis and limited to 35 people at 2 p.m. on April 28, said Lisa McNamara, director at the Sumner Pierce County Library.

All Pierce County libraries will offer an opportunity for residents to enter a drawing to win a signed, hardback copy of "The Paris Wife."

In addition to the above, authors Kathleen Flinn, an award winning author of two memoirs with recipes, will speak at 7 p.m. on Thursday May 16 at the University Place Pierce County Library, and Gregg Olsen, a New York Times best selling author, will give instructions on how he writes and researches his books at noon on May 17 at Pierce College Puyallup.

Author and professor Ann Putman will talk about the role that women played in Hemingway's life in her presentation at 7 p.m. on May 2 at King's Books in Tacoma.

"I have been involved in this program for seven years," Getchell said.

Getchell added that, although it is a secret, the committee has already chosen their book for 2014.

Joan Cronk is a freelance reporter for the Herald.

Read more here: http://www.thenewstribune.com/2013/03/27/2531608/library-system-announces-new-reads.html#storylink=cpy

News Briefs

PIERCE COURTY READS

Pierce County Library System is bringing Paris to Pierce County this spring with its community book program Pierce County Reads. Through May 17, thousands of

people will come together and read copies of this year's book, "The Paris Wife," by Paula McLain. The book gives an intriguing account of one of the world's great authors, Ernest Hemingway, seen through the eyes of his first wife Hadley Richardson.

There are numerous events planned to go along with the book reading. One will be at the Milton/Edgewood branch at 2 p.m. on April 6. Explore the beauty.

culture, culsine and wines of the city of love and light with travel expert Sabine Manning. Another will be at the Fife branch at 6:30 p.m. on April 17. The movie "To Have and Have Not" will be shown. It stars Humphrey Bogart and Lauren Bacall. A discussion of the film will follow.

Meet Pierce County READS and New York Times best selling author May 17

South Puget Sound News

May 13, 2013 By News Room Leave a Comment



Thousands of people throughout Pierce County have been participating in the community one-book program, Pierce County READS, for the past two months. To culminate the free program, meet this year's featured writer, New York Times best selling author Paula McLain at McGavick Conference Center @ Clover Park Technical College, in Lakewood, on Friday, May 17, 7 p.m.

McLain will talk and sign books, featuring this year's Pierce County READS' book "The Paris Wife." The story tells an intriguing account of one of the world's greatest authors, Ernest Hemingway, seen through the eyes of his first wife, Hadley Richardson. The account does not endear one to Ernest Hemingway; rather readers gain a greater understanding of his beginnings, struggles and desires. The story points to insights about Hemingway and describes the tragedy in this great author's life.

The book has been very hot on the New York Times best seller's list, and with significant social media chatter, it soared and stayed at the top of the list. "The Paris Wife" garnered the Winner for Best Historical Fiction in the Goodreads Choice Awards, which is the only major book award decided by readers.

Since launching Pierce County READS in mid-March, people have checked out copies of the book more than 4,000 times from Pierce County Library System. Hundreds of people continue to participate in more than 40 free events, where they learn how to write and get their books published, plan trips to Paris, and make art deco jewelry.

Throughout the program, people have been donating nonperishable food items to a Pierce County READS' community partner, Emergency Food Network. The Library encourages people to bring items to the main author event, too.

Pierce County Library and The News Tribune present the sixth annual Pierce County READS, sponsored by KeyBank Foundation and Pierce County Library Foundation. Twenty community partners are participating: Associated Ministries, Barnes & Noble, Clover Park Technical College, Emergency Food Network, Garfield Book Company, The Greater Tacoma Community Foundation, Joint Base Lewis McChord Libraries, King's Books, Lakewood Arts Commission, Lakewood Historical Society and History Museum, Mostly Books, Pacific Lutheran University, Pierce College Puyallup, Pierce College Fort Steilacoom, Puyallup Public Library, Roy Public Library, Sumner Arts Commission, Tacoma Art Museum and University of Puget Sound. Seventeen cities and towns and Pierce County signed proclamations for Pierce County READS.

Meet Pierce County READS and New York Times best selling author: May 17

Ben Sclair | May 15, 2013 | O Comments

By Mary Getchell, Communications Director, Pierce County Library System

Thousands of people throughout Pierce County have been participating in the community one-book program, <u>Pierce County READS</u>, for the past two months. To culminate the free program, meet this year's featured writer, New York Times best selling author <u>Paula McLain</u> at McGavick Conference Center @ Clover Park Technical College, in Lakewood, on Friday, May 17, 7 p.m.

McLain will talk and sign books, featuring this year's Pierce County READS' book "The Paris Wife." The story tells an intriguing account of one of the world's greatest authors, Ernest Hemingway, seen through the eyes of his first wife, Hadley Richardson. The account does not endear one to Ernest Hemingway; rather readers gain a greater understanding of his beginnings, struggles and desires. The story points to insights about Hemingway and describes the tragedy in this great author's life.

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Date: June 3rd, 2013

To: Neel Parikh, Executive Director, Members of the Board of Trustees

From: Meredith Hale, Judy T Nelson

Subject: 17th Annual Our Own Expressions Contest & Awards' Ceremony

The 2013 17th annual Our Own Expressions awards ceremony took place on May 30th at 7 p.m. at Lagerquist Hall on the campus of Pacific Lutheran University. The Pierce County Library Foundation has been the major supporter of this event since its inception. They provide funding, staffing and even refreshments after the awards ceremony. About 190 families, friends and neighbors attended this very special evening to celebrate the talent and creativity found among our young people here in Pierce County. 34 students were lauded for their winning entries in poetry, short story writing, photography and drawing (a total of 36 awards were given – 2 students won in two different categories). It was wonderful to see familiar faces. At least five winners this year had won in a previous year.

In order to win, students' entries are selected by four final judges through a double blind process. This year there were about 1000 entries in the four categories. Winners came from twenty one different schools and included homeschooled students. Ten of the thirteen school districts in Pierce County had at least one winner. Three private schools also had winners

The culmination of the contest is the award ceremony. The ceremony was kicked off with encouraging words from Neel Parikh, Executive Director of the Pierce County Library System. Pierce County Library Foundation President, Michael Gordon followed and handed out the prizes as the winners were announced and came forward. The emcee for the evening was Tacoma's Poet Laureate, Lucas Smiraldo who performed one of his own poems. Throughout the event Mr. Smiraldo introduced the students; made sure they were well recognized and encouraged them to further greatness. The audience also met a special guest, Doug Bond, English teacher from Covenant High School. He described how this contest has inspired his students during his 16 years of participation. He spoke about how important this contest was for fostering artistic growth in our young people. Mr. Bond has usually had at least one student winner each year and this year was no exception.

Every student who was able to attend spoke to the audience about their work, their process in writing, drawing or photographing and what inspired their choice of subject matter. At the conclusion of the presentations, everyone gathered in the lobby to mingle and enjoy refreshments.

This program represents collaboration among several PCLS departments. Our thanks go to Marketing and Community Relations, Information Technology, Youth Services and of course the Foundation and their sponsors. Our thanks also go to the 65 staff and community members who volunteered to be the primary readers and viewers.

By the numbers:

About 1000 entries

34 winners in 36 categories

2 students won in two different categories

5 students had won in a previous year

10 school districts, along with homeschoolers and 3 private schools, had students in the winners category. (only one school district in Pierce County did not have students in the competition)

21 different schools won at least one award

Final Judges:

Jennifer Adams - drawing

Liz Gallagher - short stories

Kristen McHenry - poetry

Dane Meyer – photography

MEMO



Date: June 3, 2013

To: Chair Linda Ishem and members of the Board of Trustees

From: Neel Parikh, Executive Director

Subject: Vacation - Next Board Meeting

I will be in Europe on vacation during our July 10 Board meeting. The Administrative Team will prepare the agenda and Georgia will act in my stead during the meeting.

This is the second time I have missed a Board meeting. Georgia ably handled the first in my absence. I have discussed my plans with Linda Ishem. We believe you will be in good hands even though I will miss being here.



Pierce County Library System and Pierce County Library Foundation

warmly invite you to the dedication of the

Steve Albers Early Learners

Area of Lakewood Pierce County Library

Join us

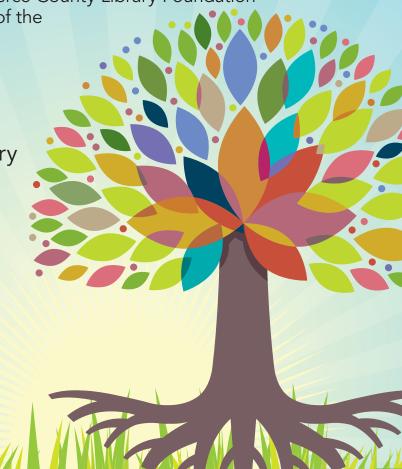
Saturday, June 8, 2013 11 a.m.

Lakewood Pierce County Library 6300 Wildaire Road S.W. 98499



Call 253-548-3456 for information.

www.piercecountylibrary.org



MEMO



Date: June 3, 2013

To: Linda Ishem and members of the Board of Trustees

From: Mary Getchell, Marketing & Community Relations Director

Subject: National Medal for Museum and Library Service Ceremony Communications Results

Pierce County Library System staff shined to fully implement its National Medal for Museum and Library Service communications strategy. Our primary tools of mass and social media resulted in excellent news coverage and good online interaction. I worked with press secretaries for Washington State's U.S. senators to include the senators' quotes in the final news release.

In a White House ceremony on May 8th, First Lady Michelle Obama and Institute of Museum and Library Services (IMLS) Director Susan Hildreth presented the 2013 National Medal for Museum and Library Service to Pierce County Library and nine other libraries and museums. Neel Parikh and our selected community member, Jo Cruz, accepted the National Medal for Pierce County Library.

White House Live captured and ran streaming video of the ceremony. Staff and the public gathered together to watch the ceremony in many locations. In particular, University Place Pierce County Library showed the ceremony live on its large plasma screen for the public to enjoy, too. The First Lady Presents the 2013 National Medal for Museum and Library Service Note: Pierce County Library receives medal at 13:33 in the video.

Following the ceremony and news coverage and online chatter, I continued to work with Susan Davis International (SDI) public relations' staff to produce an op-ed. Then, I worked with Pierce County Executive Pat McCarthy's communications director to finalize the op-ed, which is signed by the county executive. IMLS will pitch the op-ed to The News Tribune this month. I also pitched and coordinated a column with Larry LaRue, at The News Tribune, highlighting our community member representative Jo Cruz. The story ran June 1.

Mass media results for the award included a total of 47 verified print and TV news stories, with 17 focused on the announcement of the award and 30 on the ceremony. Social media results involved Facebook and Twitter pages at both IMLS and Pierce County Library. IMLS posted seven messages on its Facebook page, resulting in 116 shares, 5 comments, and 169 likes. Pierce County Library posted six messages on its Facebook, resulting in 88 shares, 22 comments, and 262 likes. IMLS posted 18 tweets, which resulted in 46 favorites, 150 retweets, and 1 mention. Pierce County Library posted four tweets, garnering 5 favorites, 11 retweets, and 13 mentions. Results attached.

We are also interviewing staff involved with the formation and implementation of the key programs featured in the award application. We are posting the videos on staff web to further celebrate all staff.

Institute of Museum and Library Service National Medal Mass Media Coverage April – June 2013

Total: 47

Medal Announcement

Total Verified: 17

- "Pierce County Library System wins top national honor," The News Tribune, Word on the Street Blog, April 23, 2013
- "Pierce County Library System honored with national award," The Peninsula Gateway, April 23, 2013
- "Pierce County Library System wins top national honor," The Bellingham Herald, April 23, 2013
- "IMLS Announces Recipients of 2013 National Medal for Museum and Library Service," Library Journal, April 23, 2013
- "Pierce Library nationally noted for program," Tacoma Weekly, April 23, 2013
- "Libraries get national nod," The News Tribune, April 24, 2013
- "Pierce County libraries earn national honor," The Seattle Times, April 24, 2013
- "Pierce County Library System to receive national medal," The Suburban Times, April 24, 2013
- "Pierce County Library System earns national medal," Business Examiner, April 24, 2013
- "Pierce County Library System wins top national honor," The Olympian, April 24, 2013
- "Pierce County Library System to receive 2013 National Medal for Museum and Library Service," South Puget Sound News, April 25, 2013
- "ULC Member Shout-Outs!," Urban Library Council e-News Weekly, April 26, 2013
- "Pierce County Library System Receives National Medal for Museum and Library Service," Aging & Disability Resource Center E-Newsletter, May 2013
- "Pierce County Library System receives national medal," The Puyallup Herald, May 1, 2013
- "ELPLP Member Pierce County Library System Wins Nations Highest Honor for Museum and Library Service," Foundation for Early Learning E-Newsletter, May 1, 2013
- "Pierce County Library System receives national medal," The Olympian, May 1, 2013

Medal Ceremony

Total Verified: 30

- "First Lady Michelle Obama to present award to Pierce County Library System,"
- The News Tribune, Word on the Street Blog, May 2, 2013
- "Local librarians head for White House," Business Examiner, May 2, 2013
- "Congratulations, Pierce County Library," The News Tribune, Inside Opinion Blog, May 8, 2013
- "First lady honors outstanding libraries, museums," KIRO-TV, May 8, 2013
- "Pierce County Library System to Receive National Medal for Museum and Library Service Today" May 8, 2013
- "Pierce County Library System to Receive National Medal for Museum and Library Service Today," Bonney Lake-Sumner Patch, May 8, 2013
- "Pierce County Library System to Receive National Medal for Museum and Library Service Today," Gig Harbor Patch, May 8, 2013
- "Pierce County Library System to Receive National Medal for Museum and Library Service Today," Lakewood-JBLM Patch, May 8, 2013

- "Pierce County Library System to Receive National Medal for Museum and Library Service Today," University Place Patch, May 8, 2013
- "Pierce County Library System to Receive National Medal for Museum and Library Service Today," Puyallup Patch, May 8, 2013
- "First lady honors outstanding libraries, museums," Seattle PI, May 8, 2013
- "First lady presents award to Pierce County Library System," The News Tribune, Word on the Street Blog, May $9,\,2013$
- "Pierce County Library System Receives Award From First Lady," Bonney Lake-Sumner Patch, May 9, 2013
- "Pierce County Library System Receives Award From First Lady," Gig Harbor Patch, May 9, 2013
- "Pierce County Library System Receives Award From First Lady," Lakewood-JBLM Patch, May 9, 2013
- "Pierce County Library System Receives Award From First Lady," University Place Patch, May 9, 2013
- "Pierce County Library System Receives Award From First Lady," Puyallup Patch, May 9, 2013 "Pierce County Wins National Medal," Washington State Library Updates e-newsletter, May 9, 2013
- "Pierce County Library System receives National Medal for Museum and Library Service during White House ceremony," South Puget Sound News, May 9, 2013
- "White House honors PC Library," Pierce County Television http://www.youtube.com/watch?v=x3zXcUwhZMw, May 9, 2013
- "Pierce County Library System receives National Medal from First Lady Obama," The Suburban Times, May 9, 2013
- "National Medal Winners Honored @ the White House," Urban Libraries Council e-News Weekly, May 10, 2013
- "Pierce County Library System Receives National Medal at White House," Seattle's Child Magazine, May 13, 2013
- "National Medal for Museum and Library Service Awarded to Pierce County Library System at White House Ceremony," Tacoma.com, May 14 2013
- "National spotlight shines on libraries' literacy work," The Eatonville Dispatch, May 15, 2013
- "Area libraries awarded national medal," The Bonney Lake Courier-Herald, May 15, 2013
- "News in Brief," Library Hotline, May 20, 2013
- "Pierce Libraries win National Medal," Island Sounder, Anderson Island Association publication, June 2013
- "Day care provider makes her way to the White House," The News Tribune, June 1, 2013

Articles:

Word on the Street Blog

The latest news in and around Tacoma, Pierce County and South Puget Sound

Pierce County Library System wins top national honor

Post by Steve Maynard / The News Tribune on April 23, 2013 at 11:01 am with No Comments »

The Pierce County Library System is one of 10 winners of the nation's highest honor awarded to museums and libraries for service to the community.

The library system was named today as a recipient of the national medal for museum and library service. The award from the Institute of Museum and Library Services recognizes outreach to the community.

"I am honored and humbled," said Neel Parikh, executive director of the library system.

"Our communities, staff and partners – together, we are the award winner," Parikh said in a statement. "With our partners, we are a valued community asset that is making a difference one person at a time."

Medal winners were chosen from nationwide nominations of institutions that demonstrate innovative approaches to public service, exceeding expected levels of community outreach.

The library system of was one 33 finalists for the honor from the institute, the primary source of federal funding for the nation's museums and libraries. The national medal will be presented May 8 in Washington, D.C.

The library system operates 18 libraries and serves the majority of Pierce County's readers and other library users in Pierce County. It serves the whole county except Tacoma, Puyallup and Roy, which have their own city libraries.

The institute singled out the Pierce County Library System for supporting a diverse community that includes Joint Base Lewis-McChord, a growing population of children, job seekers and small business owners, and older adults.

The library system was praised for leveraging community resources and delivering high-value services. It implemented one of the state's first non-Dewey Decimal libraries to increase

usability. It worked with community partners to provide caregivers with tools and training, helping children prepare for school.

This year's honorees include a science center, museums for children, music, art and culture, and libraries from seven states.

The other winner's of this year's national medal are:

- Boston Children's Museum.
- Columbus Museum of Art, Columbus, Ohio.
- Delta Blues Museum, Clarksdale, Miss.
- Discovery Science Center, Santa Ana, Calif.
- Marshalltown Public Library, Marshalltown, Iowa.
- National Czech & Slovak Museum & Library, Cedar Rapids, Iowa.
- Public Library of Cincinnati and Hamilton County.
- Rancho Cucamonga Public Library, Rancho Cucamonga, Calif.
- Waukegan Public Library, Waukegan Ill.

Read more here: http://blog.thenewstribune.com/street/2013/04/23/pierce-county-library-system-wins-top-national-honor/#storylink=cpy

Pierce County Library System honored with national award

The Peninsula Gateway

April 23, 2013

The Institute of Museum and Library Services announced Tuesday that the Pierce County Library System is one of 10 recipients of this year's National Medal for Museum and Library Service. The nation's highest honor conferred on museums and libraries for service to the community, the National Medal celebrates institutions that make a difference for individuals, families and communities. The National Medal will be presented at a celebration in Washington, D.C. on May 8.

Gateway news services
Published: 04/23/13 3:01 pm | Updated: 04/23/13 3:01 pm 0 Comments

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The library system was cited for several programs, including a new research-informed decision to implement one of the state's first non-Dewey Decimal libraries to increase usability. It was an immediate success – in the first four hours, 780 visitors checked out 1,566 items. Other programs include the library system's flagship Early Literacy Program. The Early Literacy staff work in many partnerships developing successful curriculum and services with organizations including the Health Department and Child Care Aware of Tacoma/Pierce County.

This year's honorees include a science center, children's museum, music museum, art museum, cultural museum, public libraries and county library systems, hailing from seven states. Earlier this year, 33 institutions were announced as finalists for the National Medal, and community members were encouraged to share their stories about their experiences on the IMLS Facebook page.

Medal winners were selected from nationwide nominations of institutions that demonstrate innovative approaches to public service, exceeding the expected levels of community outreach. After the ceremony, StoryCorps – a national nonprofit dedicated to recording, preserving, and

sharing the stories of Americans – will visit Pierce County Library System to document stories from the community.

 $Read\ more\ here:\ \underline{http://www.thenewstribune.com/2013/04/23/2569745/pierce-county-library-system-honored.html\#storylink=misearch\#storylink=cpy}$

Pierce County Library System wins top national honor

The Bellingham Herald

Published: April 23, 2013 Updated 16 hours ago

Read more here: http://www.bellinghamherald.com/2013/04/23/2979297/pierce-county-library-system-wins.html#storylink=cpy

By STEVE MAYNARD — Staff writer

County libraries get national nod

By Steve Maynard

Staff writer

Read more here: http://www.bellinghamherald.com/2013/04/23/2979297/pierce-county-library-system-wins.html#storylink=cpy

Comments | More in General news, Government | Topics: llibrary, museum, Pierce County

he Pierce County Library System was named Tuesday as one of 10 winners of the nation's highest honor awarded to museums and libraries for service to the community.

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"Our communities, staff and partners – together, we are the award winner," Parikh said in a statement. "With our partners, we are a valued community asset that is making a difference one person at a time."

This year's honorees include a science center, museums for children, music, art and culture, and libraries from seven states. Pierce County's library system is the only recipient from Washington.

It was one 33 finalists for the honor. The national medals will be presented May 8 in Washington, D.C.

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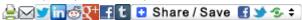
Steve Maynard: 253-597-8647 <u>steve.maynard@thenewstribune.com</u> <u>blog.thenewstribune.com/street</u> @TNTstevemaynard

Read more here: http://www.bellinghamherald.com/2013/04/23/2979297/pierce-county-library-system-wins.html#storylink=cpy

IMLS Announces Recipients of 2013 National Medal for Museum and Library Service

Library Journal

Filed by Gary Price on April 23, 2013





From the **Institute for Museum and Library Services**:

The Institute of Museum and Library Services today announced the recipients of the 2013 National Medal for Museum and Library Service. The National Medal is the nation's highest honor conferred on museums and libraries for service to the community and celebrates institutions that make a difference for individuals, families, and communities.

This year's honorees exemplify the nation's great diversity of libraries and museums and include a science center, children's museum, music museum, art museum, cultural museum, public libraries, and county library systems, hailing from seven states. The 2013 winners of the National Medal for Museum and Library Service are:

Libraries

- Marshalltown Public Library, Marshalltown, Iowa
- National Czech & Slovak Museum & Library, Cedar Rapids, Iowa
- Pierce County Library System, Tacoma, Wash.
- Public Library of Cincinnati and Hamilton County, Cincinnati, Ohio
- Rancho Cucamonga Public Library, Rancho Cucamonga, Calif.
- Waukegan Public Library, Waukegan, Ill.

Museums

- Boston Children's Museum, Boston, Mass.
- Columbus Museum of Art, Columbus, Ohio
- <u>Delta Blues Museum, Clarksdale, Miss.</u>

• Discovery Science Center, Santa Ana, Calif.

Earlier this year, 33 institutions were announced as finalists for the National Medal, and community members were encouraged to share their stories about their experiences on the IMLS Facebook page.

"Congratulations to the 2013 winners of the National Medal for Museum and Library Service! These institutions exemplify the ways museums and libraries build stronger communities," said Susan Hildreth, director of the Institute of Museum and Library Services. "From art museums to public library systems, science centers, children's museums, neighborhood libraries, and more, the 2013 National Medal recipients make an impact. These institutions are educating, inspiring, and leading lifelong learning while serving as community anchors."

Medal winners were selected from nationwide nominations of institutions that demonstrate innovative approaches to public service, exceeding the expected levels of community outreach. The National Medal will be presented during a celebration in Washington, D.C. on May 8. After the ceremony, StoryCorps – a national nonprofit dedicated to recording, preserving, and sharing the stories of Americans – will visit each institution to document stories from the communities of the winning institutions.

 $\frac{http://www.infodocket.com/2013/04/23/imls-announces-recipients-of-2013-national-medal-for-museum-and-library-service/$

Pierce Library nationally noted for program

Tacoma Weekly

April 23, 2013 @ 8:38 am

The Institute of Museum and Library Services, the primary source of federal funding for the nation's museums and libraries, has announced that the Pierce County Library System is one of 10 recipients of this year's National Medal for Museum and Library Service.

The nation's highest honor conferred on museums and libraries for service to the community will be presented at a celebration in Washington, D.C. on May 8.

The Pierce County Library System was chosen as a recipient for its innovative programs and partnerships that serve and support an incredibly diverse community. Jo Cruz is a local resident who uses library programs and resources, for example, to promote early literacy as a child care provider. She will travel to Washington to share the impact the Library has had on the community during the May 8 celebration.

BY STEVE MAYNARD Staff write

The Pierce County Library System was named Tuesday as one of 10 winners of the nation's highest honor awarded to museums and libraries for service to the community.

The library system is a recipient of the national medal for museum and library service. The award from the Institute of Museum and Library Services recognizes outreach to the community.

"I am honored and humbled," said Neel Parikh, the library system's director.

"Our communities, staff and partners - together, we are the award winner," Parikh said in a statement. "With our partners, we are a valued community asset that is making a difference one person at a time."

This year's honorees include a science center, museums for children, music, art and culture, and

libraries from seven states. Pierce County's library system is the only recipient from Washington.

It was one 33 finalists for the honor. The national medals will be presented May 8 in Washington, D.C.

The library system operates 18 libraries, serving the majority of Pierce County's readers and other library users.

The institute singled out the library system for supporting a diverse community that includes Joint Base Lewis-McChord. a growing population of children, job seekers, small business owners and older adults.

The library system was praised for leveraging community resources and delivering high-value services. It implemented one of the state's first non-Dewey Decimal libraries. It worked with community partners to provide caregivers with tools and

training, helping children prepare for school.
Other winners of this

year's national medal are: Boston Children's

Museum.

Columbus Museum of Art, Columbus, Ohio.

Delta Blues Museum,

Clarksdale, Miss.

Biscovery Science Center Santa Ana. Calif. Marshalltown Public Library, Marshalltown,

■ National Czech & Slovak Museum & Library,

Cedar Rapids, Iowa.

Public Library of Cincinnati and Hamilton County.

Rancho Cucamonga Public Library, Rancho

Cucamonga calif

Waukeyan Public Library, Waukegan III. Steve Maynard: 253-597-8647 steve.maynard@ thenewstribune.com blog thenewstribune.com/street @TNTstevernaymard

Pierce County libraries earn national honor The Seattle Times

April 24, 2013 at 10:19 AM

Posted by **Jack Broom**

The Pierce County Library System has been named one of 10 recipients of a national honor awarded by an agency that distributes federal support for the nation's 123,000 libraries and 17,500 museums.

The National Medal for Museum and Library Service will be presented next month in Washington, D.C.

Pierce County library programs that offer fun learning experiences for children and ones that reach out to a diverse community and a highly mobile population influenced by the presence of the Joint Base Lewis-McChord helped it earn the honor, according to The Institute of Museum and Library Services.

This year's 10 <u>honorees</u> span the country, from the Boston Children's Museum to the National Czech & Slovak Museum & Library in Cedar Rapids, Iowa, to the Discovery Science Center in Santa Ana, Calif.

Last year's medal-winners included the Pacific Science Center in Seattle.

<u>Pierce County Library System to</u> <u>receive national medal</u>

The Suburban Times

Ben Sclair | April 24, 2013 | O Comments

The Institute of Museum and Library Services today announced Pierce County Library System of Tacoma, Wash., as one of 10 recipients of this year's National Medal for Museum and Library Service. The nation's highest honor conferred on museums and libraries for service to the community, the National Medal celebrates institutions that make a difference for individuals, families, and communities. The National Medal will be presented at a celebration in Washington, D.C. on May 8.

Pierce County Library System supports an incredibly diverse community: a growing population of children, a constant influx of new residents from Joint Base Lewis-McChord, job seekers and small business owners, active older adults, and more. Through innovative programs and partnerships, rooted in and developed as a result of research, the library system has been successful in leveraging community resources and delivering high-value services. Research informed a decision to implement one of the state's first non-Dewey Decimal libraries to increase usability. It was an immediate success – in the first four hours, 780 visitors checked out 1,566 items. The Library System's Early Literacy Program is a flagship program. The Early Literacy staff work in many partnerships developing successful curriculum and services with organizations including the Health Department and Child Care Aware of Tacoma/Pierce County. Pierce County Library System along with community partners provide caregivers with tools and training and help children prepare for school.

"Museums and libraries serve as centers for lifelong learning and as cornerstones for our communities. Pierce County Library System is conducting their own research and implementing authentic solutions to lead the way in early literacy, support diverse constituencies, and create meaningful partnerships. We are very proud to name Pierce County Library System one of this year's National Medal for Museum and Library Service winners," said Susan Hildreth, director, Institute of Museum and Library Services. "This year's National Medal recipients demonstrate the many ways museums and libraries alike build strong communities. These institutions are educating, inspiring, and leading lifelong learning while serving as community anchors."

"I am honored and humbled. Pierce County Library is a National Medal winner thanks to our great staff and strong community partners," said Neel Parikh, executive director for Pierce County Library System. "Our communities, staff, and partners – together, we are the award winner. With our partners, we are a valued community asset that is making a difference one person at a time."

Jo Cruz, a local resident who uses library programs and resources to promote early literacy as a child care provider, will travel to Washington and share the impact the Pierce County Library System has had on the community during the May 8 celebration.

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Medal winners were selected from nationwide nominations of institutions that demonstrate innovative approaches to public service, exceeding the expected levels of community outreach. After the ceremony, StoryCorps – a national nonprofit dedicated to recording, preserving, and sharing the stories of Americans – will visit Pierce County Library System to document stories from the community.

For a complete list of 2013 recipients and to learn more about the National Medal winners, please visit www.imls.gov/medals.

Pierce County Library System earns national medal

Business Examiner

Apr 24, 2013 - 02:47 PM

The Pierce County Library System has been chosen by the Institute of Museum and Library Services as one of 10 recipients of this year's National Medal for Museum and Library Service.

The award is the nation's highest honor given to museums and libraries for service to the community.

Pierce County was chosen as a recipient for its innovative programs, and for its partnerships that serve and support an incredibly diverse community.

The award will be presented at a celebration in Washington, D.C. on May 8.

Apr 24, 201302:47 PMDaily Biz Briefs

Pierce County Library System wins top national honor

The Olympian

STEVE MAYNARD | Staff writer • Published April 24, 2013

Read more here: http://www.theolympian.com/2013/04/23/2517553/pierce-county-library-system-wins.html#storylink=cpy

By Steve Maynard

Staff writer

County libraries get national nod

The Pierce County Library System was named Tuesday as one of 10 winners of the nation's highest honor awarded to museums and libraries for service to the community.

The library system is a recipient of the national medal for museum and library service. The award from the Institute of Museum and Library Services recognizes outreach to the community.

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Steve Maynard: 253-597-8647 steve.maynard@thenewstribune.com blog.thenewstribune.com/street @TNTstevemaynard

Read more here: http://www.theolympian.com/2013/04/23/2517553/pierce-county-library-system-wins.html#storylink=cpy

Pierce County Library System to receive 2013 National Medal for Museum and Library Service

South Puget Sound News

April 25, 2013 By News Room Leave a Comment

The Institute of Museum and Library Services recently announced Pierce County Library System of Tacoma, Wash., as one of 10 recipients of this year's National Medal for Museum and Library Service. The nation's highest honor conferred on museums and libraries for service to the community, the National Medal celebrates institutions that make a difference for individuals, families, and communities. The National Medal will be presented at a celebration in Washington, D.C. on May 8.

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Medal winners were selected from nationwide nominations of institutions that demonstrate innovative approaches to public service, exceeding the expected levels of community outreach. After the ceremony, StoryCorps – a national nonprofit dedicated to recording, preserving, and sharing the stories of Americans – will visit Pierce County Library System to document stories from the community.

Other winners for 2013 include:

- Boston Children's Museum, Boston, Mass.
- Columbus Museum of Art, Columbus, Ohio
- Delta Blues Museum, Clarksdale, Miss.
- Discovery Science Center, Santa Ana, Calif.
- Marshalltown Public Library, Marshalltown, Iowa
- National Czech & Slovak Museum & Library, Cedar Rapids, Iowa
- Public Library of Cincinnati and Hamilton County, Cincinnati, Ohio
- Rancho Cucamonga Public Library, Rancho Cucamonga, Calif.
- Waukegan Public Library, Waukegan, Ill.

Urban Library Council e-News Weekly for April 26, 2013

ULC Member Shout-Outs!

This week, IMLS announced the 2013 recipients of the <u>National Medal for Museum and Library Service</u>. Congratulations to our members who received this prestigious honor!

- The Public Library of Cincinnati and Hamilton County, OH (05:44)
- <u>Pierce County Library System</u>, WA (05:07)

Medal winners were selected from nationwide nominations of institut ions that demonstrate innovative approaches to public service, exceeding the expected levels of community outreach. The National Medal will be presented at a celebration in Washington, DC on May 8.



Check-out the video!

Aging and Disability Resources Center



E-Newsletter

May, 2013

This newsletter may also be viewed as a PDF at www.PierceADRC.org "News & Events."

Local Services

Pierce County Library System Receives National Medal for Museum and Library Service The Pierce County Library System has been selected as one of 10 recipients of this year's National Medal for Museum and Library Service. The National Medal celebrates institutions that make a difference for individuals, families, and communities. Pierce County Library System supports a growing population of children, a constant influx of new residents from JBLM, job seekers, small business owners, active seniors, and more. Click here to learn more about the National Medal winners.

Pierce County Library System receives national medal

The Puyallup Herald

During the 2010-11 fiscal year, following a downward economy in which many people found themselves newly unemployed, the Pierce County Library System rolled out a job and business center at six of its 17 branches.



PIERCE COUNTY LIBRARY SYSTEM/COURTESY PHOTO

Librarian Steve Lusasiak helps a patron seeking new employment at the job and business center at the South Hill branch of the Pierce County Library System.

ANDREW FICKES; OF THE HERALD ANDREW FICKES

Published: 05/01/13 12:05 amUpdated: 04/30/13 9:28 pm

During the 2010-11 fiscal year, following a downward economy in which many people found themselves newly unemployed, the Pierce County Library System rolled out a job and business center at six of its 17 branches.

The centers, each with a minimum of four computer stations, have connected library patrons to potential jobs and helped them improve their skills.

"We know that people have found jobs," said Rose Jetter, manager of the South Hill branch. "Unemployment is the most soul-emptying experience you can imagine. You lose your identity and any money coming in. It is the best thing in the world knowing that people are getting jobs from this service."

The library system was one of 10 recipients in the nation to receive the National Medal for Museum and Library Services. The medal, distributed by the Institute of Museum and Library Services based in Washington, D.C., recognizes institutions nationwide that exemplify leadership in building strong communities through innovative programs and outreach. It comes with a \$5,000 prize, and recipients can use it to further their programs and outreach.

The job and business center is just one of the system's innovative programs recognized by the national medal.

"Pierce County Library System is conducting their own research and implementing authentic solutions to lead the way in early literacy, support diverse constituencies and create meaningful partnerships," said Susan Hildreth, director of the Institute of Museum and Library Services.

Neel Parikh, executive director of the library system, said the medal is a "tremendous honor."

"It tells us that we're doing a great job in our community," Parikh said. "This medal is also poignant because, since 2009, we have had to cut our budget by \$6.4 million. This is an applause to all of us and our incredible partners by what an impact we can make by focusing on what we can do for our community."

The medal recognizes the library system's outreach in areas of childhood early learning, programs for Spanish-speaking patrons, and resources for new residents from Joint Base Lewis-McChord.

Kate Savage, the adult services librarian at the Sumner branch, said the job centers focus on four cornerstones: job searching, skill building, personal finances and growing a business.

Databases and software programs tailored to job searches and skill building are on each computer. Patrons can use a computer for three hours at a time, sometimes longer if no one else is waiting in line.

In addition, there are packets that include information about job searching, resume writing and interview skills that can be checked out for three weeks at a time. A partnership with WorkSource Pierce provides tailored workshops.

"We've had good success," Savage said. "People come back here to thank us a lot."

Miguel Colon, the Sumner library's assistant branch manager, said he helps Spanish-speaking patrons with job searches.

"I know of four Hispanic-speaking patrons who have found jobs," Colon said. "One Hispanic-speaking couple both found jobs."

Savage said the Sumner branch is invested in its community.

"In tough economic times, we're there for people," she said.

Jetter said the job center is open during regular hours. Her staff members provide in-house training on job searching and other skill-based workshops, such as how to format a spreadsheet.

If you go

The Job and Business Center is located at the Sumner and South Hill branches of the Pierce County Library System, as well as Gig Harbor/Peninsula, Lakewood, Parkland/Spanaway and University Place. The center is open during

regular library hours. More than \$180,000 was donated from library partners to support the service. Resources can be accessed at www.piercecountylibraryjbc.org. A "Comprehensive Job Seeker Strategies" workshop will be held from noon to 5 p.m. May 7 at the Sumner branch, 1116 Fryar Ave. Call Kate Savage at 253-548-3306 for more information.

Read more here: http://www.thenewstribune.com/2013/05/01/2579416/pierce-county-library-system-receives.html#storylink=cpy

Foundation for Early Learning Email (Links to IMLS article in The Bellingham Herald)

May 1, 2013

ELPLP Member Pierce County Library System Wins Nations Highest Honor for Museum and Library Service



The Pierce County Library System was named Tuesday as one of 10 winners of the nation's highest honor awarded to museums and libraries for service to the community. The library system is a recipient of the national medal for museum and library service. The award from the Institute of Museum and Library Services recognizes outreach to the community.

"I am honored and humbled," said Neel Parikh, the library system's director....continue

reading.

Pierce County Library System receives national medal

The Olympian

Outreach: Agency prides itself in innovative job and business center

ANDREW FICKES | of the Herald • Published May 01, 2013



During the 2010-11 fiscal year, following a downward economy in which many people found themselves newly unemployed, the Pierce County Library System rolled out a job and business center at six of its 17 branches.

More From Our Partner

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Reporter Andrew Fickes can be reached at 253-552-7001 or by email at andrew.fickes@puyallupherald.com. Follow him on Twitter, @herald_andrew.

reported this story at

 $Read\ more\ here:\ http://www.theolympian.com/2013/05/01/2527349/pierce-county-library-system-receives.html \#storylink=cpy$

Word on the Street

The latest news in and around Tacoma, Pierce County and South Puget Sound

First Lady Michelle Obama to present award to Pierce County Library System

Post by Steve Maynard / The News Tribune on May 2, 2013 at 11:03 am with No Comments »

First Lady Michelle Obama will present the national medal for museum and library service to the Pierce County Library System and nine other recipients during a White House ceremony Wednesday.

Neel Parikh, executive director of the Pierce County Library System, will receive the award from the First Lady, along with two other representatives of the library system. They are Jo Cruz, a Parkland home childcare provider who's benefited from the system's early learning programs, and library trustee chairwoman Linda Ishem.

The award from the Institute of Museum and Library Services is the nation's highest honor given to museums and libraries for service to the community. The institute announced this year's winners on April 23.

Read more here: http://blog.thenewstribune.com/street/2013/05/02/first-lady-michelle-obama-to-present-award-to-pierce-county-library-system/#storylink=misearch#storylink=cpy

Local librarians head for White House

May 2, 2013 - 02:24 PM Business Examiner

Pierce County Library System will be represented at the White House next week as one of 10 institutions across the country to receive the 2013 National Medal for Museum and Library Service.

On Wednesday, May 8, First Lady Michelle Obama and the Institute of Museum and Library Services will present these medals in a White House ceremony.

"Pierce County Library is a National Medal winner thanks to our great staff and strong community partners," said Neel Parikh, the system's executive director. "Our communities, staff, and partners – together, we are the award winner."

The national awards program noted that the South Sound-based library system "supports an incredibly diverse community: a growing population of children, a constant influx of new residents from Joint Base Lewis-McChord, job seekers and small business owners, active older adults, and more."

More detail on the local award-winning system is shown on <u>the website</u> for the sponsoring Institute of Museum and Library Services, the primary source of federal support for the nation's 123,000 libraries and 17,500 museums.

Congratulations, Pierce County Library

Post by Cheryl Tucker on May 8, 2013 at 4:03 pm |



Spanaway resident Jo Cruz, left, and

Neel Parikh, executive director of the Pierce County Library System, accept a 2013 National Medal for Museum and Library Service from first lady Michelle Obama at the White House Wednesday (AP Photo/Jacquelyn Martin)

First lady Michelle Obama presented Pierce County Library Executive Director Neel Parikh and Jo Cruz of Spanaway with the 2013 National Medal for Museum and Library Service today in Washington, D.C. PCL was one of 10 institutions to receive the award, the nation's highest honor conferred on museums and libraries for service to the community, and the only Northwest recipient.

As a regular Pierce County Library customer (usually at the University Place branch), I much appreciate the resources available to me and the friendly folks who are called upon a lot for help.

According to Susan Hildreth, director of the Institute of Museum and Library Services:

Museums and libraries serve as centers for lifelong learning and as cornerstones for our communities. Pierce County Library System is conducting their own research and implementing authentic solutions to lead the way in early literacy, to support diverse constituencies, and to create meaningful partnerships. We are very proud to name Pierce County Library System one of this year's National Medal for Museum and Library Service winners.

For more on the medal and the winners, go here.

 $\label{local-composition} \textbf{Read more here:} \ \underline{\text{http://blog.thenewstribune.com/opinion/2013/05/08/congratulations-pierce-county-library/\#storylink=cpy}$

KIRO-TV

Updated: 12:11 p.m. Wednesday, May 8, 2013 | Posted: 12:06 p.m. Wednesday, May 8, 2013

First lady honors outstanding libraries, museums

View Larger



First lady Michelle Obama speaks about the nation's libraries and museums before handing out the 2013 National Medals for Museum and Library Service to recipients in the East Room of the White House in Washington, Wednesday, May 8, 2013. (AP Photo/Jacquelyn Martin)

View Larger



First lady Michelle Obama arrives at a ceremony to award the 2013 National Medals for Museum and Library Service in the East Room of the White House in Washington, Wednesday, May 8, 2013. (AP Photo/Jacquelyn Martin)

By DARLENE SUPERVILLE

The Associated Press

WASHINGTON —

<u>Michelle Obama</u> says the nation's libraries and museums are creating better, more informed citizens and doing it with fewer resources.

The first lady commented Wednesday at the White House as she helped award public service medals to 10 institutions.

Recipients of the 2013 National Medal for Museum and Library Service are the:

— Boston Children's Museum

- Columbus Museum of Art in Ohio
- Delta Blues Museum in Clarksdale, Miss.
- Discovery Science Center in Santa Ana, Calif.
- Marshalltown (Iowa) Public Library
- National Czech & Slovak Museum & Library in Cedar Rapids, Iowa
- Pierce County Library System in Tacoma, Wash.
- Public Library of Cincinnati and Hamilton County in Ohio
- Rancho Cucamonga (Calif.) Public Library
- Waukegan (Ill.) Public Library

Bonney Lake Patch, Gig Harbor Patch, Lakewood-JBLM Patch, University Place Patch, Puyallup Patch

Pierce County Library System to Receive National Medal for Museum and Library Service Today

The library's executive director and a Spanaway resident will join First Lady Michelle Obama at the White House ceremony Wednesday.

- By Patch Staff
- Email the author
- May 8, 2013



Upload Photos and Videos

First Lady Michelle Obama will join Institute of Museum and Library Services (IMLS) Director Susan Hildreth in a White House ceremony in the East Room to present the 2013 National Medal for Museum and Library Service to Peierce County Library System Wednesday.

The nation's highest honor conferred on museums and libraries for service to the community, the National Medal celebrates institutions that make a difference for individuals, families and communities.

Neel Parikh, executive director, and community member Jo Cruz will accept the National Medal.

Spanaway resident Jo Cruz took her young children on frequent trips to the library. Picture book browsing and story time have evolved to sophisticated research, as her son prepares to graduate high school this spring. Cruz's parenting experience showed that a foundation in literacy greatly impacts children in preparation for their future.

Now, as a childcare professional, Cruz is committed to supporting this idea and plans early literacy activities for the children in her care. The library is a major resource for Cruz – providing idea kits, materials, and even hosting block parties and group meetings for child care professionals.

"Families, child care professionals, and our Pierce County Library System are team players in this community. It is reassuring to know that the success of our children is supported by passionate people concerned about the future of our little ones," said Cruz.

"Museums and libraries serve as centers for lifelong learning and as cornerstones for our communities. Pierce County Library System is conducting their own research and implementing authentic solutions to lead the way in early literacy, to support diverse constituencies, and to create meaningful partnerships. We are very proud to name Pierce County Library System one of this year's National Medal for Museum and Library Service winners," said Susan Hildreth, Director of Institute of Museum and Library Services.

This year's 10 honorees exemplify the nation's great diversity of libraries and museums and include a science center, children's museum, music museum, art museum, cultural museum, public libraries, and county library systems, hailing from seven states. The 2013 National Medal for Museum and Library Service Ceremony will be streamed live on www.whitehouse.gov/live beginning at 1:30 p.m. EDT.

"Congratulations to the Pierce County Library System for earning this tremendous honor. Pierce County's 18 libraries connect people, enhance learning, and offer all children and adults tremendous opportunities in the community," said U.S. Rep. Adam Smith. "They continue to provide critical resources that meet the needs of an increasingly diverse community speaking many different languages, a growing youth population, tens of thousands of military members and their families at Joint Base Lewis-McChord, and more."

Medal winners are selected from nationwide nominations of institutions that demonstrate innovative approaches to public service, exceeding the expected levels of community outreach. Later this year, StoryCorps – a national nonprofit dedicated to recording, preserving, and sharing the stories of Americans – will visit Pierce County Library System to document stories from the community.

To learn more about the 2013 National Medal for Museum and Library Service winners, please visit www.imls.gov/medals.

Information courtesy of Institute of Museum and Library Services.

Related Topics: 2013 National Medal for Museum and Library Service, Awards, Michelle Obama, Pierce County, White House, and pierce county library system

First lady honors outstanding libraries, museums

Seattle PI

By DARLENE SUPERVILLE, Associated Press

Updated 12:25 pm, Wednesday, May 8, 2013



First lady Michelle Obama arrives at a ceremony to award the 2013 National Medals for Museum and Library Service in the East Room of the White House in Washington, Wednesday, May 8, 2013. Photo: Jacquelyn Martin



Download the <u>seattlepi.com</u> mobile apps for <u>iPhone</u> and <u>Android</u>. Follow us on <u>Facebook</u> and <u>Twitter</u>.

WASHINGTON (AP) — <u>Michelle Obama</u> says the nation's libraries and museums are creating better, more informed citizens and doing it with fewer resources.

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— Boston Children's Museum

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- <u>Be the Dinosaur Exhibit</u>The most complete restoration of an extinct ecosystem ever created.
 www.bethedinosaur.com
- Columbus Museum of Art in Ohio
- Delta Blues Museum in Clarksdale, Miss.
- Discovery Science Center in Santa Ana, Calif.
- Marshalltown (Iowa) Public Library
- National Czech & Slovak Museum & Library in Cedar Rapids, Iowa
- Pierce County Library System in Tacoma, Wash.
- Public Library of Cincinnati and Hamilton County in Ohio
- Rancho Cucamonga (Calif.) Public Library
- Waukegan (Ill.) Public Library

 $\label{lem:readmore:http://www.seattlepi.com/news/politics/article/First-lady-honors-outstanding-libraries-museums-4499478.php\#ixzz2Svt4EHjB$

First lady presents award to Pierce County Library System

Post by Steve Maynard / The News Tribune on May 9, 2013 at 10:43 am with No Comments »



First Lady Michelle Obama, at right, presents the national medal

Wednesday, left to right, to Jo Cruz, of Parkland, and Neel Parikh, library system director.

First lady Michelle Obama presented a national award Wednesday to representatives of the Pierce County Library System in a White House ceremony.

The library system was one of 10 libraries and museums nationwide to receive the National Medal for Museum and Library Service. The award is the nation's highest honor given to libraries and museums for service to the community.

The award is from the Institute of Museum and Library Services.

Receiving the award were: Jo Cruz, a home childcare provider who has gained support from the library system's early learning programs, and library system executive director Neel Parikh.

See video of the ceremony here. The Pierce County Library portion begins at 13:33.

Bonney Lake-Sumner Patch, Gig Harbor Patch, Lakewood-JBLM Patch, University Place Patch, Puyallup Patch

Local Connections

Pierce County Library System Receives Award From First Lady

Pierce County Library System Executive Director Neel Parikh and Spanaway resident Jo Cruz were on hand to accept the National Medal for Museum and Library Service from First Lady Michelle Obama on Wednesday.

- By Akiko Oda
- Email the author
- May 9, 2013 10:26 am



First Lady Michelle Obama (right) presents the National Medal for Museum and Library Service to Pierce County Library System in a White House ceremony Wednesday. Accepting the award (I-r) are community member Jo Cruz and Pierce County Library System Executive Director Neel Parikh. The National Medal is the nation's highest honor conferred on museums and libraries for service to the community and

celebrates institutions that make a difference for individuals, families, and communities. Credit The White House

Upload Photos and Videos

First Lady Michelle Obama joined Institute of Museum and Library Services (IMLS) Director Susan Hildreth to present the <u>2013 National Medal for Museum and Library Service to Pierce County Library System</u> on Wednesday at the White House.

Make sure to check out the video of the ceremony on <u>The White House website</u>. Pierce County Library portion begins around the 13:30 mark.

Related Topics: 2013 National Medal for Museum and Library Service, Award, Institute of Museum and Library Services, White House, and pierce county library system

Washington State Library Updates e-newsletter

Volume 9, May 9, 2013 for the WSL Updates mailing list

Topics include:

- 1) PIERCE COUNTY WINS NATIONAL MEDAL
- 2) FILL THE BASKET AND SUPPORT WTBBL
- 3) GOT GENEALOGISTS? GET TIPS AT JUNE'S FIRST TUESDAYS
- 4) HELP WASHINGTON'S CHILDREN TO REACH OUT AND READ
- 5) CCC SCHOLARSHIPS FOR ACADEMIC LIBRARIANS
- 6) FREE CE OPPORTUNITIES NEXT WEEK

1) PIERCE COUNTY WINS NATIONAL MEDAL

Congratulations go to the Pierce County Library System, a recipient of the National Medal for Museum and Library Service, awarded at a White House ceremony on May 8, 2013! The award honors outstanding institutions that make significant and exceptional contributions to their communities. Selected institutions demonstrate extraordinary and innovative approaches to public service, exceeding the expected levels of community outreach.

A picture of First Lady Michelle Obama presenting the award to Pierce County Library Director Neel Parikh may be seen at the WSL Facebook page, www.facebook.com/WashingtonStateLibrary, and more information about the award and recipients is available on the IMLS (Institute of Museum and Library Services) website at www.imls.gov/about/medals.aspx. To view the video of the First Lady's speech and award presentations, follow this shortcut link: 1.usa.gov/17MJczo. Again, our enthusiastic congratulations to Pierce County Library System, and its staff and patrons.

Pierce County Library System receives National Medal for Museum and Library Service during White House ceremony

South Puget Sound News





First Lady Michelle Obama (right) presents the National Medal for Museum and Library Service to Pierce County Library System in a White House ceremony Wednesday. Accepting the award (l-r) are community member Jo Cruz and Pierce County Library System Executive Director Neel Parikh. The National Medal is the nation's highest honor conferred on museums and libraries for service to the community and celebrates institutions that make a difference for individuals, families, and communities.

First Lady Michelle Obama presented the 2013 National Medal for Museum and Library Service to the Pierce County Library System and nine other recipients during a White House ceremony on Wednesday, May 8, 2013.

Pierce County Library System's Neel Parikh, executive director, and community member Jo Cruz accepted the National Medal, which is the nation's highest honor conferred on museums and libraries for service to the community. The National Medal celebrates institutions that make a difference for individuals, families, and communities.

"Thank you all for your outstanding contributions to communities and to our country. Every day, you all are pushing boundaries, defying expectations and redefining what it means to be a library and museum in this country," remarked First Lady Michelle Obama.

Cruz, who lives in Spanaway, took her young children on frequent trips to the library. Picture book browsing and story time have evolved to sophisticated research, as her son prepares to graduate high school this spring. Jo's parenting experience showed that a foundation in literacy greatly impacts children in preparation for their future. Now, as a child care professional, Cruz is committed to supporting this idea and plans early literacy activities for the children in her care. The library is a major resource for Cruz – providing idea kits, materials, and even hosting block parties and group meetings for child care professionals.

"Families, child care professionals, and our Pierce County Library System are team players in this community. It is reassuring to know that the success of our children is supported by passionate people concerned about the future of our little ones," said Cruz.

"Museums and libraries serve as centers for lifelong learning and as cornerstones for our communities. Pierce County Library System is conducting their own research and implementing authentic solutions to lead the way in early literacy, to support diverse constituencies, and to create meaningful partnerships. We are very proud to name Pierce County Library System one of this year's National Medal for Museum and Library Service winners," said Susan Hildreth, director, Institute of Museum and Library Services.

Members of Congress also praised the Pierce County Library System for this achievement.

"I am so proud of the Pierce County Library System and congratulate them on this well-deserved honor," said U.S. Senator Patty Murray. "Libraries play a critical role in our communities by providing children and adults opportunities to enrich their lives. The Pierce County Library System goes above and beyond by engaging with the community and providing access not just to educational materials, but to a variety of reading programs, career training resources, and more."

U.S. Senator Maria Cantwell also offered her congratulations.

"The Pierce County Library System is one of just 10 national winners of this award this year, which is a testament to its leadership in promoting early literacy and learning in Washington state. These libraries are also hubs for the community with resources for job seekers and small business owners, and unique programs for military families and children with special needs. Thank you to the library system's leadership and staff for the hard work in earning this significant award," said Cantwell.

U.S. Representative Adam Smith described the award as a tremendous honor for the library system.

"Pierce County's 18 libraries connect people, enhance learning, and offer all children and adults tremendous opportunities in the community. They continue to provide critical resources that meet the needs of an increasingly diverse community speaking many different languages, a growing youth population, tens of thousands of military members and their families at Joint Base Lewis-McChord, and more. Pierce County libraries are constantly researching and forming effective partnerships with other organizations in the community to offer great services to the population. They are very deserving of this prestigious award from the Institute of Museum and Library Services," said Smith.

Medal winners are selected from nationwide nominations of institutions that demonstrate innovative approaches to public service, exceeding the expected levels of community outreach. Later this year, StoryCorps – a national nonprofit dedicated to recording, preserving, and sharing the stories of Americans – will visit Pierce County Library System to document stories from the community.

The Suburban Times

Pierce County Library System receives National Medal from First Lady Obama

May 09, 2013 07:59 pm | Share



First Lady Michelle Obama (right) presents the National Medal for Museum and Library Service to Pierce County Library System in a White House ceremony Wednesday. Accepting the award (I-r) are community member Jo Cruz and Pierce County Library System Executive Director Neel Parikh. The National Medal is the nation's highest honor conferred on museums and libraries for service to the community and celebrates institutions that make a difference for individuals, families, and communities.

National Medal Winners Honored @ the White House

Congratulations to Neel Parikh, Executive Director of <u>Pierce County Library System</u> and Kim Fender, the Eva Jane Romaine Coombe Director of <u>The Public Library of Cincinnati and Hamilton County</u> who received National Medals for Library & Museum Service at a <u>White House ceremony</u> this week.





Published May 13, 2013

Our Community

Seattle's Child Magazine

Pierce County Library System Receives National Medal at White House

Comments (0) Print

ShareThis

In a White House ceremony on Wednesday, May 8, First Lady Michelle Obama joined Institute of Museum and Library Services Director Susan Hildreth to present the 2013 National Medal for Museum and Library Service to <u>Pierce County Library System</u>.

The nation's highest honor conferred on museums and libraries for service to the community, the medal celebrates institutions that make a difference for individuals, families and communities. Neel Parikh, executive director of the Pierce County Library System, and community member Jo Cruz, an avid Pierce County library user, accepted the medal.

"Families, child care professionals and our Pierce County Library System are team players in this community," said Cruz, a child care professional. "It is reassuring to know that the success of our children is supported by passionate people concerned about the future of our little ones."

"Museums and libraries serve as centers for lifelong learning and as cornerstones for our communities," said Hildreth. "Pierce County Library System is conducting their own research and implementing authentic solutions to lead the way in early literacy, to support diverse constituencies, and to create meaningful partnerships. We are very proud to name Pierce County Library System one of this year's National Medal for Museum and Library Service winners."

<u>This year's 10 honorees</u> exemplify the nation's great diversity of libraries and museums and include a science center, children's museum, music museum, art museum, cultural museum, public libraries and county library systems, hailing from seven states.

"I want to congratulate the Pierce County Library System for winning the National Medal for Museum and Library Service," said U.S. Senator Maria Cantwell (Wash.). "The Pierce County Library System is one of just 10 national winners of this award this year, which is a testament to its leadership in promoting early literacy and learning in Washington state. These libraries are also hubs for the community with resources for job seekers and small business owners, and unique programs for military families and children with special needs. Thank you to the library system's leadership and staff for the hard work in earning this significant award."

Medal winners are selected from nationwide nominations of institutions that demonstrate innovative approaches to public service, exceeding the expected levels of community outreach.

Later this year, <u>StoryCorps</u> – a national nonprofit dedicated to recording, preserving, and sharing the stories of Americans – will visit Pierce County Library System to document stories from the community.

To learn more about the 2013 National Medal for Museum and Library Service winners, visit www.imls.gov/medals.

http://www.seattleschild.com/article/pierce-county-library-system-receives-national-medal

National Medal for Museum and Library Service Awarded to Pierce County Library System at White House Ceremony

Tacoma.com

May 14, 2013

<u>Home</u> <u>Blog</u> National Medal for Museum and Library Service Awarded to Pierce County Library System at White House Ceremony



On Wednesday May 8, First Lady Michelle

Obama joined the Institute of Museum and Library Services Director Susan Hildreth to present the 2013 National Medal for Museum and Library Service to Pierce County Library System, and nine additional institutions in a ceremony at the White House. The National Medal is the nation's highest honor bestowed on museums and libraries for service to the community, and celebrates institutions that make a difference for individuals, families, and communities. The Pierce County Library System was chosen as a recipient for its innovative programs and partnerships that serve and support an incredibly diverse community. Jo Cruz was chosen to travel to Washington, DC, along with Neel Parikh, Pierce County Library's Executive Director, to share the impact the library has had on the community during the May 8 celebration. Jo is a local resident who uses library programs and resources to promote early literacy as a child care provider.

Neel explained details of the award, "It's our first time receiving this award. It's for libraries that exceed the normal standards for outreach, and innovative and creative ways to serve its community. It's about our impact in the community." The other libraries selected for the award were: Marshalltown Public Library, Marshalltown, Iowa; National Czech & Slovak Museum & Library, Cedar Rapids, Iowa; Public Library of Cincinnati and Hamilton County, Cincinnati, Ohio; Rancho Cucamonga Public Library, Rancho Cucamonga, Calif; and Waukegan Public

Library, Waukegan, Ill. The winners were each awarded a grant of \$5,000 to use toward innovative outreach services.

The programs that excelled for Pierce County Library include a wide range of services offered. Neel sums up the achievements of each program:

"Our early learning program was nationally known for work in early learning, which was pioneered in the state of Washington. Our Job and business center that we've created, including a special website for job seekers and our partnership with Work Force Central. They gave us a grant to provide training in the county and talk about how we've extended their service. Our work with Joint Base Lewis McChord includes diverse communities of Spanish and Korean communities. We have partnerships with many organizations; including English as a Second Language (ESL). We have also been able to help our active older adults, including our baby boomers by having different kinds of activities for them.

We were featured for special work, before opening the Fife library because that community had never had a library. There were a lot of people in apartments, including Spanish speaking people that didn't know what the library was about. A year and a half before the library opened, we took a book mobile to apartments and introduced what services we could give. We told the people in the Fife community to come when the new building came. The opening day was videotaped by high school students. More than half kids came to the library from the book mobile."

Jo Cruz, a local resident who uses library programs and resources to promote early literacy as a child care provider. She was selected by a panel from the Institute of Museum and Library Service. She created a support group for other family daycare providers to discuss ways to inspire creativity regarding child care activities and child development, and how to introduce pre-reading skills. "We help childcare providers introduce childhood literacy. We train childcare providers and parents in connection with community partners."

Neel is very proud of the library system receiving this award. She credits the community partners and supporters for making it happen. The Board Chair of Pierce County Library System, Linda Ishem was also present to accept the award. The Pierce County Library System is the first in State of Washington to be recognized by this achievement.

Receiving this award will have a long-term impact on the library system. Neel suggested that this award would motivate further outreach projects in the community. One of the institutions that nominated the Pierce County Library System for this award was The Franklin Pierce School District. The partnership with the school district linked the two libraries, so that resources can be more easily exchanged and shared to create a supportive library environment.

"I just feel incredibly grateful to our entire community and support and this is a great community to work in. I've been here 18 years. In the last 5 years, we've cut our budget and goes to show you that you can still be creative even with tough economic times. We pay attention to the community and make sure we are making a difference," Neel concluded.

For more information about the <u>award</u>, or to learn more about the <u>2013 National Medal for Museum and Library Service winners</u>, please visit the <u>Institute of Museum and Library Services</u> website.

By: Carly Calabrese, staff for Tacoma.com

2 Comments



1.

Bob, 6 days ago

What a great award and recognition. Wish they could have done it here in Wa.



2.

Doug Carbone, 6 days ago

食食食食食

IT shows that Piece county has some really great workers that even the White House noticed!! Great job!!! I agree with Bob,the award could have been presented in Wash. State.

119th year • Number 20 • The Voice of South Pierce County Since 1893 • DispatchNews.com • May 15, 2013 • 75¢

National spotlight shines on libraries' literacy work

The White House, Micelle Obama and a Spanaway mother are part of recognition of Pierce County Library System

The Dispatch
The efforts of Pierce County Library System to advance early learning and be a "cornerstone of the communty" had the attention last Wednesday of the nation. including the president's wife.

During a ceremony at the White House, First Lady Michelle Obama was among the presenters of the National Medal for Museum and Library Service to the Pierce County system and nine other recipients from across the U.S. It's the nation's highest recognition of service provided by libraries and

museums to individuals, families and communities as a whole.

Joining Obama in present-

ing this year's award was Susan Hildreth, director of Institute of Museum and Library Services. Accepting for Pierce County Library System was its executive director, Neel Parikh, and Jo Cruz, a Spanaway resident and supporter of the libraries' advocacy of child-

hood literacy. Cruz, whose experiences with the libraries are representative of their impact, frequently took her young children to libraries

to browse through picture books and for story times. Those outings proved to her that a foundation in literacy improves the future of children, said Cruz, whose son is graduating this year from high

Cruz, a childcare professional, plans early-literacy activities for kids in her care. She noted the library is a major resource and a place for community events such as block parties and group meet-ings for childcare workers.

See MEDAL page A-5



First Lady Michelle Obama presents the National M Museum and Library Service to Pierce County Libr tem. Accepting were Spanaway resident Jo Cruz (le Neel Parikh, the system's executive director.

Continued from page A-1

"Families, childcare professionals and our library system are team players. It is reassuring to know that the success of our children is supported by passionate people con-cerned about the future of

our little ones," said Cruz. Hildreth said Pierce County residents benefit from its libraries being 'centers for lifelong learning and cornerstones for our communities." She noted that the library system "is conducting their own research and implementing authentic solutions to lead the way in early literacy, to support diverse constituen-cies, and to create meaningful partnerships." In 2010 and 2011, li-

brary officials worked with the University of Washington and Florida State University on "Our Children are Ready for Reading," a study with in-home child-care providers in Pierce County. The study proved that providing caregivers

with methods and training to help children learn to read makes a significant difference in their develop-ment, officials said.

That work led to a na-tional award for the library system - the Innovations Initiative Award for Literacy, presented in July 2011 by Urban Libraries Council, an organization of leading public libraries. Pierce County's libraries were one of 11 recipients of the award from among 200-plus applicants.

Approximately two years later, the library sys tem has earned the National Medal. Other 2013 recipients honored at the White House include a science center, children's, music art and cultural museums, and public libraries. Honored along with the Pierce County libraries were Boston Children's Museum in Boston, Mass., Columbus Museum of Art in Columbus, Ohio, Delta Blues Museum in Clarksdale Miss., Discovery Science Center in Santa Ana, Calif. Library, National Czech

and Slovak Museum and Library in Cedar Rapids, Iowa, Public Library of Cincinnati and Hamilton County in Ohio, Rancho Cucamonga (Calif.) Public Library, and Waukegan (Ill.) Public Library.
The award ceremony

was streamed live on www. whitehouse.gov/live.

Medal winners are selected from nationwide nominations of institutions that demonstrate innovative approaches to public service and exceed the expected levels of community outreach. U.S. Sens. Maria

Cantwell and Patty Murray added their praise to the National Medal kudos.

Cantwell said the award "is a testament" to the county library system's "hard work" and "leadership in promoting early literacy and learning. These libraries are also hubs for the community, with resources for job-seekers and small-business owners, and unique programs for military families and children with special

Murray said the system

"goes above and beyond by engaging with the commu-

Later this year, Story Corps – a national non-profit group that preserves and shares the stories of Ameri-cans – will visit Pierce County Library System to document stories from community members, officials

The system's 18 branches, including locations in Graham, Eatonville, Parkland-Spanaway and South Hill, combine to be the largest provider of free books and information in Pierce County. Their activities, siuch as storytimes for young kids and help with homework for students, help make reading and learning fun for families and children fun, officials

The Institute of Museum and Library Services, based in Washington, D.C., is the primary source of federal support for the na-tion's 123,000 libraries and 17,500 museums. They're supported by the organiza-tion's grants, policy development and research.

Page 4 • THE BONNEY LAKE COURIER-HERALD • Wednesday, May 15, 2013

libraries awarded national medal

By Theresa De Lay Staff Writer

Neel Parikh and Jo Cruz, representatives of the Pierce county Library System (PCLS), visited the White House May 8. First lady Michelle Obama presented them with the National Medal for Museum and Library Carries. Library Service.

utor of research, funding and inspiration for libraries and museums. PCLS was among 10 other libraries and museums recognized by IMLS for community service and public outreach efforts.

A press release from the institute said PCLS was recognized for catering to a diverse community. The Institute of Museum and Library Services (IMLS) is a major contribution of Museum and Library Services (IMLS) is a major contribution of Museum and Library Services (IMLS) is a major contribution of Museum and Museum

increase accessibility for library patrons. The library system was also praised for its Early Literacy Program, which partners with the health department and Child Care Aware of

Tacoma/Pierce County.
"Through innovative programs and partnerships, rooted in and developed as a result of research, the library system has been successful in leveraging community resources and

delivering high-value ser-

vices," it said.

In the press release,
Parikh credited the medal to library staff and partners within the community.

"Our communities, staff, and partners - together, we are the award winner. With our partners, we are a valued community asset that is making a difference one person at a time," said Parikh.

News in Brief

On May 8, First Lady Michelle Obama and Institute of Museum and Library Services (IMLS) director Susan Hildreth presented the 2013 National Medal for Museum and Library Service to five public libraries: Marshalltown Public Library, IA; Pierce County Library System, Tacoma; Public Library of Cincinnati & Hamilton County; Rancho Cucamonga Public Library, CA; and Waukegan Public Library, IL. Later this year, StoryCorps will visit each winning institution.

More Waukegan news: the Waukegan Public Library (WPL), IL, joined LINKin, a resource-sharing service that allows patrons to search additionally the catalogs of seven other libraries. WPL's users will have access to 900,000 new materials.

EBSCO announced its intent to partner with the American College of Physicians (ACP), a medical specialty organization that

represents 133,000 internal medicine physicians. Under the agreement, ACP's content would be available within EBSCO's Point-of-Care resources, while EBSCO would give ACP access to its clinical reference tool, DynaMed.

Additionally, EBSCO made a deal with Wolters Kluwer Health, a health-care information provider, to integrate content from its Lippincott Williams & Wilkins journals into EBSCO Discovery Service. Users will be able to access the collection's 280 full-text journals.

Duke University Libraries, Durham, NC, established the Duke Collaboratory for Classics Computing, which aims to analyze ancient artifacts and documents through digital technologies. This new unit is funded by a grant from the Andrew W. Mellon Foundation.

Send News Briefs to LIHotline@mediasourceinc.com



Pierce Libraries win National Medal

In a May 8 White House Ceremony, First Lady Michelle Obama joined Susan Hildreth, Institute of Museum and Library Services Director, to present the 2013 National Medal for Museum and Library Service to the Pierce County Library System (PCLS) and nine other museums and libraries. The National Medal is the nation's highest honor bestowed on museums and libraries for service to the community, and is given to institutions that make a difference to communities. PCLS was selected as a recipient for its "innovative programs and partnerships that serve and support an incredibly diverse community." Traveling to the ceremony were Jo Cruz, along with Neel Parikh, Executive Director of the system, to receive the award. Ms Cruz is a Pierce County child care provider who uses library programs and resources to promote early literacy.

Parikh proudly stated, "It's our first time receiving this award. It's for libraries that exceed the normal standards for outreach, and innovative and creative ways to serve its community. It's about our impact in the community."

The winners were each received a \$5,000 grant to use toward innovative outreach services.

"Our program was nationally known for work in early learning, which was pioneered in the state of Washington. Our job and business center, includes a special website for job seekers and includes a partnership with Work Force Central. They gave us a grant to provide training in the county and talk about how we've extended their service. Our work with Joint Base Lewis McChord includes diverse communities of Spanish and Korean communities. We have partnerships with many organizations; including English as a Second Language."

The Pierce County Library System, which serves Anderson Island, is the first in the State of Washington to be recognized for this achievement.

The island's library, located at the Community Club, is open on Wednesdays.



"It's our first time receiving this award. It's for libraries that exceed the normal standards for outreach, and innovative and creative ways to serve its community. It's about our impact in the community." Neel Parikh, Executive Director, PCLS.



Day care provider makes her way to the White House

LARRY LARUE

Last updated: June 1st, 2013 12:15 AM (PDT)

Joelyn Cruz began a journey 21/2 years ago that took her from being a Spanaway stay-at-home mom to a home child-care provider, which in turn led her to the White House.

Where Michelle Obama hugged her last month. Twice.

"Amazing!" Cruz said. "And all because the Pierce County Library really cares about children."

Well, there's a bit more to it than that. And most of it has to do with Cruz, whose life was changed by the recession when her husband, Roland, lost a good job and had to go back to school.

"Like so many other people, we found ourselves in a position we never thought we'd be in," she said. "We had two kids in school, the youngest wasn't quite seven, the oldest was 17."

While the Cruz family was looking into options, a longtime friend of Cruz arrived one morning at the day care center where she took her children to find it had gone out of business overnight.

This single mom with four kids called Cruz, and Cruz said she'd help.

At first, she took care of the kids at the single mom's home, but that wasn't practical. Cruz wanted to be home with her family, too, She attended an orientation on home child care.

"It scared the mess out of me," she said. "I had no idea how to take care of someone else's child – the dynamics, the social issues, the responsibility."

Within six months, Cruz earned her Child Development Associate certificate, obtained a permanent child-care license and opened a home business, "Home on the Ranch," named in memory of her grandmother's ranch in Guam.

Then the hard work began.

"I realized how inadequate I was, and I didn't want to be a baby sitter, I wanted to help these little guys," Cruz said.

She jumped into the Early Achievers program, then the library's Early Literacy program. Everything she learned, she passed along to the children in her care.

"We recently did an ant hunt on one of our walks," said Cruz, now 42. "We talked about it first, and the kids had questions: What do they eat, where do they sleep, what do babies look like?"

"So we watched the ants take down bees and worms, watched what they did, and then came back home and looked at books about them."

Cruz took courses from the library on finding age-appropriate books for children. She's now working with five kids and her own daughter, Madison, who is nine. The other children range in age from 101/2 months to seven years.

Husband Roland, meanwhile, got a new job inspecting big equipment for the military. Like his wife, he has a child-care license and can step in if she's ill.

With an average workday of 111/2 hours, Cruz had plenty to do. And then she added to it: She began a Saturday breakfast club where home day care providers meet monthly to share questions and solutions. Cruz often brings in guest speakers.

Susan Anderson-Newham, the library's Early Literacy supervisor, has been among them.

"They inspire each other and ask questions about multicultural books, about math and science," Anderson-Newham said. "I'll go back, research what's available and give them a list. It's wonderful interaction."

When the Pierce County Library System was awarded the Institute of Museum and Library Services National Medal this year – the first Washington library selected in the 19-year history of the award – it was asked to have a community member represent the library.

Anderson-Newham nominated Cruz, who was asked to do a video, "How the library changed my life," which was uploaded on YouTube.

Cruz didn't know anything about the award until she was told she'd be flying to Washington, D.C. She went with the library's executive director, Neel Parikh.

"I walked into the East Wing, and there were pictures of the president with his family, with his wife, his dog – like you'd see in your own house," Cruz said. "I walked down the hall where there are pictures of past presidents and their wives, rooms filled with American history.

"Then, there was a hush. I looked over and saw her walking fast into the room with a big smile," Cruz said of the first lady. "I got to shake her hand, and she asked me how I was doing. I tried not to stutter. She hugged me."

That was the photo op. Later, they were called up to receive their awards. Cruz got hers and was walking away when a voice called her back. It was the first lady.

"She called me by my first name – 'Jo! Jo!' – and held me a minute longer. She hugged me and said 'Thank you for all you do for our children.'

"None of it was political. It was about people and what makes our country amazing. When it comes to our children, it's not about Democrats or Republicans."

Larry LaRue: 253-597-8638 larue@thenewstribune.com blog.thenewstribune.com/larue

Read more here: http://www.thenewstribune.com/2013/06/01/v-printerfriendly/2620715/day-care-provider-makes-her-way.html#storylink=cpy

National Media Award Winner Social Media Results June 3, 2013

IMLS National Medal Winner – Facebook @ US_IMLS Pierce County Library System May 7 – 14, 2013

Summary

5 posts

45 Shares

85 Likes

IMLS National Medal Winner – Facebook @ PierceCoLibrary Pierce County Library System May 7 – 14, 2013

Summary:

5 Posts

3 Posts by Others

69 Shares

14 Comments

147 Likes

4,342 People Saw Posts

IMLS National Medal Winner – Twitter @ US_IMLS Pierce County Library System May 7 – 14, 2013

Summary: 16 Tweets, 148 Retweets, 46 Favorites

IMLS National Medal Winner – Twitter @ PierceCoLibrary Pierce County Library System May 7 – 14, 2013

Summary: 3 Tweets, 4 Favorites, 9 Retweets, 7 Mentions

IMLS National Medal Winner – Facebook @ US_IMLS Pierce County Library System May 1, 2013

Summary

2 posts

71 Shares

5 Comments

84 Likes

IMLS National Medal Winner – Facebook @ PierceCoLibrary Pierce County Library System May 1, 2013

Summary:

1 Cover Photo Update

1 Post

19 Shares

8 Comments

115 Likes

2,606 People Saw Post

IMLS National Medal Winner – Twitter @ US_IMLS Pierce County Library System May 1, 2013

Summary: 2 Tweets, 1 Retweet, 1 Mention

IMLS National Medal Winner – Twitter @ PierceCoLibrary Pierce County Library System May 1, 2013

Summary: 1 Tweet, 1 Favorite, 2 Retweets, 6 Mentions

IMLS National Medal Winner – Facebook @ PierceCoLibrary Pierce County Library System May 7 – 14, 2013

Summary:

5 Posts

3 Posts by Others

69 Shares

14 Comments

147 Likes

4,342 People Saw Posts

Pierce County Library shared a link.

May 7

In a ceremony at <u>The White House</u> on Wednesday, May 8, First Lady Michelle Obama will join Director Susan Hildreth and <u>Institute of Museum and Library Services</u> to present the 2013 National Medal for Museum and Library Service.



White House Live

www.whitehouse.gov

Watch live events with President Obama and other White House officials.

39 Likes

11 Shares

Debbie Williams via Pierce County Library

Some posts may not appear here because of their privacy settings.

3 Comments

<u>Joseph-Karyn Nicosia</u> Awesome! <u>Lisa Huston</u> Way to go PCLS! Congratulations! <u>Nancy Sciba</u> Well deserved! Love it!

<u>Pierce County Library</u> shared a <u>link</u> via <u>Institute of Museum and Library Services</u>.

May 8

Pierce County Library System is one of five libraries receiving the National Medal today! Thank you for your support that has helped the Library System to receive the prestigious honor of a National Medal for Museum and Library Service winner.

<u>Press Releases National Medal for Museum and Library Service to Be Awarded Today at White House</u> www.imls.gov

Washington, DC—This afternoon, in a White House ceremony in the East Room, First Lady Michelle Obama will join Institute of Museum and Library Services (IMLS) Director Susan Hildreth to present the 2013 National Medal for Museum and Library Service to 10 museums and libraries from across the country...

25 Likes

1 Share

Rich Reyes via Pierce County Library

Way to go PCLS. I am so proud to be a part of our Library.

Some posts may not appear here because of their privacy settings.

3 Comments

<u>Natasha Prince-Green</u> Congrat's Pierce County Library system!.. We love our Library here in <u>Fife Washington</u>... Joseph-Karyn Nicosia Congrats! We love our South Hill library!

Sydney Hennessy Just watched "our" library get honored- so cool! Congratulations, PCL! I'm proud to be a patron!

Pierce County Library shared Washington State Library's photo.

May 8

We are honored and excited!

Executive Director Neel Parikh and patron receive National Medal for Museum and Library Service from Mrs. Michelle Obama at White House Ceremony. Washington State Librarian Rand Simmons was in attendance. Read more about the medal winners, download the brochure and watch the video at http://www.imls.gov/about/medals.aspx



12 Shares

Georgia Lomax shared Washington State Library's photo.

Our Director Neel, and Jo, an amazing customer of PCLS, with Michelle Obama this morning accepting the National Medal for Libraries & Museums @ the White House. (And now I know how tall Michelle O really is.)

Alexa King shared Washington State Library's photo.

I'm proud to say I worked for Pierce County Library for 25 years. What a thrill to see our director receive this prestigious award from Michelle Obama.

Some posts may not appear here because of their privacy settings.

Pierce County Library shared Institute of Museum and Library Services's album.

May 9

Photos of <u>Pierce County Library</u> and the other 9 medal winners!

2013 National Medal for Museum and Library Service Ceremony (13 photos)

2013 National Medal for Museum and Library Service Ceremony (13 photos)

First Lady Michelle Obama joined Institute of Museum and Library Services Director Susan Hildreth to present the 2013 National Medal for Museum and Library Service to 10 outstanding libraries and museums in a White House Ceremony Wednesday. The National Medal is the nation's highest honor conferred on museums and libraries for service to the community and celebrates institutions that make a difference for individuals, families, and communities. This year's honorees exemplify the nation's great diversity of libraries and museums and include a science center, children's museum, music museum, art museum, cultural museum, public libraries, and county library systems, from seven states.





16 Likes

2 Shares

<u>Dorothy Barelli</u> shared <u>Institute of Museum and Library Services</u>'s album: <u>2013 National Medal for Museum and Library</u> Service Ceremony.

Not only did the Pierce County Library get an award, but also the Rancho Cucamonga, CA, Library!

<u>Bryce Henriksen</u> shared <u>Institute of Museum and Library Services</u>'s album: <u>2013 National Medal for Museum and Library Service Ceremony.</u>

Some posts may not appear here because of their privacy settings.

Pierce County Library shared a link via Institute of Museum and Library Services.

<u>May 9</u>

What an amazing day!



<u>The First Lady Presents the 2013 National Medal for Museum and Library Service</u>

<u>First Lady Michelle Obama presents the 2013 National Medal for Museum and Library Service to ten institutions from across the country that have made a difference for individuals, families, and communities</u>

Pierce County Library shared a link.

May 13

The Pierce County Library Foundation asks: Could there be a better time to support the library? Recognition from the First Lady this week and the Pierce County Reads author in town May 17. Every donation keeps the good things going! http://www.youtube.com/watch?v=x3zXcUwhZMw



White House honors PC Library Library honored at White House

1 Share

<u>Pierce County via Pierce County Library</u>

Two people representing the Pierce County Library system got a national award last week from First Lady Michelle Obama. Watch this 2-minute video to see what the system did to earn it.

Some posts may not appear here because of their privacy settings.

Pierce County Library

May 14

Pierce County Library System's Board of Trustees will hear about the Library's National Medal award and Innovations Initiative proposals. The Board will also discuss a policy about naming buildings and areas and review other issues. Processing and Administrative Center, 3005 112th St. E., in Tacoma, on Wednesday, May 15, 3:30-6 p.m.

http://tinyurl.com/c8mvlyw

2 Likes

Posts by others

University of Washington Information School

Congratulations from the UW iSchool!

Storm Jack Reyes

My former boss with Mrs. Obama. I am so proud of her and Pierce County Library



Executive Director Neel Parikh and patron receive National Medal for Museum and Library Service from Mrs. Michelle Obama at White House Ceremony. Washington Sta...See More

8 Likes

1 Share

<u>Debbie Williams</u> shared <u>Washington State Library</u>'s <u>photo</u>.

Some posts may not appear here because of their privacy settings.

Washington State Library
May 8

Executive Director Neel Parikh and patron receive National Medal for Museum and Library Service from Mrs. Michelle Obama at White House Ceremony. Washington State Librarian Rand Simmons was in attendance. Read more about the medal winners, download the brochure and watch the video at http://www.imls.gov/about/medals.aspx



48 Likes

41 Shares

Columbia County Rural Library District shared Washington State Library's photo.

According to <u>Washington State Library</u>, "Executive Director Neel Parikh and patron receive National Medal for Museum and Library Service from Mrs. Michelle Obama at White House Ceremony. Washington State Librarian Rand Simmons was in attendance. Read more about the medal winners, download the brochure and watch the video at http://www.imls.gov/about/medals.aspx " It has been a while since the last Washington State public library was honored! Yakima Valley Libraries shared Washington State Library's photo.

Congratulations to Neel Parikh and the staff at the Pierce County Library! Good news for Washington libraries.

Pamela A Mogen shared Washington State Library's photo.

Debbie Williams shared Washington State Library's photo.

Georgia Lomax shared Washington State Library's photo.

Our Director Neel, and Jo, an amazing customer of PCLS, with Michelle Obama this morning accepting the National Medal for Libraries & Museums @ the White House. (And now I know how tall Michelle O really is.)

Storm Jack Reyes shared Washington State Library's photo.

My former boss with Mrs. Obama. I am so proud of her and <u>Pierce County Library</u> 8 Likes

Alexa King shared Washington State Library's photo.

I'm proud to say I worked for Pierce County Library for 25 years. What a thrill to see our director receive this prestigious award from Michelle Obama.

Joan Marie Blanchard shared Washington State Library's photo.

Pierce County Library shared Washington State Library's photo.

We are honored and excited!

Peyton Welch Stafford shared Washington State Library's photo.

PLU Library shared Washington State Library's photo.

Congrats to the local public library -- Lutes, you can use it, too!

ACRL - Washington Chapter shared Washington State Library's photo.

Congratulations Pierce County Library System for being awarded the National Medal for Museum and Library Service! Those of us in academic libraries appreciate the work public libraries do in preparing students for college. Some posts may not appear here because of their privacy settings.

8 Comments

Kristie Kirkpatrick Way to go Neel and Pierce County!

<u>Christine Anderson Perkins</u> This is fantastic! Great news for PCLS and all libraries (and library users) in Washington State!

Pat Partovi Congratulations, Neel, this is fantastic!!

Patience Rogge Way to go, Neel!

Midge Culver Congratulations to all staff of PCLS.

Amelia Benitez Congratulations Neel and all PCLS team

Kimberly Stith Hixson Congratulations to you and your staff! This is truly fantastic!

WWCC Library Way to represent our state. Congrats!

Washington State Library shared a link.

May 9

Topics include:

- 1) PIERCE COUNTY WINS NATIONAL MEDAL
- 2) FILL THE BASKET AND SUPPORT WTBBL
- 3) GOT GENEALOGISTS? GET TIPS AT JUNE'S FIRST TUESDAYS
- 4) HELP WASHINGTON'S CHILDREN TO REACH OUT AND READ
- 5) CCC SCHOLARSHIPS FOR ACADEMIC LIBRARIANS
- 6) FREE CE OPPORTUNITIES NEXT WEEK

WSL Updates for May 9, 2013

blogs.sos.wa.gov

May 9th, 2013 by Diane Hutchins Posted in For Libraries, For the Public, Grants and Funding, News, Technology and Resources, Training and Continuing Education, Updates, Washington Talking Book and Braille Library | No Comments » 1 Like

IMLS National Medal Winner – Facebook @ US_IMLS Pierce County Library System May 7 – 14, 2013

Summary 5 posts 45 Shares 85 Likes

<u>Institute of Museum and Library Services</u> shared a <u>link</u>.

May 7

The National Medals Ceremony is right around the corner! Tomorrow, five museums and five libraries will receive the National Medal for Museum and Library Service in a special White House ceremony presented by First Lady Michelle Obama.

We are delighted to share that the White House will stream the ceremony live at www.whitehouse.gov/live. The ceremony will begin at 1:30 p.m. EDT. There will also be live tweeting during the ceremony from the IMLS Twitter account @US IMLS www.twitter.com/us imls.

Please join us as we celebrate the great work of these institutions.



White House Live www.whitehouse.gov

Watch live events with President Obama and other White House officials.

15 Likes

22 Shares

Institute of Museum and Library Services shared a link.

May 8

Today is the day! First Lady Michelle Obama presents the 2013 National Medal for Museum and Library Service. White House celebration recognizes exceptional contributions of 10 museums and libraries. The ceremony will begin at 1:30 p.m. EDT and will be live streamed at www.whitehouse.gov/live.

<u>Press Releases National Medal for Museum and Library Service to Be Awarded Today at White House</u> www.imls.gov

Washington, DC—This afternoon, in a White House ceremony in the East Room, First Lady Michelle Obama will join Institute of Museum and Library Services (IMLS) Director Susan Hildreth to present the 2013 National Medal for Museum and Library Service to 10 museums and libraries from across the country...

Institute of Museum and Library Services

May 8

2013 National Medal for Museum and Library Service Ceremony (13 photos)

On May 8, 2013 First Lady Michelle Obama presented the 2013 National Medal for Museum and Library Service. A White House celebration recognized exceptional contributions of 10 museums and libraries. — at The White House.





50 Likes 6 Shares

<u>Susan Davis International</u> shared <u>Institute of Museum and Library Services</u>'s album: <u>2013 National Medal for Museum and Library Service Ceremony</u>.

<u>Dorothy Barelli</u> shared <u>Institute of Museum and Library Services</u>'s album: <u>2013 National Medal for Museum and Library Service Ceremony.</u>

Not only did the Pierce County Library get an award, but also the Rancho Cucamonga, CA, Library!

<u>Bryce Henriksen</u> shared <u>Institute of Museum and Library Services</u>'s album: <u>2013 National Medal for Museum and Library Service</u> Ceremony.

<u>Pierce County Library</u> shared <u>Institute of Museum and Library Services</u>'s album: <u>2013 National Medal for Museum and Library Service</u> Ceremony.

Photos of Pierce County Library and the other 9 medal winners!

Some posts may not appear here because of their privacy settings.

Institute of Museum and Library Services shared a link.

May 9

Congratulations to the 2013 winners of the National Medal for Museum and Library Service! If you missed yesterday's National ceremony, watch First Lady Michelle Obama's remarks below or read the transcript at http://l.usa.gov/170dJgb.



The First Lady Presents the 2013 National Medal for Museum and Library Service

<u>First Lady Michelle Obama presents the 2013 National Medal for Museum and Library Service to ten institutions from across the country that have made a difference for individuals, families, and communities, including three institutions -- the Boston Children's Museum, the Columbus Museum of Art and t...</u>

16 Likes

17 Shares

Pierce County Library via Institute of Museum and Library Services

What an amazing day!

The Digital Shift via Institute of Museum and Library Services

Congrats to the 2013 honorees!

Some posts may not appear here because of their privacy settings.

Institute of Museum and Library Services shared a link.

May 10

Here's a recap of the live tweeting during Wednesday's National Medal ceremony.



<u>2013 National Medal for Museum and Library Service (with images, tweets) · US IMLS storify.com</u>

On May 8, 2013 First Lady Michelle Obama presented the 2013 National Medal for Museum and Library Service. A White House celebration recognized exceptional contributions of 10 museums and libraries.

4 Likes

IMLS National Medal Winner – Twitter @ US_IMLS Pierce County Library System May 7 – 14, 2013

Summary: 16 Tweets, 148 Retweets, 46 Favorites

IMLS @US IMLS 7 May

Tomorrow we celebrate the <u>@US_IMLS #NationalMedal</u> in a ceremony presented by <u>@FLOTUS</u>! Join us at 1:30 pm ET <u>http://WH.gov/live</u>

Zach Leverenz @ZachLeverenz 7 May

Excited to celebrate our library partners tomorrow at the White House! <u>@US IMLS</u> http://WH.gov/live <u>@connect2compete</u> <u>@everyone on</u>

The White House

White House Live

By The White House @whitehouse

Watch live events with President Obama and other White House officials.

View on web

Retweeted 3 times

Zach Leverenz @ZachLeverenz 7 May

Excited to celebrate our library partners tomorrow at the White House! @US_IMLS

http://WH.gov/live @connect2compete @everyone_on

IMLS @US IMLS

5,107 Followers

Knight Foundation Verified account @knightfdn

44,817 Followers

Connect2Compete @Connect2Compete

390 Followers

Favorited 1 time

IDI-OTTAWA @IDI Ottawa

290 Followers

IMLS @US IMLS 8 May

New Press Release: National Medal for Museum and Library Service to Be Awarded Today at White House http://l.usa.gov/10ipN3c

Retweeted 6 times

HCLEMuseum @HCLEMuseum

21 Followers

SDMA Artists Guild @sdmaag

83 Followers

Riverlyn7 @Riverlyn7

722 Followers

Melissa @melissa leilani

133 Followers

Holly @HollyMVG

1,673 Followers

Favorited 3 times

Claire Cheng @claire cheng

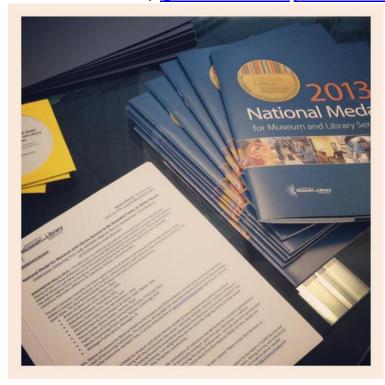
33 Followers

Maria Dehne @mdehne34

103 Followers

Susan Davis Intl. @SusanDavisIntl 8 May

.<u>@US IMLS</u> press kits for this afternoon's <u>@FLOTUS</u> event! Expecting heavy media to catch the winners w/ <u>@MichelleObama</u> pic.twitter.com/zdg7wZa0eY



Retweeted 2 times

Delta Blues Museum @DBMClarksdale

254 Followers

IMLS @US IMLS

5,107 Followers

IMLS @US IMLS 8 May

At 1:30 pm ET: <u>@FLOTUS</u> Michelle Obama will speak at the <u>@US IMLS</u> <u>#NationalMedal</u> Ceremony. Watch live at http://wh.gov/live

The White House

White House Live

By The White House @whitehouse

Watch live events with President Obama and other White House officials.

View on web

Retweeted 4 times

Amelia K. @AmeliaAlyce

72 Followers

Vicki Pharris @HisHoneyButt

2,529 Followers

Lake County News-Sun @newssun

3,752 Followers

WCPO Verified account @WCPO

20,978 Followers

Favorited 1 time

Nell Minow @nminow

3,391 Followers

IMLS @US IMLS 8 May

The cameras are set for the <u>@US IMLS #NationalMedal</u> Ceremony! Watch live at http://WH.gov/live_pic.twitter.com/11wTfcYgsw



Retweeted 5 times

Sara Neumann @sarajneumann

374 Followers

Susan Davis Intl. @SusanDavisIntl

612 Followers

Beth Yoke @YALSA Director

324 Followers

Lake County News-Sun @newssun

3,752 Followers

Eddie Gehman Kohan @ObamaFoodorama

IMLS @US IMLS 8 May

The 2013 <u>@US IMLS #NationalMedal</u> video is playing in the East Room. Produced by <u>@History</u>.

Retweeted 1 time

Lake County News-Sun @newssun

3,752 Followers

IMLS @US IMLS 8 May

Happening Now: @whitehouse @US_IMLS #NationalMedal for Museum and Library

Services Event. Watch live: http://WH.gov/live

Cathy Lewis Long @cathylewislong

64 Followers

AEP @aep arts

1,443 Followers

Favorited 1 time

Daniel Vivian @dcslim

IMLS @US IMLS 8 May

<u>@US_IMLS</u> Director Susan Hildreth gives remarks at the <u>@US_IMLS</u> <u>#NationalMedal</u> ceremony. pic.twitter.com/HtM5BtLLRs



Retweeted 4 times

Beth Yoke @YALSA Director

324 Followers

Lori Sassoon @LoriSassoon

315 Followers

Rancho Cucamonga @CityOfRC

1,410 Followers

Lake County News-Sun @newssun

3,752 Followers

IMLS @US_IMLS 8 May

"Thank you all for your outstanding contributions to our communities and our country."

- @FLOTUS Michelle Obama pic.twitter.com/SAEmvluGQM



Retweeted 4 times

Stephen Bero @wnpldir

236 Followers

Susan Davis Intl. @SusanDavisIntl

612 Followers

Rancho Cucamonga @CityOfRC

1,410 Followers

Lake County News-Sun @newssun

3,752 Followers

Favorited 1 time

HB @hb agency

787 Followers

IMLS @US_IMLS 8 May

"All of you are embracing the magnificent diversity of the communities you serve." - @FLOTUS Michelle Obama

Retweeted 5 times

Stephen Bero @wnpldir

236 Followers

Tenth Dems @ILTenthDems

489 Followers

Lake County News-Sun @newssun

3,751 Followers

Kat 4 Obama @Kat4Obama

397 Followers

Brenda Hough @bckhough

775 Followers

Favorited 1 time

Mary Ellen Kitchens @kitchens me

FLOTUS @FLOTUS 8 May

Happening now: First Lady Michelle Obama speaks at the National Medal for Museum and Library Service Ceremony. http://at.wh.gov/kPPKF

Retweeted by IMLS
Retweeted 105 times
Favorited 37 times

IMLS @US IMLS 8 May

"I hope we all leave here inspired and rededicated" -@FLOTUS Michelle Obama

Retweeted 1 time

Sara Neumann @sarajneumann

Favorited 1 time

Flor Farr @Eugeniejtkt

55 Followers

Brett Zongker @DCArtBeat 8 May

<u>@AP</u>: First lady honors outstanding libraries, museums with medal from <u>@US IMLS</u> http://bigstory.ap.org/article/first-lady-honors-outstanding-libraries-museums ...

Retweeted 5 times

Sammamish Library @FriendsOfSamLib

56 Followers

Sara Neumann @sarajneumann

374 Followers

darlene superville @dsupervilleap

892 Followers

Neena Thurman @SarabiSJB

218 Followers

IMLS @US IMLS

5,107 Followers

Favorited 1 time

Kristal S. Boulden @ksboulden

418 Followers

Tara Cashman @TaraCashman7 8 May

Congrats to <u>@PierceCoLibrary</u> for <u>@US IMLS</u> award! Our community is lucky to have such a great library system.

http://blog.thenewstribune.com/opinion/2013/05/08/congratulations-pierce-county-library/ ...

Retweeted 1 time

IMLS @US IMLS

5,107 Followers

IMLS @US_IMLS 9 May

<u>@US IMLS #NationalMedal</u>: Watch <u>@FLOTUS</u> Michelle Obama's remarks <u>http://1.usa.gov/12gHTGR</u> & read the transcript <u>http://1.usa.gov/17OdJgb</u>.

Retweeted 1 time

Leslie Gwen Howard @historynerd55

196 Followers

IMLS @US IMLS 9 May

Photos of the 2013 <u>@US_IMLS #NationalMedal</u> recipients and <u>@FLOTUS</u> Michelle Obama are available on our Facebook page! http://on.fb.me/13FDFZH

Retweeted 1 time

Cynthia M. Donovan @DonovanCyn

314 Followers

IMLS National Medal Winner – Twitter @ PierceCoLibrary Pierce County Library System May 7 – 14, 2013

Summary: 3 Tweets, 4 Favorites, 9 Retweets, 7 Mentions

PierceCountyLibrary @PierceCoLibrary 7 May

First Lady Michelle Obama will join <u>@US_IMLS</u> to present 2013 National Medal Pierce County Library System and 9 other libraries & museums...

Retweeted 4 times

Tom Trimbath @tetrimbath

134 Followers

HCLEMuseum @HCLEMuseum

21 Followers

Kate Lasky @KateLasky

38 Followers

IMLS @US IMLS

5,106 Followers

Favorited 2 times

Maureen Cole @Mo Cole

24 Followers

Kate Lasky @KateLasky

38 Followers

PierceCountyLibrary @PierceCoLibrary 7 May

... watch Pierce County Library receive natl award <u>@US IMLS</u> ceremony on White House Live http://www.whitehouse.gov/live Wed, May 8, 10:30am PDT.

The White House

White House Live

By The White House @whitehouse

Watch live events with President Obama and other White House officials.

View on web

Retweeted 3 times

Holly @HollyMVG

1,673 Followers

Kat 4 Obama @Kat4Obama

395 Followers
Linh Vang @VangLinh
1,094 Followers

Favorited 1 time

Kat 4 Obama @Kat4Obama

395 Followers

PierceCountyLibrary @PierceCoLibrary 14 May

Board will hear abt Natl Medal award & Innovations Initiative, discuss naming policy & more. Wed May 15, 3:30-6pm. http://tinyurl.com/c8mvlyw

Mentions:

Sen. Maria Cantwell @CantwellPress 8 May

Cantwell: "I want to congratulate <u>@PierceCoLibrary</u> for winning the National Medal for Museum and Library Service." http://bit.ly/11jelvF

Retweeted 2 times

joykim @joykim

264 Followers

Kat 4 Obama @Kat4Obama

396 Followers

Susan Davis Intl. @SusanDavisIntl 8 May

Big Congrats to epiercecolibrary winner of the 2013 eUS IMLS #NationalMedal

Eli Gandour-Rood @eliganrood 8 May

So proud of <u>@PierceCoLibrary</u> for winning the national medal from the <u>@US_IMLS</u> this year! Wonderful news.

Favorited 1 time

Isela Dupas @Lisettemhj

56 Followers

UW iSchool @UW_iSchool 8 May

Congrats! RT <u>@eliganrood</u>: So proud of <u>@PierceCoLibrary</u> for winning the national medal from the <u>@US IMLS</u> this year! Wonderful news.

Tara Cashman @TaraCashman7 8 May

Congrats to <u>@PierceCoLibrary</u> for <u>@US IMLS</u> award! Our community is lucky to have such a great library system.

 $\frac{\text{http://blog.thenewstribune.com/opinion/2013/05/08/congratulations-pierce-county-library/}{\text{library/}} \dots$

AdrienneDomanCalkins @innerlibrary 13 May

Congrats ePierceCoLibrary! The White House ceremony looked amazing.

http://m.youtube.com/#/watch?v=x3zXcUwhZMw&desktop_uri=%2Fwatch%3Fv%3Dx3zXcUwhZMw ...

Polaris Library @PolarisLibrary 16m

Congratulations to @PierceCoLibrary for receiving the #NationalMedal last week! Watch the ceremony @http://ow.ly/l1Evm



Congressional Record

PROCEEDINGS AND DEBATES OF THE 113^{th} congress, first session

RECOGNIZING THE PIERCE COUNTY LIBRARY SYSTEM'S COMMITMENT AND SERVICE TO THE SOUTH PUGET SOUND REGION OF WASHINGTON STATE

HON. DEREK C. KILMER

OF WASHINGTON STATE

Mr. Speaker, I rise today to recognize the employees and leadership of the Pierce County Library System, recipients of the 2013 National Medal for Museum and Library Science. This is the highest honor that our nation bestows upon libraries and museums. The library system has served Pierce County with steadfast dedication for over 60 years. This award is well-deserved.

The Pierce County Library System operates 18 libraries, and serves the county's diverse readership of over 555,000 residents. The library system has seen a continuous rise in the number of residents that rely on the accessibility of the library and its ancillary services.

For five consecutive years the Pierce County Library System has faced major budget reductions. Despite this, the Pierce County Library System has found innovative solutions to continue providing excellent services to the community.

Mr. Speaker, the library system's pioneering research informed their decision to implement one of Washington State's first non-Dewey Decimal systems. It was an

immediate success – in the first four hours, 780 visitors checked out 1,566 items.

The library system's flagship Early Literacy Program has produced outstanding results in the community. Library staff continue to work with many partners, including the Pierce County Health Department and Child Care Aware of Tacoma/Pierce County; in developing successful curriculum and services to provide caregivers and parents with tools and training to help children prepare for school. Early learning is vital to eliminating the preparation gap and ensuring that every child has the building blocks and resources they need to achieve in school and in life.

As I close, I can say with confidence that our community is a better place thanks to the careful thought, innovation, and dedication of the Pierce County Library System. I am pleased to recognize the service of the dedicated employees and leadership of the Pierce County Library System today in the United States Congress.



May 6, 2013

Neel Parikh, Executive Director Pierce County Library System 3005 112th St E Tacoma, WA 98446

Dear Ms. Parikh:

We are pleased to inform you of the success of your 2013 Early Achievers Outreach Partnership grant application. We have approved the review committee's recommendation to award the Pierce County Library System, Summit Branch Library's project \$500.00 in Library Services and Technology Act funds. As a sub-grantee, a grant agreement contract will be sent to you for review and signature by May 17, 2013.

The Office of Secretary of State, Washington State Library, is funding this grant on a reimbursement basis upon receipt of claim forms with supporting evidence of expenditures made or materials and equipment received. Please note: costs incurred before the execution date of the contract are not reimbursable. The contract period for this project will be from the date of contract execution through Monday, December 16, 2013.

Again, congratulations on your successful application. If you have any questions, please contact Martha Shinners, Youth Services Consultant, 360.570.5567, martha.shinners@sos.wa.gov.

Sincerely.

Secretary of State

RAND SIMMONS State Librarian

M. Ruden for R. Simmons



May 6, 2013

Neel Parikh, Executive Director Pierce County Library System 3005 112th St E Tacoma, WA 98446

Dear Ms. Parikh:

We are pleased to inform you of the success of your 2013 Early Achievers Outreach Partnership grant application. We have approved the review committee's recommendation to award the Pierce County Library System, Gig Harbor and Eatonville's project \$1,000.00 in Library Services and Technology Act funds. As a sub-grantee, a grant agreement contract will be sent to you for review and signature by May 17, 2013.

The Office of Secretary of State, Washington State Library, is funding this grant on a reimbursement basis upon receipt of claim forms with supporting evidence of expenditures made or materials and equipment received. *Please note: costs incurred before the execution date of the contract are not reimbursable.* The contract period for this project will be from the date of contract execution through Monday, December 16, 2013.

Again, congratulations on your successful application. If you have any questions, please contact Martha Shinners, Youth Services Consultant, 360.570.5567, martha.shinners@sos.wa.gov.

Sincerely,

Secretary of State

RAND SIMMONS State Librarian

Manlys Rudsen for Rand Sumos



May 6, 2013

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Sincerely,

Secretary of State

RAND SIMMONS State Librarian

M. Rudsen for R. Summons



May 6, 2013

Neel Parikh, Executive Director Pierce County Library System 3005 112th St E Tacoma, WA 98446

Dear Ms. Parikh:

We are pleased to inform you of the success of your 2013 Early Achievers Outreach Partnership grant application. We have approved the review committee's recommendation to award the Pierce County Library System's project \$500.00 in Library Services and Technology Act funds. As a sub-grantee, a grant agreement contract will be sent to you for review and signature by May 17, 2013.

The Office of Secretary of State, Washington State Library, is funding this grant on a reimbursement basis upon receipt of claim forms with supporting evidence of expenditures made or materials and equipment received. *Please note: costs incurred before the execution date of the contract are not reimbursable.* The contract period for this project will be from the date of contract execution through Monday, December 16, 2013.

Again, congratulations on your successful application. If you have any questions, please contact Martha Shinners, Youth Services Consultant, 360.570.5567, martha.shinners@sos.wa.gov.

Sincerely,

KIM WYMAN Secretary of State RAND SIMMONS State Librarian

Manlys Rudsen for Rand Summons



May 6, 2013

Neel Parikh, Executive Director Pierce County Library System 3005 112th St E Tacoma, WA 98446

Dear Ms. Parikh:

We are pleased to inform you of the success of your 2013 Early Achievers Outreach Partnership grant application. We have approved the review committee's recommendation to award the Pierce County Library System, Bonney Lake Branch Library's project \$500.00 in Library Services and Technology Act funds. As a sub-grantee, a grant agreement contract will be sent to you for review and signature by May 17, 2013.

The Office of Secretary of State, Washington State Library, is funding this grant on a reimbursement basis upon receipt of claim forms with supporting evidence of expenditures made or materials and equipment received. *Please note: costs incurred before the execution date of the contract are not reimbursable.* The contract period for this project will be from the date of contract execution through Monday, December 16, 2013.

Again, congratulations on your successful application. If you have any questions, please contact Martha Shinners, Youth Services Consultant, 360.570.5567, martha.shinners@sos.wa.gov.

Sincerely,

Secretary of State

RAND SIMMONS State Librarian

M. Rudren fon R. Summons



May 15, 2013

David J. Winters Vice President/Business Banking Manager Wells Fargo 1201 Pacific Avenue, 3rd Floor Tacoma, WA 98402

Dear David,

We have exciting news! On May 8th, in a White House ceremony in the East Room, First Lady Michelle Obama along with Institute of Museum and Library Services (IMLS) Director Susan Hildreth presented the 2013 National Medal for Museum and Library Service to Pierce County Library System. The nation's highest honor conferred on museums and libraries for service to the community, the National Medal celebrates institutions that make a difference for individuals, families, and communities. Pierce County Library System is the first library to win this award in Washington State. We wouldn't have received this honor without you.

Neel Parikh, executive director, and community member Jo Cruz accepted the National Medal. Jo took her young children on frequent trips to the library. Picture book browsing and story time has evolved to sophisticated research, as her son prepares to graduate high school this spring. Jo's parenting experience showed that a foundation in literacy greatly impacts children in preparation for their future.

Now, as a child care professional, Jo is committed to supporting this idea and plans early literacy activities for the children in her care. The library is a major resource for Jo – providing idea kits, materials, and even hosting block parties and group meetings for child care professionals. "Families, child care professionals, and our Pierce County Library System are team players in this community. It is reassuring to know that the success of our children is supported by passionate people concerned about the future of our little ones," said Jo.

There were 200 applicants for this year's award, 15 library finalists and five library recipients. Being regarded as one of the best libraries nationwide is an incredible honor for us all! Wells Fargo's support has been integral to helping our libraries maintain an innovative edge, reach underserved populations in our community and offer resources and important literacy programs.

Thank you for partnering with us to make our Pierce County Libraries great.

Sincerely,

Julie Kramer

Development Associate

Pierce County Library Foundation



April 25, 2013

Dear Neel,

You may have heard that Pierce County Library System was recently honored with one of the most prestigious awards for libraries in the United States. It was one of five libraries and five museums to win the National Merit Award from the Institute of Museums and Libraries and the first library in Washington State.

As a donor, you know that Pierce County Library System is an indispensable asset and a gem in our community. Now you know that it is regarded as one of the best libraries nationwide.

I'm extremely proud that your gifts to the Pierce County Library Foundation are integral to helping our libraries maintain an innovative edge, reach underserved populations in our community and offer resources and important literacy programs that make our Pierce County Libraries great.

Congratulations to Pierce County Library System and thank you for so generously supporting our libraries through the Pierce County Library Foundation.

Michael Gordon, President

Muhoud

Pierce County Library Foundation

Encl.

3005 1.12th St E → Tacoma, WA 98446-2215 ♦ 253 548-3541 ♦ piercecountlylibrary.org/donate



Pierce County Library Foundation Board of Directors Regular Meeting April 23, 2013

President Michael Gordon called to order the regular meeting of the Pierce County Library Foundation Board of Directors on Tuesday, April 23, 2013 at 7:37a.m. at the Processing and Administration Center.

Attendance 47% Present: Caireen Gordon, Michael Gordon, Jack Conway, Joan Cooley, Janice Ludwig, Jill Purdy, Molly Stuen, Stacy Topping, Mary Ann Woodruff. Excused: Cyndi Chaney, Larry Faulk, Kari Kennard, Lisa Korsmo, Jane O'Neal, Adam Small, Curtis Thiel, Doug Whitton, Shelia Winston.

Staff Members: Julie Kramer, Development Associate; Neel Parikh, Pierce County Library Executive Director; Georgia Lomax, Deputy Director; Sally Porter Smith, Customer Experience Director; Judy Nelson, Youth Services Director; Susan Anderson-Newham, Early Learning Supervisor.

Approval of Minutes: Molly Stuen moved and Mary Ann Woodruff seconded the motion to approve the minutes from the meeting of March 26, 2013. The minutes were unanimously approved by an email quorum vote.

Financials: Michael Gordon informed the board that \$10,000 received from KeyBank for Pierce County READS is reflected on the financial statement and \$4,500 more has been added to the Summer Reading Sponsor total.

Janice Ludwig moved and Mary Ann Woodruff seconded a motion to approve the March 2013 financial statements. The motion was unanimously approved by an email quorum vote.

Development Report: Julie Kramer mentioned that the Carl Bloom mailing will be sent out soon and should increase the new donor number on the report and the spring mailing to current donors is being sent out in April. In June there will be an end of fiscal year donor mailing. Macy's became a \$2,500 level Summer Reading sponsor which brings our total to \$25,000. The Paul Allen Family Foundation is interested in the Science-To-Go backpack program. We should know in July if they will award \$175,000 to this program. Lucky Seven Foundation is coming to a block play party at the Parkland Spanaway branch. We should hear from the Greater Tacoma Community Foundation about a \$10,000 grant for the block play program soon. A total of five Washington State Library grants have been approved.

Block Play Education: Judy Nelson and Susan Anderson-Newham presented the block play project. Judy passed around the charter concerning the program. The library is a perfect place for the block play learning program. The Foundation has funded seven library locations offering block play. There are six stages of block play (all research tested/based). The library works with ECAP (state version of Head Start) and federal Head Start program assessments which target need-based children. It is designed to improve science, technology, engineering and math skills. It can also improve language skills. Children are measured three times a year to track progression.

Pierce County READs Reception: Caireen Gordon let everyone know that Pacific Grill is catering the reception and asked that everyone sign up for a specific task at the event.

Online Survey of Giving Priorities: Jill Purdy talked about the email survey that will ask donors/potential donors what they consider funding priorities for the Foundation. People will be encouraged to take part in the survey via social media, a postcard mailing, and handouts at Pierce County READS. A winner will be selected to receive a free dinner at the Melting Pot.

Minding the Gap: Julie Kramer asked the board to share what they feel should be the priorities for the Foundation. The discussion points were:

- Early Learning and seniors were mentioned as priorities.
 - o These programs are central to the mission of the libraries.
 - o Prioritizing who we go to first young people are more important.
 - Seniors we can't serve them online.
 - What does the library do that targets this population?
 - o Helping people who don't have a voice is important and relevant to the work that the Library is doing now. This relates to both children and seniors.
 - O Concerned about the small number of seniors served and the library not serving group homes. One-on-one contact key.
 - Can we expand with more funding?
- Reading and Materials collection a concern.
 - o Should funds be distributed to cover the \$\$ deficit?
- Communicating with Donors
 - o Point to inclusiveness this is what the libraries are all about.
 - o We need to make it real (what we support) and be able to measure the impact.
 - o Need more publicity no one knows what we are doing.
 - Need information on capacity what could we could do with \$x. For example, what a set of blocks does -financial analysis and how many served impact.
 - Make it tangible link it to outcomes. At the Humane Society a person can give \$50 and they get X.
- Board members requested more program information.
 - o Expressed a need for inspiration.
 - More in-depth information from program managers. Maybe do 30-minutes on each program at the next meeting.

Library Director's Report: Neel Parikh, Executive Director, announced that Pierce County Library is a winner of the National Medal from the Institute of Museum and Library services: the first library in Washington State. Neel and a citizen who has been affected by the library, Joelyn Cruz, a child care provider using library programs and resources to promote early literacy, will be going to the White House to accept the medal from Michelle Obama. Six programs were featured in the application: early learning, Job+Business center, effort with Joint Base Lewis-McChord, diverse community program, senior outreach and the Fife library opening. The library is filming information about each of the programs.

The meeting adjourned at 9:07 a.m.

The next regular board meeting is scheduled for Tuesday, May 28, at 7:30 a.m.

UNFINISHED BUSINESS





DATE: June 2, 2013

TO: Chair Linda Ishem and members of the Board of Trustees

FROM: Georgia Lomax, Deputy Director

RE: Conflict of Interest – Board of Trustee and Executive-Level Director

Per your discussion at the May meeting, we have clarified the section related to de minimius gifts or honorarium, and provided for a simple reporting mechanism.

Attached is a revised draft of the policy with changes tracked. The changes clarify how to report a potential conflict of interest, as well how to report receipt of a de minimus gift or honorarium (an item that is provided only to the individual, such as purchase of a meal, or a gift card as thanks for serving on a panel). It adds that de minimus items that are not gifts or honorarium ("conference swag" that is available to anyone) need not be reported.

In addition, we have expanded the scope of the police from just the Executive Director and Deputy Director to include all Administrative Team-level Directors.

During the meeting we ask that you review the new draft and consider its approval. Cliff will be available to answer any questions, as I will not be in attendance for the June meeting.

Draft 20130520

Board Policy

Conflict of Interest -- Board of Trustee and Executive Administrative-Level Director

Policy Statement

No Trustee or <u>executive</u>administrative-level Director may engage in activity which is incompatible with the proper discharge of official duties or which may impact independence of judgment or action of such official duties.

Purpose

It is in the best interest of the Library to avoid the reality or appearance of improper influence, favoritism, and conflicts of interest. The Library establishes this policy to ensure that matters arising from family or personal relationships do not impair an employee or member of the Board of Trustee's judgment in acting in the best interest of the Library, and in the management of employees, and in their fiduciary responsibilities.

Definitions

Conflict of Interest: Any action that, in the opinion of the Library, might interfere with, or appear to interfere with, the independent exercise of judgment or performance of work duties, employee judgment or present the potential of undue influence upon actions by the employee or Trustee. Situations that may appear to be a conflict of interest include, but are not limited to:

- 1. Where one employee would have direct or indirect authority or practical power to supervise, schedule, appoint, remove, promote or discipline the other;
- 2. Where one employee would be responsible for auditing or reviewing the work of another:
- 3. Where the employees would be scheduled to work together without a third employee present;
- 4. Where circumstances exist which would place the employees in a situation of actual or reasonable foreseeable conflict between the Library's interest and their own;
- 5. Where the absence by both parties at the same time would create a hardship for the Library;
- 6. Where, in order to avoid the reality or appearance of improper influence or favor, or to protect its confidentiality, the Library must limit the employment of close relatives of policy level officers of vendors, competitors, regulatory agencies, or others with whom the employer deals.
- 7. Where an employee's or trustee's actions or decisions would have a financial impact upon the employee or Trustee or their relative or significant other or a legal entity in

- which the Trustee, employee or their relative or significant other has a significant ownership interest..
- 8. Where an employee or trustee would be in a position to access confidential information regarding a relative or significant other.

De minimus gift or honorarium: Shall be items with a value of \$100.00 or less, provided that the recipient reports receipt of the gift or honorarium per this policy. De minimus items shall also include conference swag, pens, handouts, hosted receptions, samples and such items, provided that the items are equally available to all conference participants and are not exclusively for attendees from the Pierce County Library System. De minimus items shall also include any raffle prize awards or similar rewards which are equally available to all conference participants electing to participate in the raffle or award program. These items are referred to as "conference swag" and need not be reported.

<u>Executive</u>Administrative-level Director: Executive Director of the Library System, or Deputy Director, or member of the Library's Administrative Team.

Legal Entities as Relative or Significant Other: If a Library employee, Trustee or a relative or significant other of such employee or Trustee has a significant ownership interest, as determined by the Library, in any company doing business with the Library or is employed by any company doing business with the Library in the capacity of an officer, director, account executive, sales representative or any other individual with authority to price, manage or influence business affairs related to such company's dealings with the Library, the conflict of interest will be regarded as if such company were a natural person and the conflict were as Relative or significant other of the Library employee or Library Trustee.

Relative or significant other: Family member or close relative such as a spouse, domestic partner, parent, child, sibling, "step" or "in-law", grandparent, grandchild, guardian; and like relative of an employee's spouse and any persons in a romantic or sexual relationship; or any other person residing with or legally dependent upon a Pierce County Library System employee or member of the Library Board of Trustees.

Trustee: An individual appointed by the Pierce County Executive to serve as a member of the Pierce County Library System Board of Trustees.

Policy

No Trustee or executive administrative-level Director may use his or her position to obtain financial or other gain for their own benefit, or to benefit a relative or significant other, or any entity in which the Trustee, employee or their relative or significant other has a significant ownership interest.

No Trustee or <u>executive</u>administrative-level Director shall accept or receive, directly or indirectly, any money, anything of value, or any promise for future benefit, from any person or

entity that does business with the Library. This policy does not apply to gifts or honorariums which are de minimus or have a value of \$100 or less, provided that the receipt of such gift or honorarium is promptly reported. The report of a de minimus gift or honorarium should be made to the Library's Staff Experience Director in writing or by e-mail and should contain "de minimus gift or honorarium report" in the subject line.

Obligation to promptly report Conflict of Interest or Receipt of Gift or Honorarium that is not de minimus.

If any Trustee or executive administrative-level Director perceives a possible conflict of interest position for any other Trustee or executive-level Director, the possible conflict shall immediately be brought to the attention of the Board of Trustees.

A Trustee or executiveadministrative-level Director who recognizes an actual or potential conflict of interest or receives a <u>non-</u>de minimus gift or honorarium must promptly disclose to the Board of Trustees and the Executive Director any financial or personal beneficial interest, direct or indirect, and abstain voluntarily from discussion, voting, or decision-making on any issue that raises such conflict of interest. The report of a non-de minimus gift or honorarium or conflict of interest should be made to the Executive Director and the chair of the Board of Trustees in writing or by e-mail and should contain "Potential Conflict of Interest Report or Report of non-de minimus gift or honorarium" in the subject line.

If any Trustee or executive level Director perceives a possible conflict of interest position for any other Trustee or executive level Director, the possible conflict shall immediately be brought to the attention of the Board of Trustees.

Remedies

The Board as a whole shall determine whether the issue represents a conflict of interest, and issue a course of action mitigating such conflict of interest, including any action related to the failure to promptly report a potential conflict of interest.

Library Responsibilities

The Executive Director shall define, stipulate, make available, and enforce administrative policies that address conflict of interest for all its employees. Such policies shall be developed in accordance with Washington State law.

Adopted by the Board of Trustees of the Pierce County Rural Library District October 17, 2007. Revised XXXXXX

Related Policies

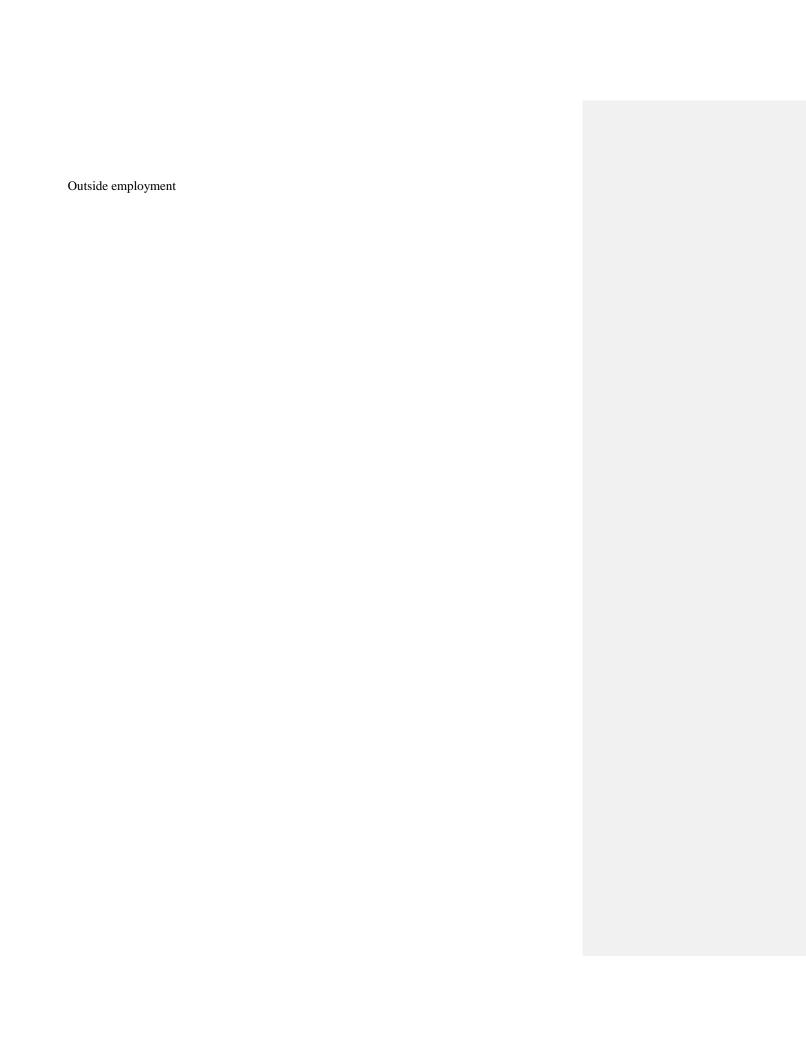
Conflict of Interest – Employment (Nepotism)

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Conflict of Interest -- Board of Trustee and Administrative-Level Director

Policy Statement

No Trustee or administrative-level Director may engage in activity which is incompatible with the proper discharge of official duties or which may impact independence of judgment or action of such official duties.

Purpose

It is in the best interest of the Library to avoid the reality or appearance of improper influence, favoritism, and conflicts of interest. The Library establishes this policy to ensure that matters arising from family or personal relationships do not impair an employee or member of the Board of Trustee's judgment in acting in the best interest of the Library, and in the management of employees, and in their fiduciary responsibilities.

Definitions

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- 2. Where one employee would be responsible for auditing or reviewing the work of another;
- 3. Where the employees would be scheduled to work together without a third employee present;
- 4. Where circumstances exist which would place the employees in a situation of actual or reasonable foreseeable conflict between the Library's interest and their own;
- 5. Where the absence by both parties at the same time would create a hardship for the Library;
- 6. Where, in order to avoid the reality or appearance of improper influence or favor, or to protect its confidentiality, the Library must limit the employment of close relatives of policy level officers of vendors, competitors, regulatory agencies, or others with whom the employer deals.
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Adopted by the Board of Trustees of the Pierce County Rural Library District October 17, 2007. Revised XXXXXXRelated Policies

Conflict of Interest – Employment (Nepotism)Outside employment





Date: May 31, 2013

To: Chair Linda Ishem and members of the Board of Trustees

From: Georgia Lomax, Deputy Director

Subject: Intellectual Freedom series

The Library profession views "intellectual freedom" as a core responsibility. There are many aspects to this, but it often is summarized as the freedom of an individual to have access to information they seek, to hold and express an opinion or an idea, and the privacy to explore ideas without fear. Underpinning it all is the belief that a democracy requires an informed public where all have access to knowledge and information so they can make their own decision.

During the April 2013 Board meeting, Candace Morgan, a former librarian who has held many leadership roles locally and nationally in Intellectual Freedom organizations, gave you an overview of the role of libraries in Intellectual Freedom and its basis in the US and Washington State constitutions and judicial decisions.

Building on that foundation, over the next months, staff will connect that broad overview with what it means in the day-to-day work of libraries in general, and how it is applied at the Pierce County Library. Our goal is to provide you with a general working knowledge of Intellectual Freedom and libraries, and an understanding of what this means for the customers and communities served by PCLS. It is also time to begin a review of key intellectual freedom policies and we hope this will provide a refresher or, for new Trustees, an introduction, that will prepare you to review and discuss. Your discussion at meetings this summer will allow staff to incorporate your views into draft revisions of policies for your review.

JUNE BOARD MEETING

Intellectual Freedom: Library materials and the freedom to read/view/access

Objectives: Trustees will understand the customer's experience when they are concerned about materials provided by PCLS, as well as how staff helps concerned customers.

JULY BOARD MEETING

Intellectual Freedom: Children's Internet Protection Act and filtering

Objectives: Trustees will understand CIPA, the ways public libraries respond to it and how that affects services offered, and filtering software.

AUGUST BOARD MEETING

Intellectual Freedom: PCLS practices

Objectives: Trustees will understand how intellectual freedom is applied on a day-to-day basis, and how PCLS currently filters and complies with CIPA.

SEPTEMBER BOARD MEETING

PCLS Intellectual Freedom policy review

Objectives: Intellectual Freedom policies are revised and updated and reflect PCLS philosophy and response to today's issues and customer expectations.

If you have specific topics or questions you would like us to be sure to provide information on, let us know and we will incorporate it into the presentations.





Date: June 3, 2013

To: Chair Linda Ishem and members of the Board of Trustees

From: Lisa Bitney, Reading & Materials Director

Subject: Library materials and the freedom to read/view/access

The American Library Association describes Intellectual Freedom as the right to seek, receive, hold, and disseminate information from all points of view without restriction. "It provides for free access to all expressions of ideas through which any and all sides of a question, cause, or movement may be explored"

We strive to have a wide range of materials available to the citizens of Pierce County so they can explore the topics that interest them. However, what is acceptable to one person may not be acceptable to another. We acknowledge that people have their own opinions and may often want to talk about their thoughts in relation to specific materials. Through a combination of training and an informational packet, staff is better prepared to facilitate these conversations at the branches.

During the Board meeting, Selection Librarian Kati Irons and I will share with you how staff prepare and help customers who have questions or concerns about materials provided by PCLS.

Selection of Library Materials

To serve all of the people within the Pierce County Library District's service area, materials in the library collection will be selected in accordance with the Library District's <u>Mission Statement</u>:

To bring the world of information and imagination to all people of the county.

The Board of Trustees of the Pierce County Library District recognizes that the highest potential of American democracy can only be realized when a full range of ideas is accessible to the people as embodied in the <u>First Amendment</u> of the United States Constitution which protects the free expression of ideas.

The Pierce County Library System's collection, protected by the First Amendment and Article I of the Washington State Constitution, is a marketplace of ideas which are contained in varied and divergent materials.

Forms of expression that are unprotected by the First Amendment will not knowingly be included in the collection.

A. Selection Policy

1. The library collection will be selected and maintained to provide material which will enable each individual to acquire or to adapt the skills and knowledge necessary to participate in self-government, be productive, elevate his or her economic stature, enhance his or her humanity and contribute to his or her enjoyment of life according to the full exercise of free choice.

In pursuit of this goal, the Library's collection will include as wide a selection as possible, and subjects will be covered in sufficient depth to meet anticipated and expressed needs.

The collection will be impartial and will seek the greatest possible balanceby including, as available, diverse and opposing points of view on issues of public interest.

Factors to be considered in adding specific materials to the Library's collection shall include: present collection composition, collection development objectives, interest, demand, timeliness, audience, significance of subject, diversity of viewpoint, and effective expression. No materials shall be excluded because of the race, nationality, religion, political or social view of the author.

The Library welcomes public suggestion of items and subjects not included in the Library's collection.

2. The Board of Trustees recognizes that full information about issues of publicn concern requires access to information sources which embody, represent andillustrate these concerns.

The Board believes that library use is an individual, private matter. While individuals are free to select or reject materials for themselves, they cannot restrict the freedom of others to read, view or inquire. Parents have the primary responsibility to guide and direct the library use of their own minor child. The Library does not serve in loco parentis (in the place of parents).

Individual items which in and of themselves may be controversial or offensive to some may appropriately be selected if their inclusion in the collection will contribute to the balance and effectiveness of the Library's collection as a whole.

- 3. Selection is and shall be vested in the Director of the Pierce County Library District and, under her direction, in such members of the staff who are qualified by reason of education and training.
- 4. The Board of Trustees recognizes the right of individuals to questionsuitability of materials in the library collection. The Library will give serious consideration to each patron's opinion.

B. Withdrawal Policy

The Board of Trustees recognizes that withdrawing materials from the collection is as important a part of the maintenance of the Library's collection as the initial selection.

Therefore, the withdrawal policy of the Library shall include the same factors as the selection policy.

This paragraph is not intended to sanction removal of library materials based upon any controversy surrounding the material.

Adopted by the Pierce County Rural Library District Board of Trustees on November 11, 1992. Mission Statement revised April 11, 1996 with the adoption of the Long Range Plan. Revised 13, 2008.



Q & A about Intellectual Freedom

What is Intellectual Freedom?

Intellectual freedom is the right f every individual to both seek and receive information from all points of view without restriction. It provides for free access to all expressions of ideas through which any and all sides of a question, cause or movement may be explored.

Why is Intellectual Freedom Important?

Intellectual freedom is the basis for our democratic system. We expect our people to be self-governors. But to do so responsibly, our citizenry must be well- informed. Libraries provide the ideas and information, in a variety of formats, to allow people to inform themselves.

What is Censorship?

Censorship is the suppression of ideas and information that certain persons—individuals, groups or government officials—find objectionable or dangerous. It is no more complicated than someone saying, "Don't let anyone read this book, or buy that magazine, or view that film, because I object to it!" Censors try to use the power of the state to impose their view of what is truthful and appropriate, or offensive and objectionable, on everyone else. Censors pressure public institutions, like libraries, to suppress and remove from public access information they judge inappropriate or dangerous, so that no one else has the chance to read or view the material and make up their own minds about it. The censor wants to prejudge materials for everyone.

Who Attempts Censorship?

In most instances, a censor is a sincerely concerned individual who believes that censorship can improve society, protect children, and restore what the censor sees as lost moral values. But under the First Amendment to the United States Constitution, each of us has the right to read, view, listen to, and disseminate constitutionally protected ideas, even if a censor finds those ideas offensive.

What About Protecting Children From Pornography?

The primary responsibility for rearing children rests with parents. If parents want to keep certain ideas or forms of expression away from their children, they must assume the responsibility for shielding those children. Governmental institutions cannot be expected to usurp or interfere with parental obligations and responsibilities when it comes to deciding what a child may read or view.

Who decides how a movie should be rated?

Many, but not all, films in the Library displayMPAA ratings. These ratings are a voluntary system developed by the Motion Picture Association of American, a private non-profit organization of studios, filmmakers and movie theaters. Music ratings are similarly applied by the Recording Industry Association of America. These ratings are designed to offer advance information about movies to help parents decide what they want their children to see. The voluntary nature of the rating system is of key importance. Filmmakers submit their films voluntarily. Movie theaters post the ratings voluntarily. Ratings do not have any legal weight or authority.

What about R-rated movies?

When movie theatres and rental stores block a minor's access to R-rated films, they are acting as private businesses voluntarily choosing to limit access to their customers. As an organization supported by tax dollars, the Library cannot enforce the rating system of a private organization. It is a violation of Federal and State law. In fact, the MPAA has sued library systems and communities that have attempted to enforce ratings as if they were law. When a person of any age registers for a library card, they are entitled to use that card to access any item in the Library collection.

Text adapted from the American Library Association (www.ala.org)





Comment on Library Materials

	Date
Name	
	Phone
	Zip
	rovides materials based on interests of people in the community and diversity he Library's Policy for the Selection of Materials.
Item you are commenting on:	 ☐ Book ☐ Movie ☐ Music CD ☐ Magazine or Newspaper ☐ Recorded Book ☐ Database
Title (please include as much inf	formation as possible, including author or artist)
Describe your thoughts on the m	aterial (please be specific, list page numbers or sections)
	ou read, hear or see?
If you answered None, please ex	plain how you became aware of this material.
Have you read, seen or heard any	y editorial reviews of this material?
Do you have suggestions for other	er materials to be included in the Library to provide other viewpoints?
Additional comments:	

Thank you for taking the time to express your opinion. Library staff members review all comment forms. Your comments on this form are public record.

Please return completed form to the library.

FOR PIERCE COUNTY LIBRARY SYSTEM STAFF USE

Name of staff member receiv	ring form	
Date	Branch	
Has customer received a cop ☐ Yes ☐ No	y of the Pierce County Library System Materi	als Selection Policy?
Details of staff/customer excl	hange	
To be completed by the mana	aging librarian:	
Have you spoken to the custo	omer?	
Details of librarian/customer	exchange:	
Resolved? Yes No		
Suggested follow-up		

Please submit completed form to the Executive Director's Office.

NEW BUSINESS





Date: June 2, 2013

To: Chair Linda Ishem and members of the Board of Trustees

From: Jennifer Patterson, Customer Experience Manager

Subject: Paul Allen Grant and Teen Summer Challenge update

For the second year, the Teen Summer Challenge will be launched as the teen component of the Summer Reading Program. The Teen Summer Challenge is an online program for teens in which they are awarded with points, badges and prizes for spending time reading and participating in various activity challenges. This program was well-received last year with more teens than previous years participating in the Summer Reading Program.

The Library Foundation has received a \$150,000 grant from the Paul G. Allen Family Foundation to further develop the concept of gamification started with the Teen Summer Challenge. The grant funds provide an opportunity to experiment in reaching online users and engaging readers in an online community of readers and learners. The funds will be used to create an online interactive platform that highlights library resources and services to customers who will be engaged and rewarded for participating in a variety of activities. The focus during the grant period will be on adult readers, and the Teen Summer Challenge will be developed using the new platform in 2014.

The concept of the adult-focused program will be to offer customers a fun way to explore library services and allow them to customize their reading experience. Customers will be rewarded for reading, using library services, and for discovering ways to take reading beyond the pages of the book. Exploring topics like books, food, DIY (Do-it-yourself), and local community information and resources, participants will be guided through tasks and learning opportunities and awarded with points, badges, and prizes.

The Library utilized a consultant, Hemispheres, to conduct two focus groups of library and non-library users on May 29th to gather feedback and ideas about what would appeal to them in such a program. The information gathered from these focus groups will be used to help inform the development of the content for this project. The Adult Services Librarians are leading the development of the content for the program and have begun to gather information, books and resources that will be highlighted. A Request for Proposals will be posted on June 4th to gather proposals from firms interested in providing game development and graphic design services for the project. The Library expects to have a soft launch to staff and conduct user experience testing in the fall, and launch the program to the public in early 2014. The grant period runs through December, 2014 with a final report due to the Paul G. Allen Family Foundation in December of 2014.

Interactive Discovery Platform Team Members: Jennifer Patterson, David Durante, Jaime Prothro





Date: June 3, 2013

To: Chair Linda Ishem and members of the Board of Trustees

From: Lisa Bitney, Reading & Materials Director

Subject: Improved Inter Library Loan Service

Improved Inter Library Loan (ILL) service is coming soon. On June 30, we will migrate our ILL service to Polaris. With this migration customers will now have:

- Ability to place an ILL request from any computer. Currently they are restricted to those within a branch.
- Access to the service 24/7.
- Immediate request information on their patron account.

After reviewing our ILL usage, we will also be implementing some workflow efficiencies and budget reductions:

- Customers will be allowed three active ILL requests at a time thereby allowing customers to get materials quickly and staff to efficiently manage that workflow.
- Additional costs beyond our basic service will now be passed along to the customer after staff ascertains that the customer does indeed want the item with the charge attached. Last year the library covered \$7,200.00 in additional costs.

Here is an ILL usage chart for 2012:

2012 ILL Statistics

Total ILL Requests in 2012: 13,839
Unique ILL Users in 2012: 4,101

Breakdown of 2012 Requests

		# of
Number of Requests	# of Users	Requests
Five or Less	3,633	6,049
Six to Ten	255	1,876
11 to 15	82	1,040
More than 15	131	4,874



Date: May 7, 2013

To: Linda Ishem and members of the Board of Trustees

From: Mary Getchell, Marketing & Community Relations Director

Subject: Inter-Library Loan Public Communications Strategy

Pierce County Library System is making changes to its Inter-Library Loan (ILL) service, starting June 30, 2013. If a library does not have a particular book, which based upon its customers' typical interests would not check out very often or is a rather rare book; the library may borrow the book from another library system, as an inter-library loan.

The attached communications strategy outlines the Library's primary focus to communicate directly with individuals who have used the service in recent years. In general, few people use the ILL service; however, those that do are power users. Last year 131 people checked out 15 or more books each, for a total of 4,874 items, using the ILL service. While, 3,633 people checked out five or fewer books each, for a total of 6,049 items, through ILL. The Library will also broadly communicate information on its website, in particular, for new and future customers of the service.

The goals of the communications strategy include:

- 1. Clear, concise direct communications to current and recent Pierce County Library customers of the ILL service.
- 2. Comprehensive, consistent communications with current and future customers.

The primary change to the ILL service involves making it available online, so customers may access the service on their own from any place at any time. The changes to the service will make it easier to use/more accessible and save the Library System money.

Reading & Materials Department staff is coordinating communications and training directly with Customer Experience Department staff.

Inter-Library Loan Public Communications Strategy May 7, 2013

Issue

Pierce County Library System is making changes to its Inter-Library Loan (ILL) service. It is important to communicate these changes to people currently using the service and ensure consistent communications with future customers of this service.

Goals

- 1. Clear, concise direct communications to current and recent Pierce County Library customers of the ILL service.
- 2. Comprehensive, consistent communications with current and future customers.

Target Audiences

- ILL Customers
- Pierce County Library Customers
- Board of Trustees

Note: Reading & Materials Department is coordinating communications and training directly with staff.

Messages

- 1. Inter-Library Loans is a service available in most public libraries. It extends a customer's options.
 - If a library does not have a particular book it may purchase it and include it for all customers to check out.
 - If a library does not have a particular book, which based upon its customers' typical interests would not check out very often or is a rather rare book; the library may borrow the book from another library system, as an inter-library loan.
 - Sometimes those loans are free and sometimes Pierce County Library pays the other library for the service.

- 2. Pierce County Library is making its ILL service easier to use.
 - A new feature in the Library's online catalog now will let customers search from
 outside a Pierce County Library building and manage their own accounts for items
 they may want from another library system. Previously people who wanted a book
 from a library system outside of Pierce County Library would need to make that
 request on a computer inside a library building or ask a staff person to fulfill the
 request.
 - This will make the service available 24/7 from anywhere.
 - The Library will limit customers to three active ILL requests at a time to better manage staff work flow. Previously the requests were unlimited.
- 3. Pierce County Library will save money with its ILL service.
 - Customers who request ILL books now will pay for any charges/fees from other libraries. Previously, the Library paid for those costs.
 - In 2012 the Library paid \$7,200.00 in fees from other libraries.
- 4. Pierce County Library System borrows more books than it loans. In 2012:
 - Pierce County Library borrowed (Incoming) 12,541 books from other libraries.
 - It loaned (Outgoing) 5,272 books to other libraries.
- 5. In general, few people use the ILL service. Those that do are power users. In 2012:

Number of books	Number of customers	Number of requests	
Five or fewer	3,633	6,049	
Six to Ten	255	1,876	
11 to 15	82	1,040	
More than 15	131	4,874	

Communications Activities and Tools

Update web pages, using messages from this strategy	Kit	By June 13
Email customers who have used service in past two years	Mary	By June 13
Postcard to non-email customers who have used service in past two years	Mary	By June 13
Talking points are the messages in this strategy	Mary	By May 7

M E M O



Date: June 2, 2013

To: Chair Linda Ishem and Members of the Board of Trustees

From: Clifford Jo, Finance & Business Director

Subject: 2012 Capital Improvement Projects

Attached is a chart that shows the 2012 capital improvement projects conducted. Note that the total paid for capital projects came in less than the 2012 the mid-year budget. Specific project results are mixed compared to their budgets.

Several large projects' costs budgeted in 2012—Vend-to-Print in particular—have or will have incurred in 2013. We will present an updated capital improvement plan and budget next month, as part of the mid-year process.

2012 CAPITAL PROJECTS - ACTUALS -

	1	2012		1
	Original Budget	Mid-Year Budget	Actuals	
Beginning Fund Balance (estimated)	3,855,066	3,855,066	3,944,415.00	
		, ,		
REVENUES				
General Fund Transfer	800,843	814,563	814,563.00	
Total of all other revenues			498,548.00	_
Total Inflows	800,843	814,563	1,313,111.00	
Total Funding Available	4,655,909	4,669,629	5,257,526.00	
PROJECTS				
Commitments				
UP 5,000 sq feet expansion (10-year contractual)	120,000	120,000	120,000.00	Payments began 2012
CARRY FORWARD COSTS		609,000	370,411.77	
UP	-	9,000	22,635.61	.l Residual costs (e.g., LEED) & replacement Early Learning Piece
Fife	-	600,000	347,776.16	
Direct Customer/Branch Services Projects				
Branch workflow and service efficiencies	289,700	374,900	404,830.19	Some projects required considerably more work (e.g., SH)
Key Center project	70,000	250,000	105,087.88	Balance of costs paid in 2013
Media Security	30,000	30,000		
Customer Printing Enhancement & Cost Recovery	152,000	152,000	103,711.50	·
Contact Center Service	100,000	-	-	Postponed to analyze in 2013 and implement in 2014
Indirect Customer Support Service Projects		<u> </u>		
Collection Services workflow efficiencies	100,000	70,000	60,946.46	Under budget
Major Maintenance				
HVAC replacements (PAC, SUM)	537,600	214,000	230,029.38	
PAC	367,600	10,000	4,100.00	Moved to 2013 but will study the scope in 2012
SUM	170,000	204,000	225,929.38	Lowest bid was above engineering estimate; additional repairs requi
Roof replacements (EAT, SUM)	289,400	161,660	271,845.96	
EAT	33,400	36,660	35,205.66	- Final costs came in less than mid-year
SUM	256,000	125,000	236,640.30	Under budget. City of Sumner reimbursement us 50% = \$118,320
Interior painting	19,000	19,000	10,904.99	
SUM	19,000	19,000	10,904.99	-
Carpet replacements		-		
KC	-	-	-	Part of 2012 KC project
Rekey IT Network closets in branches		38,000	28,586.08	Sonitrol security to IT network closets in the branches
Sonitrol HVAC security systems		16,000	17,539.25	Prevents theft of copper coils in HVACs
Vehicles				
Bookmobile contingency for major repairs	35,000	35,000	1,422.20	Includes Bluebird repairs
Delivery van replacements	68,000	68,000	60,197.59	Came in under budget
Equipment and Technology				
Customer Internet Experience Enhancements	110,000	-	-	Project completed without cost
Copier Replacement			120,868.12	Board approved on August 8, 2012 at budget of \$143,000
Network Equipment Upgrades			70,887.44	Board approved on August 8, 2012 at budget of \$80,000
Total Capital Project Budget	1,920,700	2,157,560	1,977,268.81	
Contingency Needs	75,000	65,000	22,110.69	Contingency budgeted at 3% of CIP budget, minimum \$25,000
LWD Floor Reconfigure for Children & Teens	-	,,,,,	5,895.40	
LWD Teen Project			16,215.29	
Ending Fund Balance (estimated)	2,660,209	2,447,069	3,258,146.50	
Enamy , and balance (estimated)	2,000,203	2,747,003	3,230,140.30	I

MEMO



Date: June 2, 2013

To: Chair Linda Ishem and Members of the Board of Trustees

From: Clifford Jo, Finance & Business Director

Subject: 2013 Mid-Year Budget Process

The Library has begun its 2013 mid-year budget session. The mid-year budget will be presented for approval during the July Board meeting. Public service managers along with support managers will provide input into the mid-year budget process to craft the service needs for the remainder of the year.

We're also reviewing all revenues which will lead to planning for the remainder of the year, as well as an indication for what next year may hold. The preliminary property values will be announced by the County Assessor-Treasurer by late June, possibly early July. CPI-U will be available mid-July.

The mid-year calendar is as follows:

Date	2013 Mid-Year Budget Activities
May 29	Mid-year budget packets distributed to department heads
June 24	Mid-year budgets due to Cliff
June 26	Managers receive Georgia's approval or denial for mid-year changes and
	requests
June 28	2013 second half revenue projections established
July 10	Board of Trustees meeting:
	► Review and approve 2013 mid-year budget
	▶ Review and approve adjustments to 2013 mid-year Capital Improvement Plan
July 31	Finance Department finishes applying approved changes in Eden and
	distributes revised department budgets to department heads

MEMO



Date: June 3, 2013

To: Chair Linda Ishem and members of the Board of Trustees

From: Neel Parikh, Executive Director

Subject: Leadership Succession

Leadership succession planning is an ongoing process that should be in practice throughout the organization. Pierce County Library System management has been paying attention to this process for over the past eight years. In 2009, at the request of the Board, we shared the attached memo outlining our approach to succession planning. As you can see, we focused on building talent within the organization and nurturing that talent.

Eventually succession planning will be a concern at the top executive level. Linda Ishem and I have been working with Catherine McHugh, an executive coach and coaching trainer for PCLS, planning a process to work with the Board on succession planning for the top executive level. It is clear from our conversations that before the Board can begin to recruit for an Executive Director you will need to have:

- a clear picture of the current and future needs of the Library
- solid agreement on the three or four non-negotiable competencies required to meet those needs

We are working on a process that would allow the staff and the Board to clarify the current landscape and identify future needs. Catherine will then work with the Board to develop key competencies.

During the Board meeting we will give you an overview of this process and expected timeline. In addition we will bring you up to date about current internal activities regarding succession planning.





Date: June 23, 2009

To: Chair Eugene Matsusaka and Members of the Board

From: Neel Parikh, Executive Director

Subject: Succession Planning

A recent article <u>Fast Company</u> about how Cisco Systems changed their culture to a learning organization, the CEO, John Chambers, is quoted:

"We're growing ideas but we're growing people as well. Where I might have had two potential successors. I now have 500."

Last year the Board asked for an overview of PCLS succession planning. Succession planning is defined broadly and differently by many. The <u>BusinessDictionary.com</u> definition is "Identification and development of potential successors for key positions in an organization, through a systematic evaluating process and training unlike replacement planning (which grades an individual solely on the basis of his or her past performance). Succession planning is largely predictive in judging an individual for a position he or she might never have been in." The <u>Wikipedia</u> definition is, "Business succession planning involves planning for the smooth, continuation and success of a business which depends greatly on availability of competent people."

In 2005, the Executive Team discussed succession planning. This approach grew out of discussions with Stan Eastberg, Director of Executive Development at Weyerhaeuser Company. Stan made a presentation to the Public Library Directors in the summer of 2005 and the Executive Team discussed the Weyerhaeuser succession planning program. Stan's philosophy was not to formally identify individuals for positions, but refocus management to stay attuned to and ensure development of talent within the organization. Based on the Weyerhaeuser experience, we decided not to take the standard route of determining who was going to retire and identifying particular positions. Instead we would take a multi-pronged approach to develop all staff and improve leadership throughout the organization.

We can best summarize our approach to succession planning as action in the following areas. All of these are an important part of assuring that we are growing people and 'potential successors'.

- **Hiring Get the Right People on the Bus:** Recruit and hire high potential talent and ensure that we are hiring people that share the library's vision and with potential to grow and contribute to the library. A key element is regular evaluation of the organizational structure and job descriptions to ensure the library can meet future goals. This includes recruiting talented new graduates from library school or individuals from libraries across the country, in addition to talent in professions. As PCLS gains a national reputation, we are able to attract talent nationwide.
- **Nurture/Growth**: Create an environment that fosters and supports learning and growth. We must offer opportunities to learn and actively support individual growth. This includes not only formal training within the library or outside, but also creating an environment that encourages experimentation, risk taking and decision making. This is the core philosophy that led to the creation of the "Learning Organization" and the Learning Department.

• Create Opportunities to Lead: This element includes not only the opportunity to lead projects, but also ensuring that our organizational structure allows individuals to develop leadership skills in preparation for higher level positions. This also means evaluating our organizational structure to ensure that it supports future goals and creating career-ladder positions that would lead to positions of increased responsibility.

Attached is a summary of our initiatives in these three areas. This identifies initiatives completed and initiatives that are in process. I have also attached a memo regarding potential retirements in 10 years. During the Board meeting, we will further discuss this material.

Succession Planning Initiatives

Category	Projects Completed	Projects in Process		
 Hire the Right People Hiring process that attracts and selects talent Clear understanding and expectation of desired skills and qualities Competitive salaries 	 Competency Based Hiring for Leadership Team and Librarians Skills and Qualities for all employees Leadership Descriptors Classification and Compensation Plan: competitive salaries Improve recruitment for special professions 	 Hiring process improvement and improved recruitment Evaluation/Feedback: Use six-month probationary period effectively Organizational Structure - What do we need to provide future service and accomplish system goals? Competency based hiring for all positions 		
Nurture/Growth Provide opportunities and support individual learning either through formal training or outside experience	 Commitment to Learning Organization and creation of Learning Team Increase resources devoted to learning Tuition Assistance Program Coaching/mentor training for managers 	 Working to hold managers and supervisors accountable for supporting learning. Improve coaching skills Personal learning plans 		
Creating Leadership Opportunities Creating leadership opportunities for individuals to lead either in a project or through a library position	 Project management I2P2: Idea Incubator Project: How to grow ideas (develop a process) while modeling the kinds of behaviors that support it (learning organization culture) Participation in Executive Leadership Institute 	 Improving and clarifying the decision-making process Create effective cross functional teams Reducing silos between work teams Evaluating organizational structure to provide more career-track positions/opportunities to develop skills 		